BenchCel Microplate Handler R-Series

User Guide

Original Instruction

Agilent Technologies

Notices

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A WARNING notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or death. Do not proceed beyond a WARNING notice until the indicated conditions are fully understood and met.

A **CAUTION** notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data. Do not proceed beyond a **CAUTION** notice until the indicated conditions are fully understood and met.

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Preface

This preface contains the following topics:

- "About this guide" on page vi
- "Accessing Agilent Technologies user guides" on page vii

About this guide

Who should read this guide

This user guide is for people with the following job roles:

Job role	Responsibilities
Installer	Unpacks, installs, and tests the BenchCel Microplate Handler before it is used.
Integrator	Configures hardware and writes software.
Lab manager, administrator, or technician	• Manages the automation system that contains the BenchCel Microplate Handler • Develops the applications that are run on the system • Develops training materials and standard operating procedures for operators
Operator	Performs the daily production work on the BenchCel Microplate Handler and solves routine problems.

What this guide covers

This guide covers the description, installation, setup, operation, and maintenance of the BenchCel Microplate Handler R-Series.

This guide does not provide instructions for the following:

- VWorks Version 4 Automation Control Software
- Agilent Technologies devices that are integrated with the BenchCel Microplate Handler in a workstation configuration, such as the PlateLoc Thermal Microplate Sealer, the Microplate Barcode Labeler, and the Vertical Pipetting Station
- Third-party devices

For more information about these topics, see the relevant user guides for these products.

What is new in this revision

Feature and description	See
Safety and regulatory compliance. Updates on product compliance, safety labels, and safety equipment.	"Safety guidelines" on page 1
Installation. Updates to the installation description and the approximate weight of the BenchCel Microplate Handler R-Series.	"Installing BenchCel Microplate Handler" on page 37

Software version

This guide documents BenchCel Diagnostics version 19.0.3 or later.

Related guides

You should use this guide in conjunction with the following guides:

- *VWorks Automation Control Setup Guide*. In addition to installation instructions, this guide explains how to define labware and labware classes, liquid classes, and pipetting techniques.
- *VWorks Automation Control User Guide*. This guide explains how to create and run protocols.
- *Agilent Technologies device user guides*. These guides explain how to set up and use the devices that you integrate with the BenchCel Microplate Handler, such as the *Bravo Automated Liquid Handling Platform User Guide*.
- *Third-party device user documents, if applicable*. These guides explain how to set up and use the third-party lab devices.

Related information

For information about...	See...
How to access other user guides	"Accessing Agilent Technologies user guides" on page vii
BenchCel Microplate Handler safety guidelines	"Safety guidelines" on page 1
Getting started with the BenchCel Microplate Handler	"Introduction" on page 17
Reporting problems with the BenchCel Microplate Handler	"Reporting problems" on page 154

Accessing Agilent Technologies user guides

About this topic

This topic describes the different formats of Automation Solutions user information and explains how to access the user information.

Where to find user information

The Automation Solutions user information is available in the following locations:

- *Knowledge base*. The help system that contains information about all of the Automation Solutions products is available from the Help menu within the VWorks software.
- *PDF files*. The PDF files of the user guides are installed with the VWorks software and are on the software CD that is supplied with the product. A PDF viewer is required to open a user guide in PDF format. You can download a free PDF viewer from the internet. For information about using PDF documents, see the user documentation for the PDF viewer.
- *Agilent Technologies website*. You can search the online knowledge base or download the latest version of any PDF file from the Agilent Technologies website at www.agilent.com/lifesciences/automation.

Accessing safety information

Safety information for the Agilent Technologies devices appears in the corresponding device safety guide or user guide.

You can also search the knowledge base or the PDF files for safety information.

Using the knowledge base

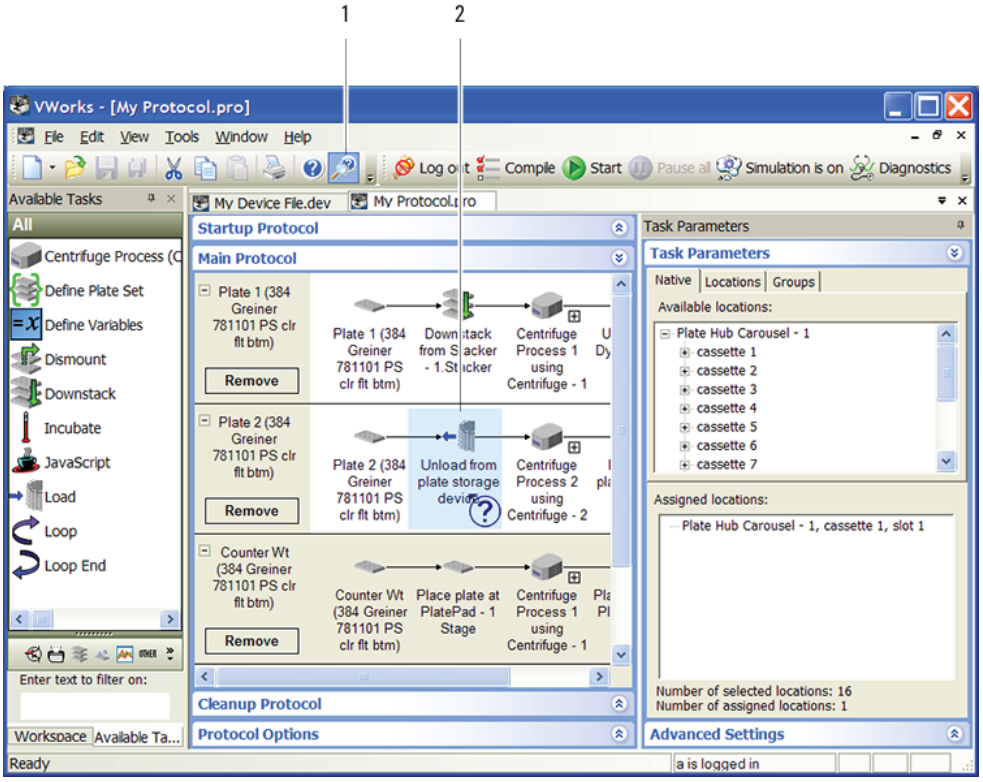
Knowledge base topics are displayed using web browser software such as Microsoft Internet Explorer and Mozilla Firefox.

Note: If you want to use Internet Explorer to display the topics, you might have to allow local files to run active content (scripts and ActiveX controls). To do this, in Internet Explorer, open the **Internet Options** dialog box. Click the **Advanced** tab, locate the **Security** section, and select **Allow active content to run in files on my computer.**

To open the knowledge base, do one of the following:

- From within VWorks software, select **Help** > **Knowledge Base** or press F1.
- From the Windows desktop, select **Start** > **All Programs > Agilent Technologies > VWorks** > **User Guides** > **Knowledge Base.**

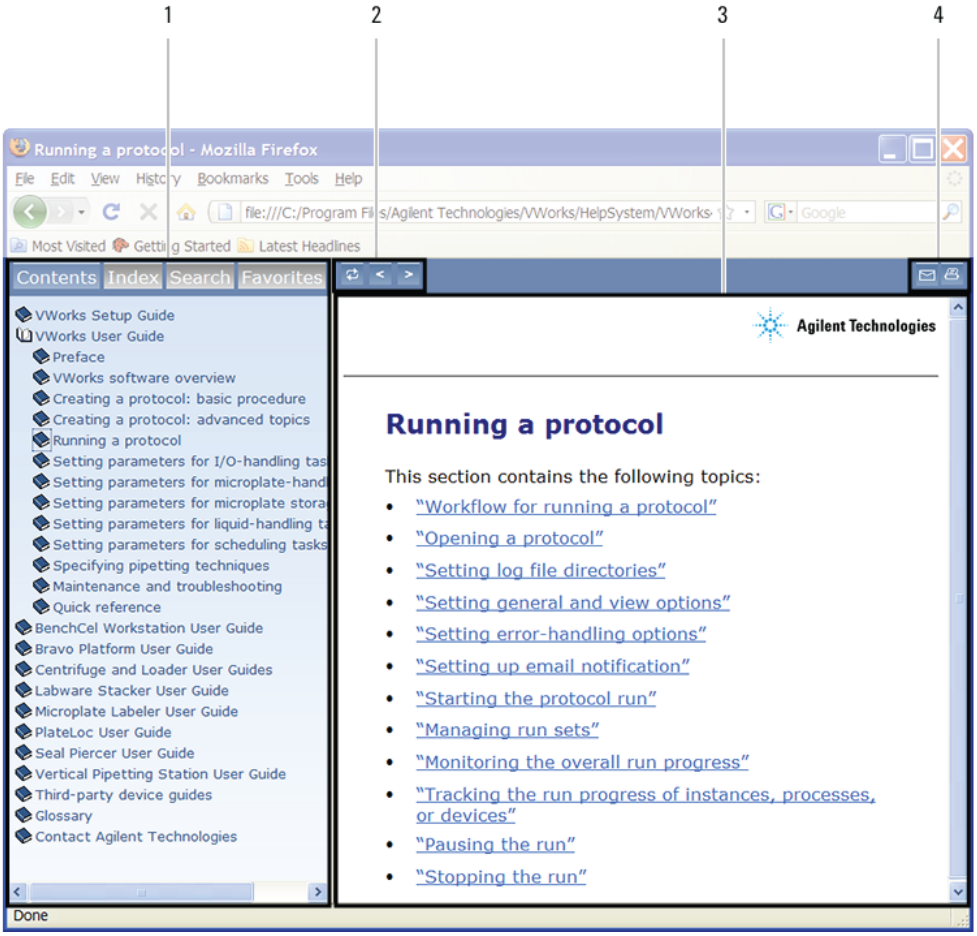
Opening the help topic for an area in the VWorks window



To access the context-sensitive help feature:

1. In the main window of the VWorks software, click the help button . The pointer changes to . Notice that the different icons or areas are highlighted as you move the pointer over them.
2. Click an icon or area of interest. The relevant topic or document opens.

Features in the Knowledge Base window



Item	Feature
1	*Navigation area.* Consists of four tabs: • *Contents.* Lists all the books and the table of contents of the books. • *Index.* Displays the index entries of all of the books. • *Search.* Allows you to search the Knowledge Base (all products) using keywords. You can narrow the search by product. • *Favorites.* Contains bookmarks you have created.
2	*Navigation buttons.* Enable you to navigate through the next or previous topics listed in the Contents tab.
3	*Content area.* Displays the selected online help topic.
4	*Toolbar buttons.* Enable you to print the topic or send documentation feedback by email.

Related information

For information about...	See...
Who should read this guide and what this guide covers	“About this guide” on page vi
BenchCel Microplate Handler safety guidelines	“Safety guidelines” on page 1
Getting started with the BenchCel Microplate Handler	“Introduction” on page 17
Reporting problems with the BenchCel Microplate Handler	“Reporting problems” on page 154

1 Safety guidelines

Before installing and using the BenchCel Microplate Handler, you must be familiar with the potential safety hazards and how to avoid them.

This chapter contains the following topics, which describe the safety information for the BenchCel Microplate Handler:

- "General safety information" on page 2
- "Safety and regulatory compliance" on page 5
- "Emergency stops" on page 6
- "Safety equipment and features" on page 10
- "Potential safety hazards" on page 13

General safety information

Before installing and using the BenchCel Microplate Handler

Before installing and using the BenchCel Microplate Handler, make sure you are aware of the potential hazards and understand how to avoid being exposed to them. You must be properly trained in the correct and safe installation and operation of the device.

Intended product use

WARNING **Do not remove the BenchCel Microplate Handler exterior covers or otherwise disassemble the system or device. Doing so can expose you to hazards that could cause serious injury and damage the BenchCel Microplate Handler.**

WARNING **Using controls, making adjustments, or performing procedures other than those specified in the user guide can expose you to moving parts, hazardous voltage, high-pressure gases, and laser radiation. Exposure to these hazards can cause severe injury.**

Agilent Technologies products must only be used in the manner described in the Agilent Technologies product user guides. Any other use may result in damage to the product or personal injury. Agilent Technologies is not responsible for any damages caused, in whole or in part, by improper use of the products, unauthorized alterations, adjustments or modifications to the products, failure to comply with procedures in Agilent Technologies product user guides, or use of the products in violation of applicable laws, rules or regulations. Except as otherwise expressly provided in Agilent Technologies product user guides, any alteration, adjustment or modification to the products will void the product warranty and may invalidate the safety compliance certification.

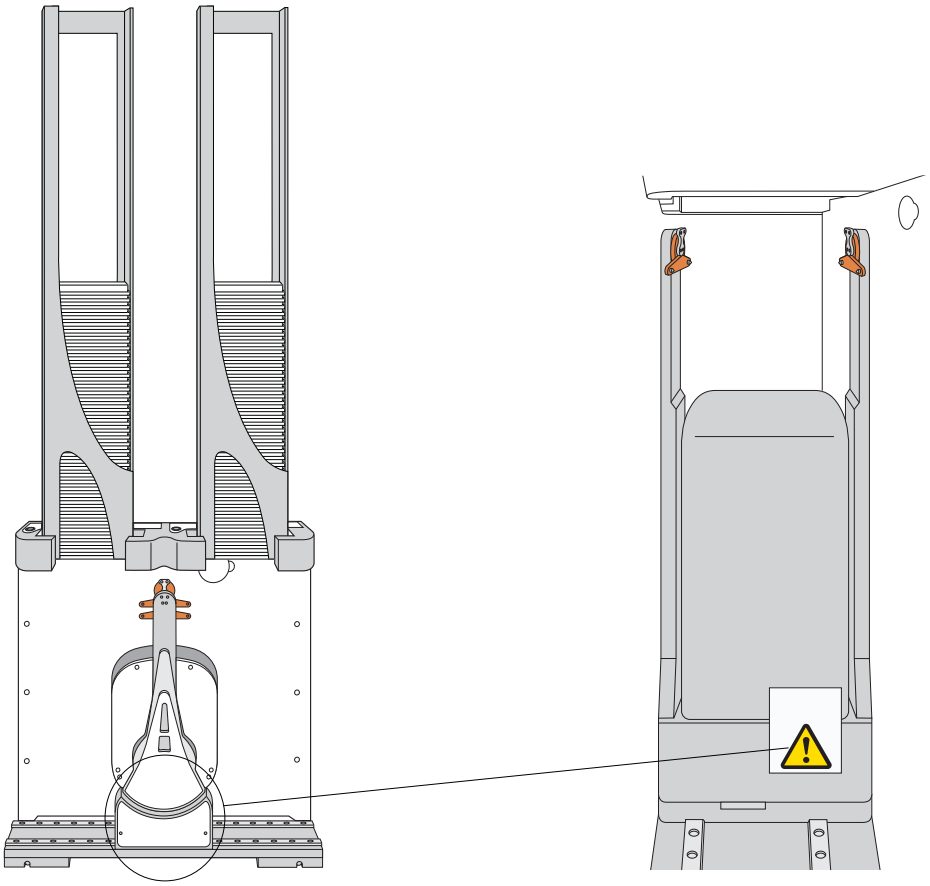
The BenchCel Microplate Handler is not intended or approved for diagnosis of disease in humans or animals. You assume full responsibility for obtaining any regulatory approvals required for such use and assume all liability in connection therewith.

Safety labels

Pay attention to any safety labels affixed to your device. A safety label consists of a warning symbol. A description of the warning and information that will help you to avoid the safety hazard are provided in this user guide.

The following figure shows an example of a warning label that indicates risk of danger. It is located on the lower left and right sides of the BenchCel robot.

Figure BenchCel robot warning label location



Front view

Side view

Warnings in the user documentation or on the device must be observed during all phases of operation, service, and repair of this device. Failure to comply with these precautions violates safety standards of design and the intended use of the product. Agilent Technologies assumes no liability for the customer's failure to comply with these requirements.

The following table lists the common symbols you might find on the device. The symbol on the label indicates the risk of danger. A description of the warning and information that will help you avoid the safety hazard are provided in this guide.

Symbol	Description
	Indicates that you must read the accompanying instructions (for example, the safety guide) for more information before proceeding.
	Indicates hazardous voltages.
	Indicates pinch, crush, and cut hazard.

Symbol	Description
	Indicates laser hazard.
	Indicates hot surface hazard.
	Indicates protective conductor terminal, which is bonded to conductive parts of an equipment for safety purposes.
	Indicates frame or chassis terminal, which is bonded to conductive parts of an equipment for safety purposes.
	Indicates that you must not discard this electrical/ electronic product in domestic household waste.

Related information

For more information about...	See...
Product compliance	“Safety and regulatory compliance” on page 5
Safety hazards	“Potential safety hazards” on page 13
Stopping the BenchCel Microplate Handler in an emergency	“Emergency stops” on page 6
Reporting problems with the BenchCel Microplate Handler	“Reporting problems” on page 154

Safety and regulatory compliance

Compliance information

The BenchCel Microplate Handler is partly completed machinery as defined by the Machinery Directive of the European Union. The BenchCel Microplate Handler must be integrated into a conforming completed machine (workstation) in order to be used in the European Union. A customer that acquires a standalone BenchCel Microplate Handler is responsible for this integration and CE marking for the completed workstation. The BenchCel Microplate Handler is designed to comply with the standards listed in the table below.

Unless specifically requested by the customer, BenchCel-based workstations provided by Agilent Technologies are configured to conform to the Machinery Directive and bear the CE mark. The Declaration of Conformity shipped with the BenchCel Workstation describes the specific configuration that has been evaluated for conformity. Any deviations from the specified configuration may invalidate the Declaration of Conformity. See the Declaration of Conformity for details.

An EU customer that requests Agilent Technologies to provide a nonconforming BenchCel Workstation must assume responsibility as the manufacturer for completing the workstation in conformity with the applicable directives, including the Machinery Directive. In the case of a nonconforming BenchCel Workstation, each component that Agilent Technologies supplies will carry a Declaration of Conformity or Declaration of Incorporation, as appropriate, to be used by the manufacturer to compile the technical construction file.

Regulatory Compliance	Standard
EMC	
European Union	EMC Directive 2004/108/EC
	IEC 61326-1:2005 / EN 61326-1:2006
Canada	ICES/NMB-001:2004
Australia/New Zealand	AS/NZS CISPR 11:2004
Safety	
European Union	Machinery Directive 2006/42/EC
	Low Voltage Directive 2006/95/EC
	IEC 61010-1:2001 / EN61010-1:2001
Canada	CAN/CSA-C22.2 No. 61010-1-04
USA	ANSI/UL 61010-1:2004

Electromagnetic compatibility

If the BenchCel Microplate Handler causes interference with radio or television reception, which can be determined by turning the device off and on, try one or more of the following measures:

- Relocate the radio or television antenna.
- Move the device away from the radio or television.
- Plug the device into a different electrical outlet, so that the device and the radio or television are on separate electrical circuits.
- Make sure that all peripheral devices are also certified.
- Make sure that appropriate cables are used to connect the device to peripheral equipment.
- Consult your equipment dealer, Agilent Technologies, or an experienced technician for assistance.

Changes or modifications not expressly approved by Agilent Technologies could void the user's authority to operate the equipment.

Sound emission declaration

Sound pressure: Lp < 70 dB according to EN 27779:1991.

Schalldruckpegel: LP < 70 dB nach EN 27779:1991.

Related information

For more information about...	See...
General safety and labels	"General safety information" on page 2
Safety hazards	"Potential safety hazards" on page 13
Stopping the BenchCel Microplate Handler in an emergency	"Emergency stops" on page 6
Reporting problems with the BenchCel Microplate Handler	"Reporting problems" on page 154

Emergency stops

About this topic

This topic explains how to stop the BenchCel Microplate Handler in an emergency situation and how to recover from an emergency stop.

To pause and continue a run, use the Pause command in the VWorks software. For instructions, see the *VWorks Automation Control User Guide*.

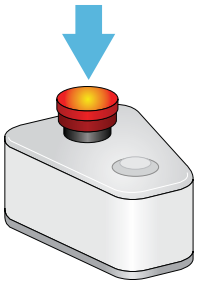
Stopping in an emergency

WARNING Pressing the robot disable button turns off power to the robot motors only. Power is still on in the rest of the workstation.

To stop the robot in an emergency:

Press the large robot disable button on the pendant. The safety interlock circuit is interrupted, disabling the robot motors. The BenchCel Microplate Handler operation stops.

IMPORTANT After the motors are disabled, the robot head and arms might have momentum and continue to move until they come to the end of the *x*-axis, *z*-axis, or *theta*-axis, or until they bump into an obstacle.



Recovering from an emergency stop

After you press the robot disable button on the pendant, the robot stops. One of the following occurs:

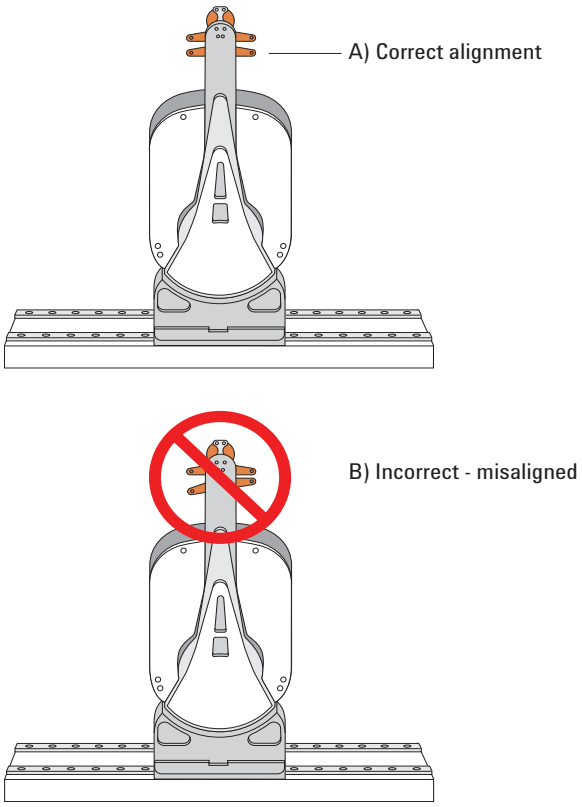
- If you stopped a protocol run, a prompt dialog box opens in the VWorks software.
- If you stopped the robot while diagnosing problems in BenchCel Diagnostics, a motor-disable message appears on the screen.

Use the following procedure to recover in either case.

To recover the BenchCel device after an emergency stop:

1. If the robot dropped labware before or during the emergency stop, remove labware that was dropped. Also remove labware at teachpoints or other locations.
2. If the BenchCel robot attempted to place labware at a location that was not free, a collision might have occurred resulting in misalignment of the robot grippers. Check the robot gripper alignment:
   a. Move the robot arms so that they are perpendicular to the *x*-axis.
   b. Make sure the bottom of the robot grippers are perpendicular to the robot arms. If they are not, contact Automation Solutions Technical Support.

Figure Gripper alignment: (A) correct alignment, and (B) incorrect alignment



3 At the pendant, turn the robot disable button clockwise to restore power to the motors.

4 If you stopped a protocol run in an emergency, select one of the following in the VWorks software message dialog box:

Selection	Description
Diagnostics	Opens the BenchCel Diagnostics dialog box. See step 5. *Note:* This selection is available only when you are in the middle of a protocol run and not while you are in BenchCel Diagnostics.
Retry	Attempts to restart the current command or task in the run.
Ignore and continue	Ignores the current command or task and continues to the next command or task in the protocol sequence.
Abort	Aborts the current command or task in the run. Select Abort if you have determined that the protocol run is not recoverable.

For a full description of the selections, see the *VWorks Automation Control User Guide*.

5 *Optional.* In BenchCel Diagnostics, use the available commands to manually move the robot or other components, including:

- Release the microplate that the robot is currently holding.
- Upstack the microplate that the robot is currently holding.
- Replace the lid on the microplate.
- Home the robot.
- Verify teachpoints.

If a physical crash occurred, always start BenchCel Diagnostics to home the robot and verify teachpoints.

Related information

For information about...	See...
Pausing and resuming protocol runs	*VWorks Automation Control User Guide*
The pendant and its use	"Hardware overview" on page 20

For information about...	See...
Using commands in BenchCel Diagnostics	“Diagnostic tools” on page 138
Complete list of available commands in BenchCel Diagnostics	“Quick reference” on page 181
Reporting a problem	“Reporting problems” on page 154

Safety equipment and features

About this topic

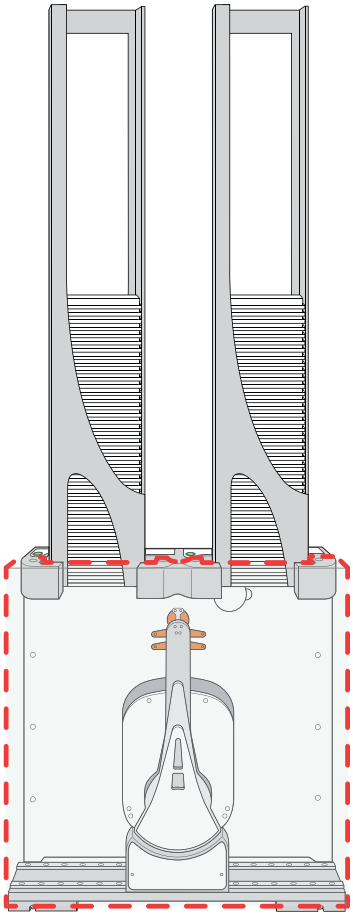
This topic describes the safety equipment and features of the BenchCel Microplate Handler that are required to protect operators from moving-parts hazards.

Typically, all safety equipment supplied with the BenchCel Microplate Handler will be installed for you. Changing the installed configuration might invalidate the safety compliance and lead to personal injury or equipment damage. If you have questions about the safety equipment, contact Automation Solutions Technical Support.

Shields

Make sure the BenchCel device is enclosed in the supplied shield. The shield restricts access to the BenchCel robot while the BenchCel Microplate Handler is operating.

Figure BenchCel front shield



Additional shields may be required on devices that are integrated with the BenchCel Microplate Handler, such as the following:

- Bravo Platform
- Microplate Centrifuge and Centrifuge Loader
- Vertical Pipetting Station

In addition, a light curtain connected to the safety interlock circuit may be required.

WARNING **To reduce the risk of injury from moving parts, ensure that the BenchCel shield and the shields for any integrated devices are installed on the workstation.**

WARNING **Operating the Bravo Platform, Microplate Centrifuge and Loader, or the Vertical Pipetting Station without a safety shield or a light curtain connected to the safety interlock circuit increases the risk of injury.**

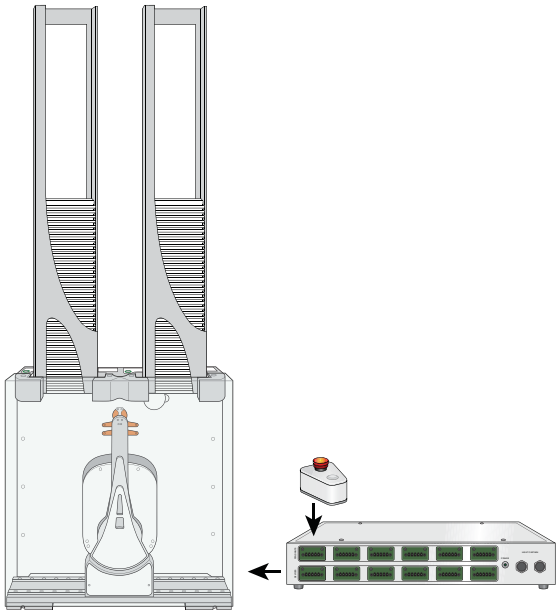
Safety interlock circuit

The BenchCel safety interlock circuit must be closed for the workstation to operate. A robot-disable hub connects the BenchCel pendant and device, integrated devices and their pendants, and a light curtain to the BenchCel

safety interlock circuit. Pressing the robot-disable button on any pendant connected to the safety interlock circuit through the robot-disable hub will cut power to all the devices on the circuit.

WARNING **Do not disable or override the BenchCel safety interlock circuit. Operating the BenchCel Microplate Handler without the safety interlock circuit increases the risk of injury.**

Figure BenchCel with robot-disable pendant and hub



Related information

For information about...	See...
Stopping in an emergency	"Emergency stops" on page 6
Product compliance	"Safety and regulatory compliance" on page 5
Moving parts and other hazards	"Potential safety hazards" on page 13
Safety labels and general information	"General safety information" on page 2
Reporting a problem	"Reporting problems" on page 154

Potential safety hazards

About this topic

The potential hazards that you can encounter when using the BenchCel Microplate Handler include the following:

- "Moving parts" on page 13
- "Sharp edges and pinch hazards" on page 13
- "Infrared LED injury hazard" on page 14
- "Hazardous-voltage electronics" on page 14
- "High-pressure gas" on page 15
- "Chemical hazards" on page 15
- "Improper access or use" on page 15
- "Lifting hazard" on page 16

Moving parts

To minimize potential injury, the BenchCel device is designed to stop immediately if the robot head hits an obstacle while it is in operation. However, be aware that the robot moves with considerable force in the vertical or *z*-axis direction and could pierce your skin with one of its grippers.

Not all circumstances can be foreseen and serious injury is possible. It is the responsibility of every operator to follow warnings and safety labels and keep out of the robot's workspace whenever it is likely to move.

WARNING **The BenchCel Microplate Handler has moving parts that can injure you if you deviate from the procedures given in this guide. Keep your fingers, hair, clothing, and jewelry away from the BenchCel Microplate Handler while it is in motion.**

WARNING **Do not touch the BenchCel Microplate Handler as you start the software. The robot head moves when the device initializes.**

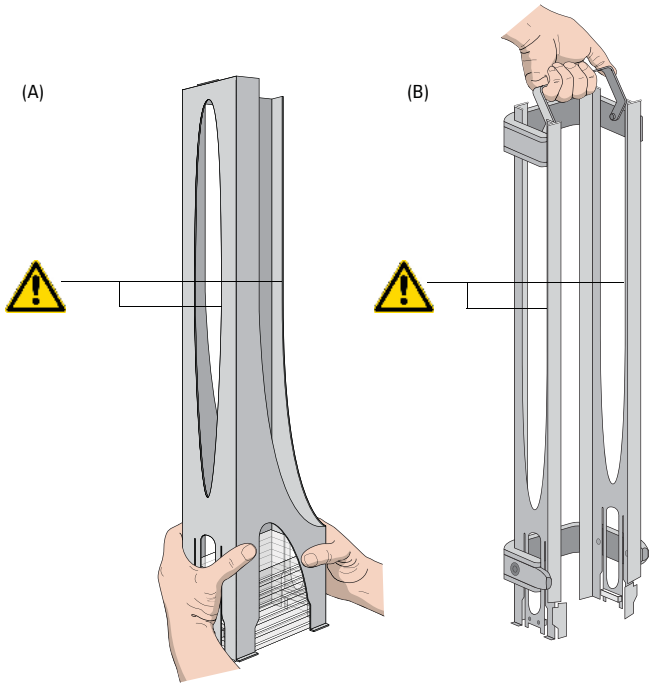
WARNING **Never touch any of the moving parts or attempt to remove or add labware while the BenchCel Microplate Handler is in operation. The robot head moves with considerable force and can cause pinching, piercing, or bruising injury if you are in the path of the robot head or grippers.**

Sharp edges and pinch hazards

WARNING **Pinch hazard! Keep your fingers out of the path of the labware racks when you mount the racks on the BenchCel device.**

WARNING **Use the rack handle to carry the labware racks. Do not hold a rack by the interior edges. The interior edges can have sharp surfaces that can cause cuts if handled improperly.**

Figure Sharp surfaces on the labware racks: standard model (A), and front load model (B)



Infrared LED injury hazard

WARNING **Do not look directly at the light-emitting diodes (LEDs) inside the stacker heads when the device is on. Such exposure to the LEDs can cause eye injury.**

Each BenchCel stacker head contains seven infrared LEDs that detect the presence of a labware rack, microplates, and microplate notches. The LEDs are capable of dissipating 100 mW of power. Do not look directly at the LEDs when the BenchCel Microplate Handler is turned on.

Hazardous-voltage electronics

Hazardous-voltage electronics can be found within the BenchCel Microplate Handler and the integrated external devices. Under normal operating conditions, you are protected from exposure to the hazardous voltage.

WARNING **Do not try to gain access to the interior of the BenchCel device or any device integrated with the workstation. Do not remove device panels for any reason. Exposure to the interior electronics of a device can cause severe injury.**

Hazardous-voltage electronics can also be found in the computer. See the computer manufacturer documentation for the hazard warnings. Make sure you follow the instructions on the safe operation of the computer.

WARNING **Ensure that the power cords are in good condition and are not frayed. Use of frayed or damaged power cords can cause injury. Use of incorrect power cords can cause damage to the device.**

High-pressure gas

Compressed air is used to move components within the BenchCel Microplate Handler and some devices that can be integrated with the workstation, such as the following:

- Vertical Pipetting Station shelves
- PlateLoc Sealer
- Seal Piercer
- Microplate Labeler
- Microplate Centrifuge and Centrifuge Loader

WARNING **Working with open, charged air lines can result in injury. Turn off the compressed air line when disconnecting or reconnecting devices that use compressed air. Contact your facilities department or Automation Solutions Technical Support with questions about setting up the air line.**

Follow the local, state, and federal safety codes for the placement and mounting of gas cylinders. For example, you might have to attach a standard cylinder bracket to a solid permanent structure to meet or exceed all local seismic and safety requirements.

Always use good laboratory practices when handling high-pressure cylinders. Make sure you follow any instructions provided with the cylinders.

CAUTION Ensure that the air coming into the BenchCel device is properly filtered from moisture or aerosolized impurities. Significant moisture or impurities in the air line can adversely affect the performance and life of the device. Using oil compressors can cause oil to leak into the device and void your warranty.

Chemical hazards

Some chemicals used when working with the BenchCel Microplate Handler can be hazardous. Make sure you:

- Follow standard laboratory procedures and cautions when working with chemicals.
- Follow your local, state, and federal safety regulations when using and disposing of the chemicals.

Improper access or use

CAUTION Improper use by an untrained user could damage the BenchCel Microplate Handler. For example, the robot grippers could collide with a stacker if a teachpoint is not defined properly.

Ensure that only fully trained BenchCel administrators have access to the user account passwords.

Lifting hazard

WARNING **To prevent potential injury, two people are required to lift the BenchCel device. Use care when lifting the BenchCel device to prevent personal injury and damage to the device.**

CAUTION Agilent Technologies is not responsible for damage if the BenchCel Microplate Handler is incorrectly packaged and moved by someone other than an Agilent Technologies employee.

Before moving a BenchCel Microplate Handler, ensure the new location meets the laboratory requirements.

Related information

For more information about...	See...
General safety	"General safety information" on page 2
Stopping in an emergency	"Emergency stops" on page 6
Shields, pendants, and safety interlock circuit	"Safety equipment and features" on page 10
Locations of hardware components	"Hardware overview" on page 20
Site laboratory requirements	"Verifying laboratory requirements" on page 39
Reporting problems with the BenchCel Microplate Handler	"Reporting problems" on page 154

2 Introduction

This chapter contains the following topics:

- "BenchCel Microplate Handler description" on page 18
- "Hardware overview" on page 20
- "Accessories" on page 28
- "Integration options for workstations" on page 30
- "Labware considerations" on page 31
- "Software description" on page 33

BenchCel Microplate Handler description

About this topic

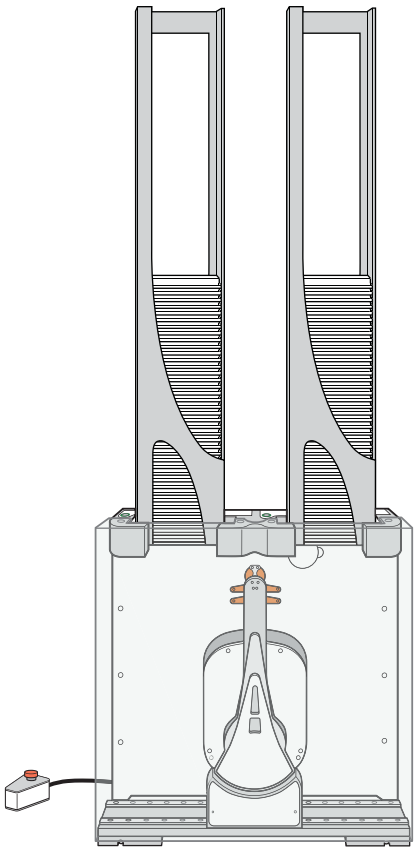
This topic describes the BenchCel Microplate Handler R-Series R-Series and explains its uses.

Description

The BenchCel Microplate Handler is a microplate-processing automation system that:

- Stores stacks of labware (microplates, tip boxes, and tube racks) that will be processed during a protocol run.
- Moves labware to and from external devices such as the PlateLoc Thermal Microplate Sealer and the Microplate Barcode Labeler for processing.

Figure BenchCel Microplate Handler with safety shield and two labware racks



Configurations

The BenchCel Microplate Handler R-Series is available in standalone or workstation configurations. If you have the standalone/component configuration and would like to construct a workstation, you can order the workstation

integration plates and workstation safety equipment. Contact Automation Solutions Customer Service for details. See also “Safety and regulatory compliance” on page 5.

The standalone/component configuration includes:

- BenchCel device
- Stacker head for 2, 4, or 6 stacks depending on model
- Labware rack for each stacker head
- Operating software (VWorks software)
- Computer
- Safety shield
- Robot-disable pendant

Related information

For more information about...	See...
Agilent devices that you can integrate in a BenchCel Workstation	“Integration options for workstations” on page 30
Hardware component description	“Hardware overview” on page 20
Accessories	“Accessories” on page 28
Automation-ready labware	“Labware considerations” on page 31
Software that controls the BenchCel Microplate Handler	“Software description” on page 33
Safety information	“Safety guidelines” on page 1
Installation requirements	“Verifying laboratory requirements” on page 39

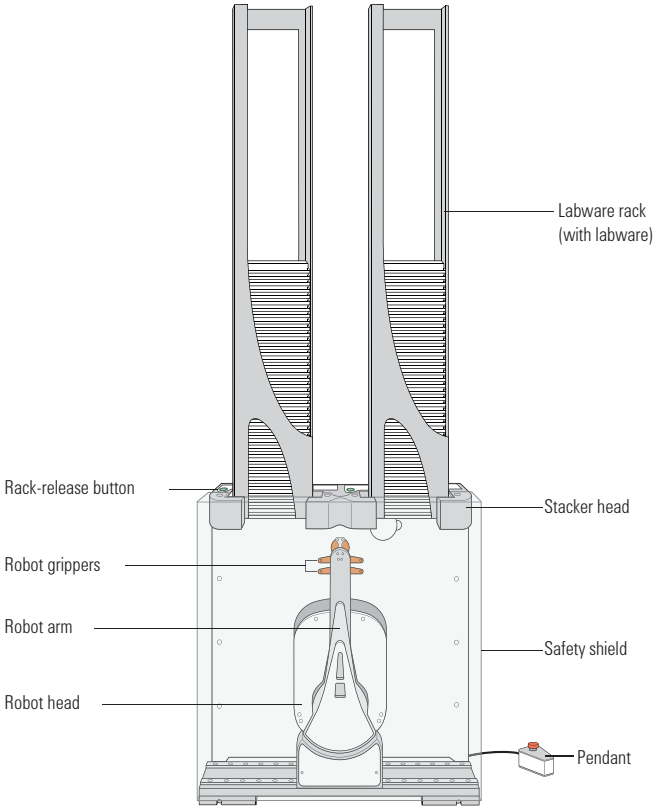
Hardware overview

About this topic

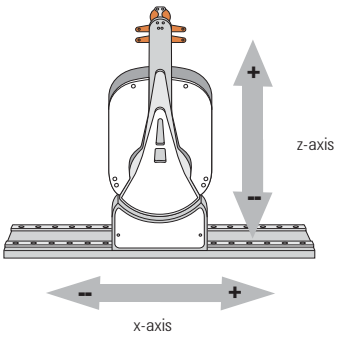
This topic describes the hardware features of the BenchCel device. Note that the figures in this topic show a BenchCel device with two labware racks only. All the major components and functions are the same for devices with four and six labware racks.

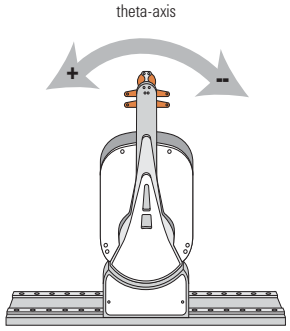
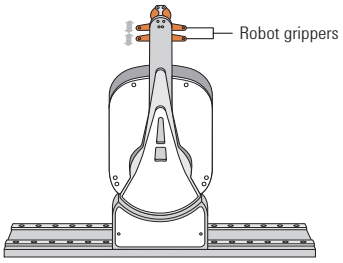
WARNING **Do not operate the BenchCel Microplate Handler without the safety shield. Doing so increases the risk of injury.**

Front view

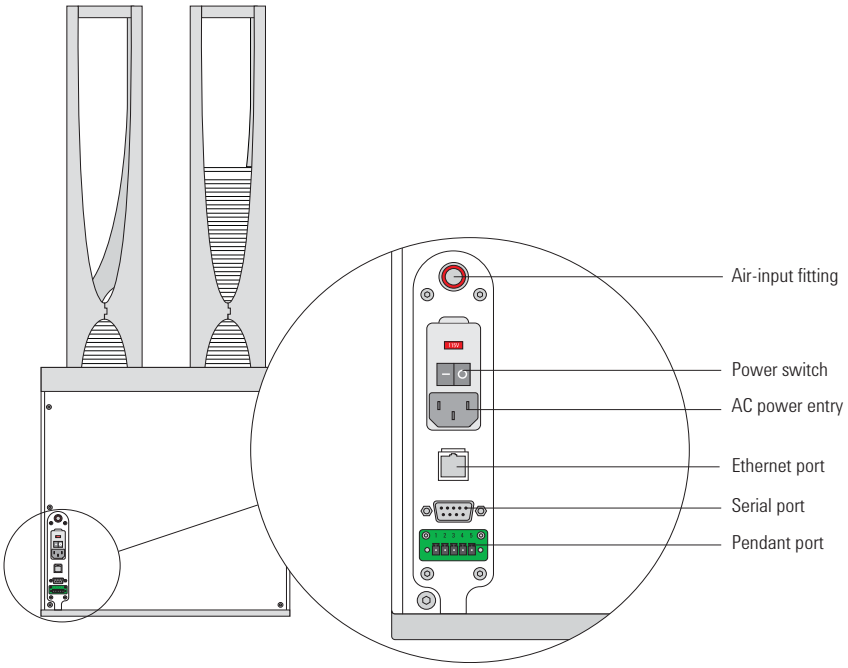


Feature	Description
Labware rack	The accessory that stores labware to be processed in a run.

Feature	Description
Stacker head	The structure at which: • A labware rack is loaded. Two sensors inside of each stacker head detect the presence of the racks. • A microplate is checked for type and orientation using a plate-presence sensor and four plate-orientation sensors. • A microplate is lowered into the stacker grippers to begin a run. See "Stacker head" on page 24 for the location and detailed descriptions of the sensors.
Safety shield	The clear panel that is installed on the front of the BenchCel device to prevent access while it is in operation.
Rack-release button	The button that unlocks the rack for removal. The rack-release button at the top of each stacker head displays different colors to indicate the state of the stacker head: • *Green*. The labware rack is installed correctly on the BenchCel device and the microplates are unloaded. The stack of microplates are ready for processing or you can unlock and remove the labware rack. • *Flashing green*. The labware rack is unlocked and can be removed. • *Blue*. The stack of microplates is loaded. You cannot unlock and remove the labware rack. • *Red*. The clamps are open without a rack installed. Do not install a rack until the clamps are closed.
Robot head	The component that moves horizontally along the *x*-axis and vertically along the *z*-axis. 

Feature	Description
Robot arms	Two parallel structures that are attached to and rotate about the robot head along the *theta*-axis. 
Robot grippers	The structures inside the robot arms that close and open to hold and release a microplate. Using the provided software, you can adjust the distance between the grippers to hold a microplate loosely or tightly. 
Air pressure regulator	The knob that you turn to adjust the air pressure inside the device. Compressed air is used to move components inside the stacker heads. Each regulator controls the air pressure to the two adjacent stacker heads. For details, see "Adjusting the stacker gripper pressure" on page 150.
Pendant	The component that is part of the safety interlock circuit, which must be closed for the BenchCel device to operate. Pressing the raised button on the pendant interrupts the safety circuit and disables the robot motors. Use this method of stopping the robot for emergencies only.

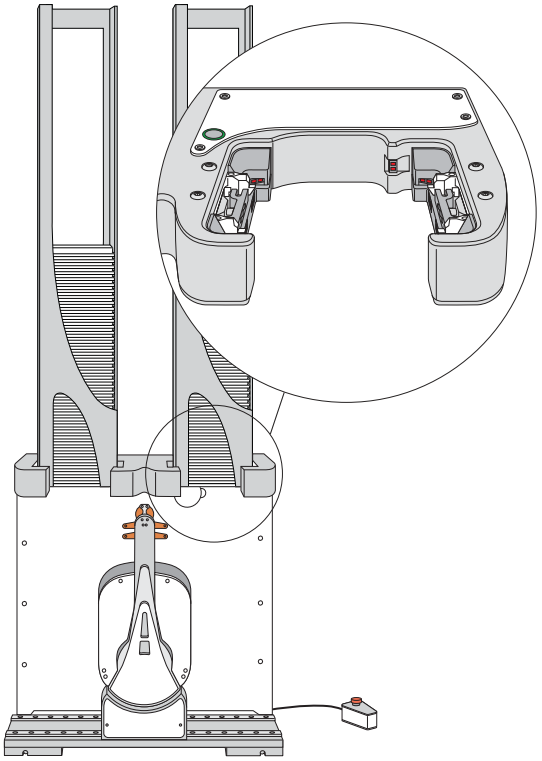
Back view



Feature	Description
Air-input fitting	Connects the air tubing to the BenchCel device. Compressed air is used to actuate components inside the stacker head.
Power switch	Turns on or off the power to the BenchCel device.
AC power entry	Connects the power cord to the BenchCel device.
Ethernet port	Connects the Ethernet cable from the controlling computer to the BenchCel device to allow communication between the computer and the device. Use this port as an alternative to the serial connection.
Serial port	Connects the serial cable from the controlling computer to the BenchCel device to allow communication between the computer and the device. Use this port as an alternative to the Ethernet connection.
Pendant port	Connects the pendant to the safety interlock circuit.

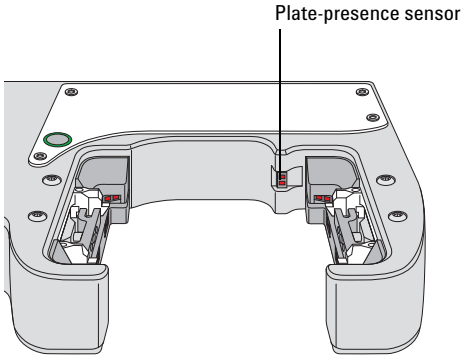
Stacker head

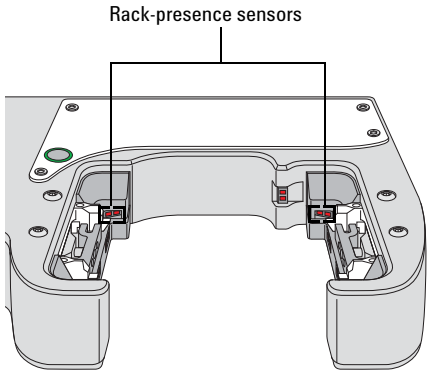
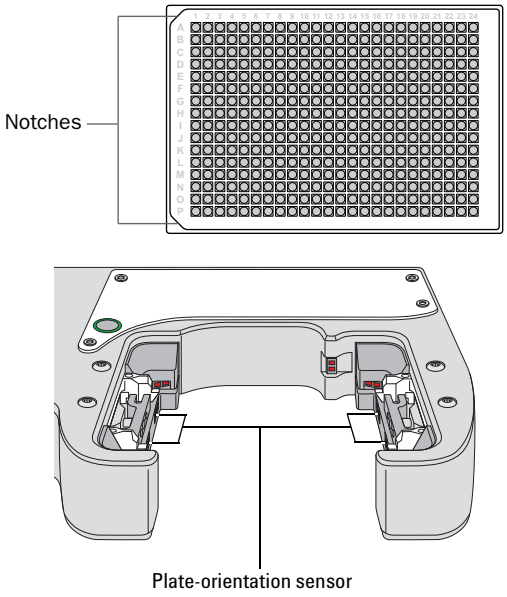
At the top of the BenchCel device are stacker heads that contain infrared sensors and mechanical components that load and unload microplates during operation.

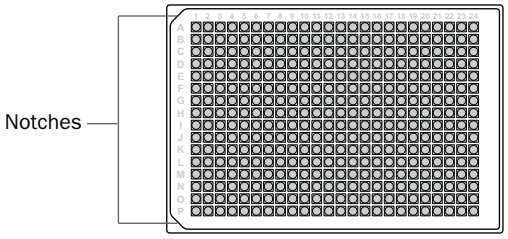
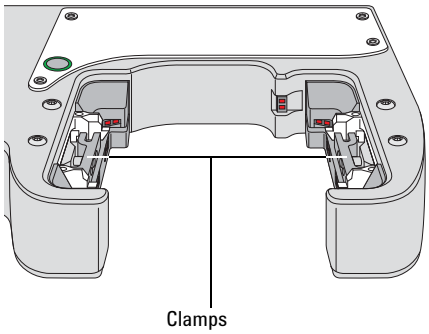
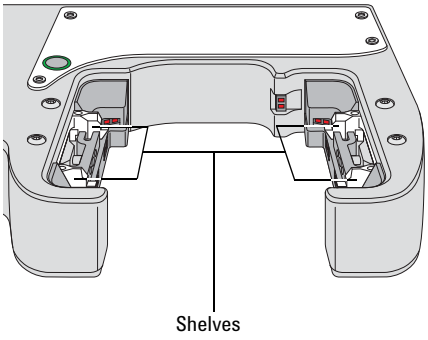


The following table lists and describes the various components inside the stacker head.

Feature	Description
Plate-presence sensor	Detects the presence of a microplate in the stack. One plate-presence sensor is on the back wall of each stacker head.



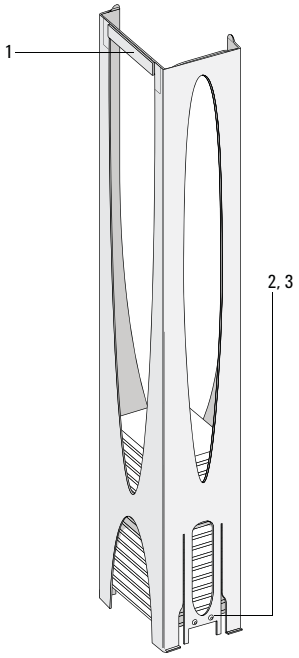
Feature	Description
Rack-presence sensors	Detect the presence of labware racks. Two rack sensors are on the back wall of each stacker head. 
Plate-orientation sensors	Detect the presence of notches in microplates. Four sensors are in the inside corners of each stacker head. For details of how the sensors work, see "Setting sensor thresholds" on page 91. 

Feature	Description
Clamps	Close and open the grippers at the bottom of the labware rack to hold and release microplates during loading, unloading, downstacking, and upstacking processes. Two clamps are inside each stacker head. Compressed air is used to open and close the clamps.  
Shelves	Provide leveling surfaces for the microplates, thus ensuring accurate robot gripping, during the downstacking process. Two shelves (four leveling surfaces) are inside each stacker head. Compressed air is used to move the shelves. 

Labware racks

The labware racks are available in three models: standard rack, top-load rack, and front-load rack. All the rack models have the following basic parts.

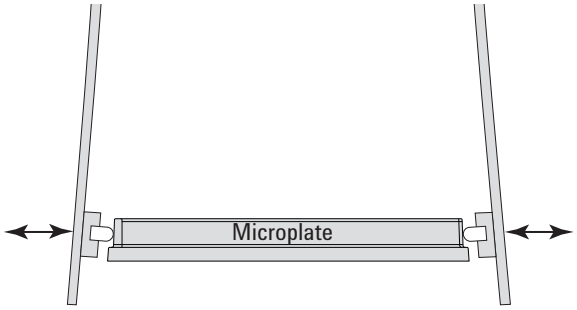
Figure Standard rack containing labware



Item	Name	Description
1	Carrying handle	The standard rack has a polished top bar that can be used as a carrying handle. The top-load and front-load racks have fold-down carrying handles.
2	Tabs	A pair of vertical tabs are located at the bottom on the rack sides. The tabs insert into slots on the device when you mount the rack onto the device.
3	Stacker grippers (not shown)	A gripper is located on the interior bottom of each tab. The pair of grippers hold a microplate during the labware loading, unloading, downstacking, and upstacking processes. A clamp in the device opens and closes the grippers.

The following figure shows a closeup view of a labware rack, with the stacker grippers holding a microplate. The front wall of the rack is not shown to reveal the stacker grippers that are hidden from view.

Figure Labware rack closeup view showing microplate held by the stacker grippers



Related information

For more information about...	See...
BenchCel Microplate Handler description	"BenchCel Microplate Handler description" on page 18
Accessories	"Accessories" on page 28
Integration options	"Integration options for workstations" on page 30
Automation-ready labware	"Labware considerations" on page 31
Software that controls the BenchCel Microplate Handler	"Software description" on page 33
Safety information	"Safety guidelines" on page 1
Installation requirements	"Verifying laboratory requirements" on page 39

Accessories

About this topic

Accessories provide a function without performing tasks themselves. For example, you can temporarily place a microplate on a platepad accessory.

This topic lists the accessories that are compatible with the BenchCel Microplate Handler.

Compatible accessories

The following table lists some accessories available for the BenchCel Microplate Handler. For the latest list of accessories, contact Automation Solutions Customer Service.

Accessory	Description
Labware racks	The structures that store labware, such as microplates, to be processed in a run. In addition to the standard racks that are supplied with the BenchCel Microplate Handler, you can order additional racks, including unique racks for microtube plates and racks that offer alternative ways to load microplates.
Laptop computer	The computer that has a smaller footprint than the standard desktop computer for use with the BenchCel Microplate Handler.
Platepad	A parking place for a microplate.
Plate hotel	A set of shelves that can be accessed by the BenchCel robot.
Barcode reader	The barcode reader assembly that can be attached to the side of the Microplate Labeler. The assembly consists of a platepad with a barcode reader sensor head attached.
Integration hardware	A set of metal plates, risers, and brackets that enable the mounting of an Agilent Technologies or a third-party device. The base contains built-in clamps that lock the adjacent integration plate and mounted device in position for maintaining teachpoints. Integration kits for third-party devices are designed with features required for specific models of the third-party device. For compatibility info contact Automation Solutions Customer Service.

Related information

For more information about...	See...
Integration options	“Integration options for workstations” on page 30
Automation-ready labware	“Labware considerations” on page 31
Safety information	“Safety guidelines” on page 1
Installation requirements	“Verifying laboratory requirements” on page 39

Integration options for workstations

About this topic

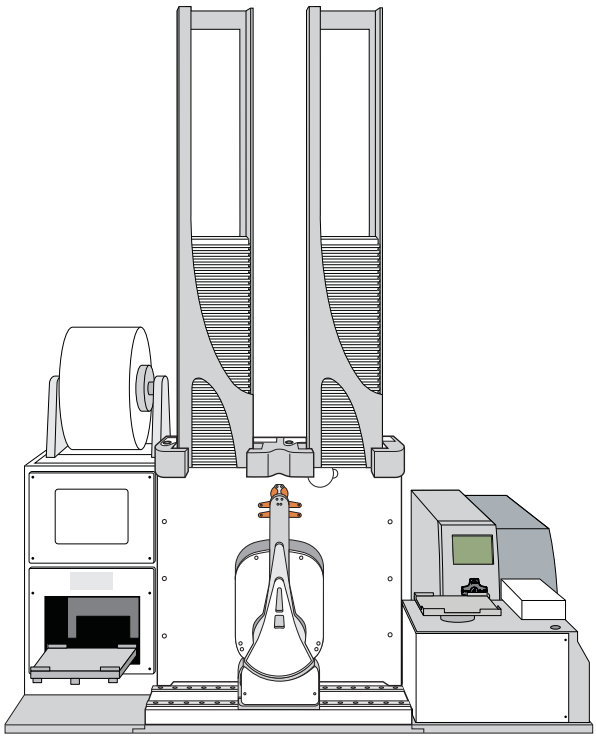
You can integrate Agilent Technologies devices and some third-party devices with the BenchCel Microplate Handler to create a BenchCel Workstation. The BenchCel robot can move microplates to and from these devices as specified by the protocol you create. For safety compliance information, see "Safety and regulatory compliance" on page 5.

This topic lists some of the devices that can be integrated with the BenchCel Microplate Handler.

Agilent Technologies devices

The following figure shows an example of a BenchCel Workstation.

Figure BenchCel Workstation including PlateLoc Thermal Microplate Sealer (left) and Microplate Barcode Labeler (right)



The following Agilent Technologies devices can be integrated with the BenchCel Microplate Handler.

Device	Description
Bravo Automated Liquid Handling Platform	Dispenses liquids.
Microplate Barcode Labeler	Prints barcodes and applies the barcode labels to microplates.

Device	Description
Microplate Centrifuge	Centrifuges microplates.
PlateLoc Thermal Microplate Sealer	Applies seal on microplates.
Vertical Pipetting Station	Dispenses liquids.

Third-party devices

A variety of third-party devices can be integrated with the BenchCel Microplate Handler. For the complete list of compatible devices and the device integration requirements, contact Automation Solutions Customer Service.

Related information

For more information about...	See...
BenchCel Microplate Handler features	“Hardware overview” on page 20
Safety information	“Safety guidelines” on page 1
Installation requirements	“Installing BenchCel Microplate Handler” on page 37

Labware considerations

About this topic

This topic provides guidelines for selecting automation-ready labware for use in the BenchCel Microplate Handler.

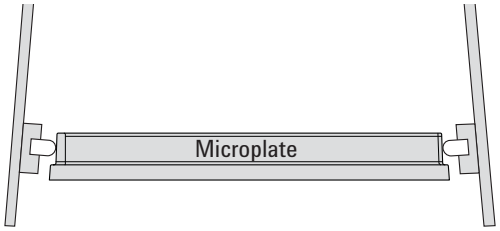
Acceptable microplates

The BenchCel device is designed to handle labware that meet the American National Standards Institute (ANSI) standards. For the latest labware standards, go to www.sbsonline.org. You can also contact the labware manufacturer to inquire about ANSI-compliant labware. For use of nonconforming labware, please contact Automation Solutions Technical Support.

The BenchCel device uses gripping mechanisms to hold microplates securely and repeatably in the labware rack and in the robot arms. The BenchCel device typically holds the microplates halfway between the top of the microplate and the top of the microplate skirt (5 to 10 mm above the bottom of the microplate).

In the following figure, notice the gripper-microplate contact point.

Figure Labware rack closeup view showing microplate held by the stacker grippers

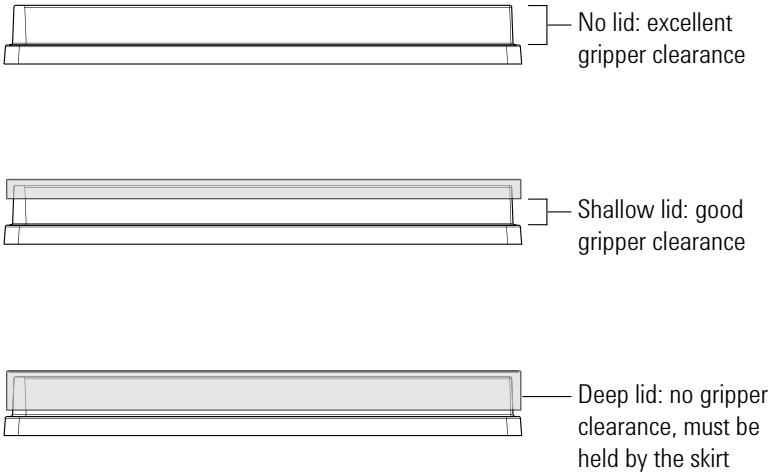


Lidded microplates

Microplates that do not have lids or have shallow lids (lids that do not reach the microplate skirt) provide enough clearance to allow secure and repeatable gripping. Microplates with deeper lids can be more challenging, because the microplate must be held by the skirt. If the skirt is too flexible, the stacker grippers will bend the skirt. The bent skirt can grip the microplate lid stacked beneath, inadvertently removing the lid.

Note: Some labware vendors might offer alternative lids that are shallower. Contact the vendor for details.

Figure Lidded microplate examples


No lid: excellent gripper clearance
Shallow lid: good gripper clearance
Deep lid: no gripper clearance, must be held by the skirt

Challenging microplate characteristics

Microplates that have the following characteristics might require additional setup time to ensure repeatable performance for the BenchCel device:

- *Microplate material*. Although you can adjust the robot grip distance to compensate for a microplate's flexibility, some microplates are too soft and tend to bend in the robot grippers or become warped after thermal cycling. (for example, low-profile polypropylene PCR microplates).
- *Manufacturing variance*. Gross variations in microplate dimensions can reduce repeatability of secure gripping. In addition, because the BenchCel device uses reflected light to sense microplate presence and orientation, variations in the reflective properties of the microplates can affect optimal operation.
- *Microplate design*. Some microplates have special features specifically designed for particular instruments but are not optimized for the BenchCel device.

- *Thermal cycling effects*. Microplates that have been through thermal cycling might become warped.
- *Tall labware*. Especially tall tube racks and tip boxes that are taller than 65 mm might pose challenges in the BenchCel device. Contact Automation Solutions Technical Support about acceptable tall labware.
- *Extra long lid*. Some microplates that have lids that extend past the microplate skirt tend to pose challenges for the BenchCel device. Contact Automation Solutions Technical Support for guidance.

Related information

For more information about...	See...
Defining labware in the software	*VWorks Automation Control Setup Guide*
Location of plate-orientation sensors	"Stacker head" on page 24
How the plate-orientation sensors work	"Setting sensor thresholds" on page 91
BenchCel Microplate Handler features	"Hardware overview" on page 20
Safety information	"Safety guidelines" on page 1
Installation requirements	"Installing BenchCel Microplate Handler" on page 37

Software description

About this topic

This topic describes the software you use to set up, control, and troubleshoot the BenchCel Microplate Handler.

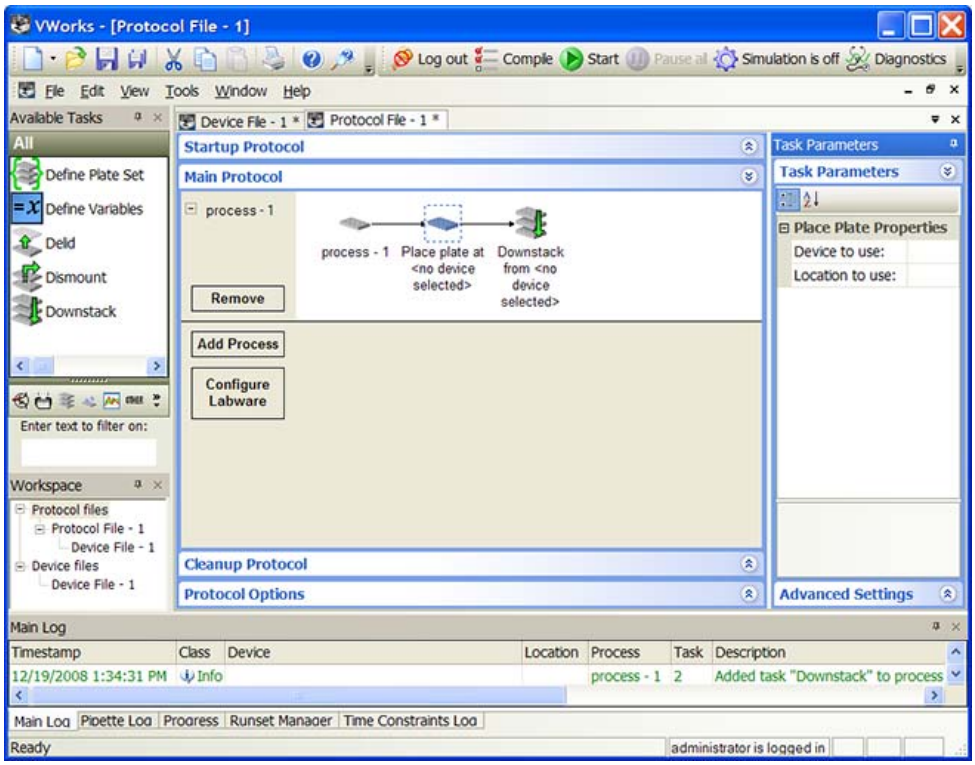
VWorks software

The VWorks software enables you to:

- *Set up the BenchCel Microplate Handler*. During setup, you create device files for the BenchCel device and external devices.
- *Set up user accounts and privileges*. You can set up different user accounts to enforce access policies. For instructions, see the *VWorks Automation Control Setup Guide*.
- *Define labware*. Labware definitions describe the labware you will use during protocol runs. For instructions, see the *VWorks Automation Control Setup Guide*.

- *Create protocols.* Protocols determine the sequence of tasks you want to automate in a run. For example, you can use a protocol to apply barcode labels to 100 microplates. For protocol-writing instructions, see the *VWorks Automation Control User Guide*.
- *Run, pause, monitor, and stop protocols.* You can start, pause, monitor, and stop a protocol run from the controlling computer. For details, see the *VWorks Automation Control User Guide*.

Figure VWorks software window



BenchCel ActiveX control

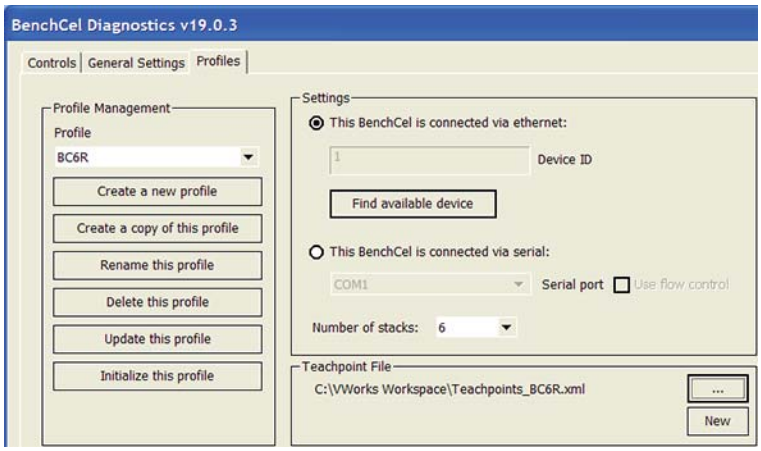
Included with the VWorks software is the BenchCel ActiveX control that enables the BenchCel device to interact with any Agilent Technologies or third-party lab automation system.

BenchCel Diagnostics software

Accessed through the VWorks software, BenchCel Diagnostics enables you to:

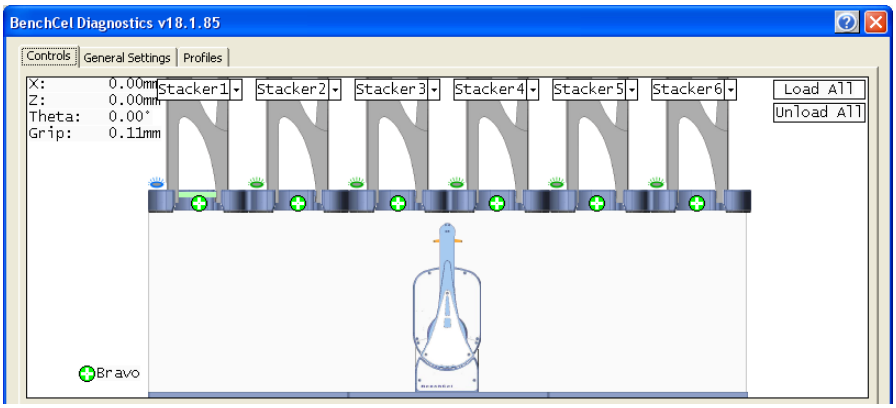
- *Create and manage profiles.* The software uses the information in the profile to communicate between the BenchCel device and the controlling computer. You create profiles using the BenchCel Diagnostics Profiles tab when you set up the BenchCel Microplate Handler.

Figure BenchCel Diagnostics Profiles tab



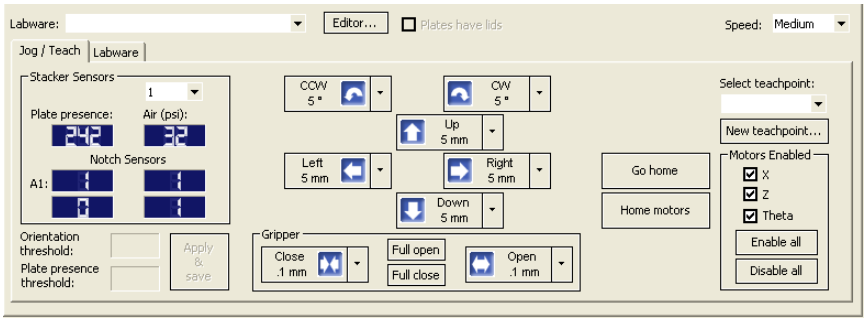
- *Set and edit teachpoints.* Teachpoints are locations that the BenchCel robot will go to and from during a protocol run. You set teachpoints using the BenchCel Diagnostics Controls tab when you set up the BenchCel Microplate Handler.

Figure BenchCel Diagnostics Controls tab



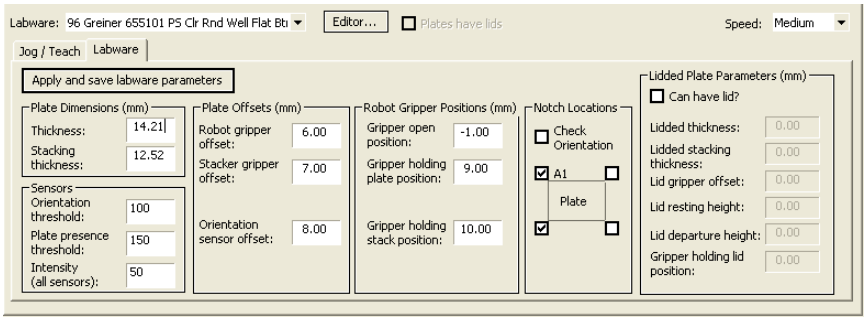
- *Diagnose problems.* You can use the Jog/Teach tab on the BenchCel Diagnostics Controls page to move and adjust individual hardware components. These controls are useful for diagnosing and troubleshooting problems.

Figure BenchCel Diagnostics Jog/Teach tab



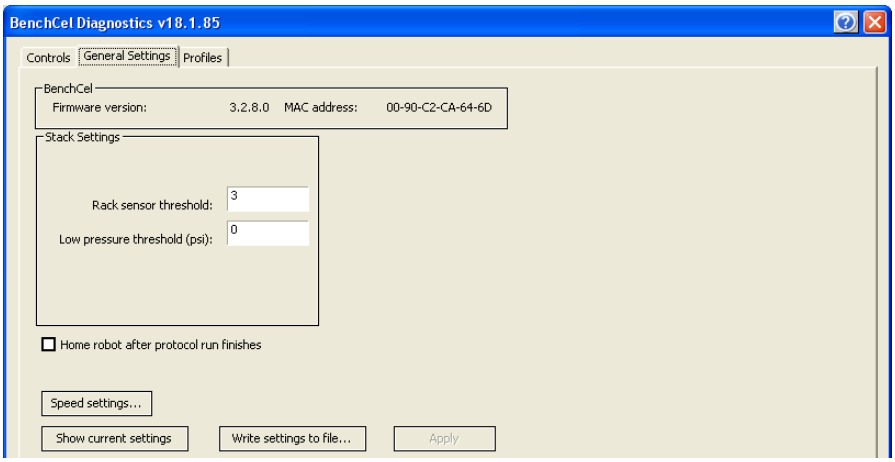
While testing new or troubleshooting labware definitions, you can change parameters to refine the labware definition. BenchCel Diagnostics includes a Labware tab on the Controls page, which enables you to adjust the labware definitions. Alternatively, you can use the Labware Editor to update the labware definitions.

Figure BenchCel Diagnostics Labware tab



- *Change general device settings.* After diagnosing problems, you can change some of the device settings to repair problems or to optimize operation.

Figure BenchCel Diagnostics General Settings tab



Related information

For more information about...	See...
VWorks software instructions	*VWorks Automation Control User Guide*
Software installation instructions	*VWorks Automation Control Setup Guide*
Setting up profiles and teachpoints	"Setup Workflow" on page 62
Using BenchCel Diagnostics to troubleshoot problems	"Diagnostic tools" on page 138
BenchCel ActiveX control	"BenchCel ActiveX control" on page 157

3 Installing BenchCel Microplate Handler

This chapter describes how to unpack and set up the BenchCel Microplate Handler.

This chapter contains the following topics:

- "Installation workflow" on page 38
- "Verifying laboratory requirements" on page 39
- "Unpacking the BenchCel Microplate Handler" on page 42
- "Mounting the robot on the BenchCel device" on page 44
- "About integrating devices in a workstation" on page 47
- "Connecting the power source" on page 50
- "About the robot-disable hub and pendant" on page 51
- "Connecting and disconnecting the air source" on page 53
- "Connecting the computer" on page 55
- "Installing the shield" on page 58

Installation workflow

About this topic.

This topic presents the sequence of installation procedures for the BenchCel Microplate Handler. Typically, an integrated BenchCel Workstation will be installed for you.

WARNING **Changing the installed workstation might invalidate the safety compliance and lead to personal injury or equipment damage. See "Safety and regulatory compliance" on page 5.**

Workflow

Step	For this task...	See...
1	Verify that the installation location meets the site requirements.	"Verifying laboratory requirements" on page 39
2	Unpack the BenchCel device and mount the robot.	"Unpacking the BenchCel Microplate Handler" on page 42
3	Integrate external devices.	"About integrating devices in a workstation" on page 47
4	Connect the power.	"Connecting the power source" on page 50
5	Connect the pendant.	"About the robot-disable hub and pendant" on page 51
6	Connect the air supply.	"Connecting and disconnecting the air source" on page 53
7	Connect the computer.	"Connecting the computer" on page 55
8	Install the safety shield.	"Installing the shield" on page 58
9	Install the VWorks software.	*VWorks Automation Control Setup Guide*

Related information

For information about...	See...
Installing external devices	External device user documentation
Setting up the BenchCel Microplate Handler	"Setting up BenchCel Microplate Handler" on page 61

For information about...	See...
Defining labware, liquids, and pipetting techniques	*VWorks Automation Control Setup Guide*
Writing protocols in the VWorks software	*VWorks Automation Control User Guide*

Verifying laboratory requirements

Laboratory space

General bench requirements

Make sure the bench for the BenchCel Microplate Handler has the following:

- Proximity to power and air sources
- Enough space to accommodate the complete configuration of your BenchCel Microplate Handler, which includes the number and size of the labware racks, computer, and external devices
- Sufficient clearance on the back side of the BenchCel Microplate Handler to access power, communication, and air tubing connections
- Enough strength to support the BenchCel Microplate Handler and any integrated devices without excessive shaking or movement
- A level surface and a fixed position (no wheels)
- Proper height for any operator to comfortably operate the BenchCel Microplate Handler

Space requirements

The minimum space requirements for your BenchCel Microplate Handler depends on its configuration and labware rack size. The following table lists dimensions for a BenchCel Microplate Handler in a two-, four-, or six-stack configuration.

Dimension	Two stacks	Four stacks	Six stacks
Height	46.3 cm	46.3 cm	46.3 cm
with x-short rack	68.0 cm	68.0 cm	68.0 cm
with short rack	88.3 cm	88.3 cm	88.3 cm
with medium rack	111.2 cm	111.2 cm	111.2 cm
with tall rack	128.9 cm	128.9 cm	128.9 cm
Width	43.2 cm	86.4 cm	129.5 cm
Depth	20.3 cm	20.3 cm	20.3 cm
Weight, approximate			
without rack	28 kg	39.5 kg	51 kg
with rack (660 mm, front-loading)	32.5 kg	48.6 kg	64.6 kg

Note: The rack dimensions listed are the standard racks supplied with the system. The rack weight is for the front-loading style rack and does not include liquid-filled microplates. The height and weight are slightly different with different rack types. For more details on the various rack styles, go to www.agilent.com/lifesciences/automation.

Addition of devices

If you are integrating an Agilent Technologies device or third-party device with your BenchCel Microplate Handler, make sure you include adequate space to accommodate these devices. See the device user documentation for space requirement information.

Electrical requirements

The BenchCel Microplate Handler has the following power requirements. For power requirements of other devices in an integrated workstation, see the applicable device user documentation.

Utility	Requirement
Electrical	100–240~, 50/60 Hz, 5 A
Fuse	5 A, 250 V, 5 × 20 mm, fast acting

Compressed air requirements

The BenchCel Microplate Handler requires the use of clean, dry, compressed air to move pneumatic components inside the device. The compressed air can be from the following sources:

- Centralized source (house)
- Compressed-air cylinders
- Portable pumps

CAUTION Using oil compressors can cause oil to leak into the BenchCel Microplate Handler and void your warranty.

CAUTION Air pressure greater than 0.69 MPa (100 psi) can damage the BenchCel Microplate Handler

To maintain the desired air supply in the device, the BenchCel Microplate Handler requires a source of air as follows:

Requirement	Value
Quality	Clean, dry, compressed
Flow rate	34.0 Lpm (1.2 cfm)
Pressure	0.65–0.69 MPa (95–100 psi)

Environmental requirements

The lab must meet the following environmental requirements.

Requirement	Value
Ambient temperature	5–40 °C
Humidity condition	10–90% RH, non-condensing
Elevation	1–2000 m

Make sure the BenchCel Microplate Handler is located away from the following:

- Heat and air conditioning ducts.
- Direct sunlight.

Computer requirements

The requirements of the controlling computer depend on the lab automation software you are using. For VWorks software computer requirements, see the VWorks software release notes or the Automation Solutions Knowledge Base at www.agilent.com/lifesciences/automation. For third-party automation software, see the user documentation supplied with the product.

Networking considerations

The supplied computer comes with a serial port and two Ethernet ports. You can connect the computer to the BenchCel Microplate Handler using either the serial port or one of the Ethernet ports. You can use the second Ethernet port to connect the computer to your local area network (LAN). You must provide an Ethernet cable for the LAN connection and make sure the lab has the proper network hookups for the connection.

If you are supplying your own computer, consider whether you will:

- Connect the computer to the BenchCel Microplate Handler using a serial or Ethernet connection.
- Connect the computer to your LAN.

WARNING **Connecting the BenchCel Microplate Handler to a company or general network can potentially cause injury. Remote computer operators might accidently initiate an operation that causes the robot to move unexpectedly, possibly injuring nearby lab personnel.**

If you plan to connect the computer to the BenchCel Microplate Handler and to your company's LAN, the computer might require two Ethernet cards. Two Ethernet cards allow the BenchCel Microplate Handler to operate on an isolated network.

Related information

For information about...	See...
Lab requirements for external devices	External device user documentation
Contacting technical support	"Reporting problems" on page 154
Installing the BenchCel Microplate Handler	• "Installation workflow" on page 38 • "Connecting the power source" on page 50 • "About the robot-disable hub and pendant" on page 51 • "Connecting and disconnecting the air source" on page 53 • "Connecting the computer" on page 55 • "Installing the shield" on page 58

Unpacking the BenchCel Microplate Handler

About this topic

This topic describes how to unpack the BenchCel Microplate Handler from the shipping containers.

Shipping containers

The shipping containers include:

- BenchCel crate containing the BenchCel device.
- Peripherals box containing the following packages:
  - BenchCel utility kit
  - Pendant
  - BenchCel robot
  - Safety shield with hardware
  - Labware racks
- Computer box

Depending on the configuration ordered, additional packages or items can be included, such as accessories.

Before you start

Verify the following:

1 *BenchCel utility kit contents*. At a minimum, the kit contains the following:

- Power cord
- Serial and Ethernet cables, and Ethernet switch
- Tubing for air line
- Software CD-ROM
- *BenchCel Microplate Handler User Guide*

2 *Site specifications*. Ensure the installation site meets the requirements. See "Verifying laboratory requirements" on page 39.

Note the dimensions of the shipping container before moving it to make sure you have adequate clearance through doorways and passages.

3 *Tools and equipment requirements*. Obtain the following:

- Large screwdriver to open the shipping crate
- Hex wrenches: 5-mm and 2-mm for mounting the robot head
- Cart for moving the BenchCel device

4 *Personnel requirements*. Make sure two people are available to lift the BenchCel device from the crate.

WARNING **To prevent potential injury, two people are required to lift the BenchCel device. Use care when lifting the BenchCel device to prevent personal injury and damage to the device.**

Procedure

CAUTION The packing materials and shipping container were designed to protect the device. Packing the BenchCel device using other materials might damage the device and void your warranty. Save the packing materials and shipping container in case you are required to move or ship the BenchCel device.

To unpack the BenchCel Microplate Handler:

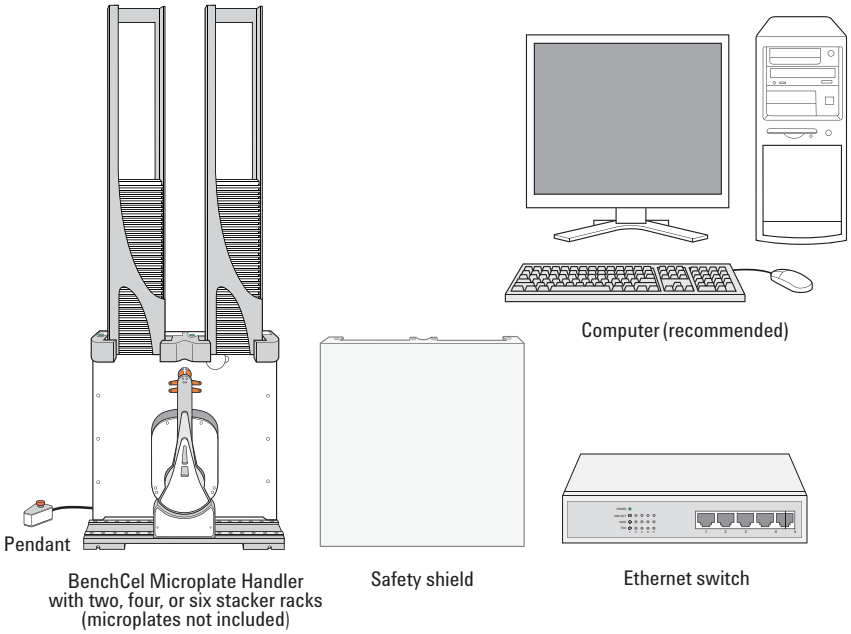
1 Use a large screwdriver to open the BenchCel device shipping container.

2 Lift the contents out of the container and set each item carefully on the lab bench or final location where you want to install the device.

3 Remove the packing foam from the device.

4 Remove components from the plastic bags or other packing material.

5 Inspect the unpacked items.


Pendant
BenchCel Microplate Handler with two, four, or six stacker racks (microplates not included)
Safety shield
Computer (recommended)
Ethernet switch

Mounting the robot on the BenchCel device

About this topic

Typically, the BenchCel Microplate Handler will be installed for you. However, this topic provides a reference for how to mount the robot on the BenchCel device.

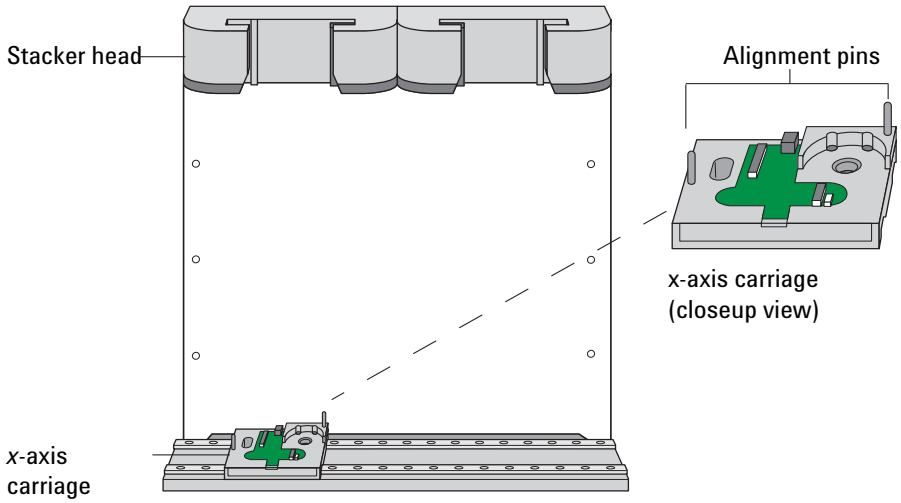
Procedure

CAUTION Handle the robot carefully. Do not use the robot arms to lift the robot. Doing so could damage the arms. Dropping or bumping the robot can damage the electronics.

To mount the robot on the BenchCel device:

1. On the BenchCel device, remove the two large black screws that prevent the x-axis carriage from moving during shipping.
2. Use a 5-mm hex wrench to remove the four screws that secure the shipping bracket to the x-axis carriage. Carefully lift the shipping bracket straight up, ensuring that you do not scratch the electronics.

Figure BenchCel device with shipping bracket removed from the *x*-axis carriage



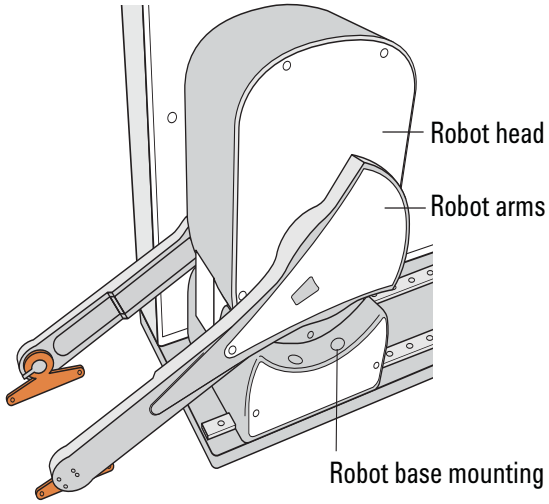
3 Slide the *x*-axis carriage into position directly under a stacker head opening.

4 Inspect the *x*-axis carriage and ensure any cables are recessed. Carefully, lower the robot onto the *x*-axis carriage, aligning the two holes on the robot *z*-column bottom with the alignment pins on the *x*-axis carriage.

5 Gently slide the robot downwards. When the robot is in position, push down on it to ensure the electronics are fully connected.

6 Gently rotate the robot arms to one side to expose the two screw holes on the robot base. Insert the two 35-mm M6 screws and tighten to secure the robot to the base.

Figure BenchCel robot with rotated arms to expose screw holes in the base

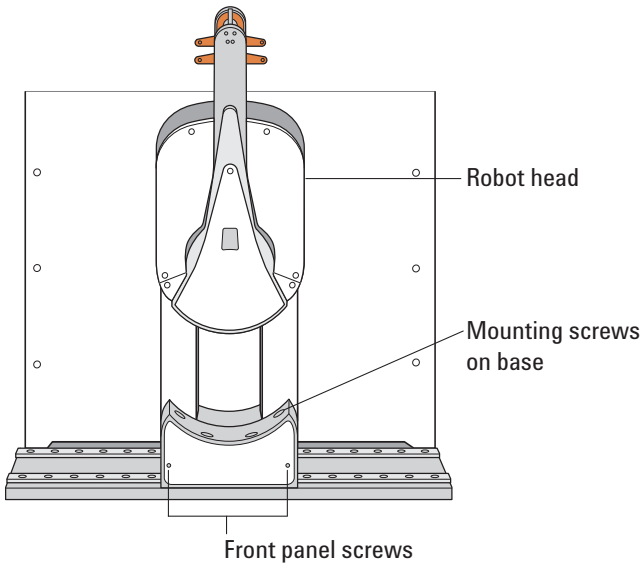


7 Lift the robot head from the base to expose the remaining two screw holes in the base. While firmly supporting the robot head, install the two 45-mm M6 screws to finish securing the robot base to the *x*-axis carriage.

8 Gently lower the robot head onto the base.

9 To secure the front panel to the robot base, use a 2-mm hex wrench to install the two screws.

Figure BenchCel robot with head lifted up from base to expose mounting screws



Related information

For more information about...	See...
Installation requirements	"Verifying laboratory requirements" on page 39
Installing the BenchCel Microplate Handler	• "About integrating devices in a workstation" on page 47 • "Connecting the power source" on page 50 • "About the robot-disable hub and pendant" on page 51 • "Connecting and disconnecting the air source" on page 53 • "Connecting the computer" on page 55 • "Installing the shield" on page 58

About integrating devices in a workstation

About this topic

Typically, the BenchCel Microplate Handler, any supplied devices, and the safety equipment in a workstation will be installed for you.

WARNING **Changing the installed workstation might invalidate the safety compliance and lead to personal injury or equipment damage. See "Safety and regulatory compliance" on page 5.**

IMPORTANT Always contact Automation Solutions Customer Support when you want to integrate a new device.

This topic provides basic integration concepts: how integration plates are used and how to adjust device positions. The workstation layout and the device integration procedures can vary, depending on the combination of devices you are integrating and the desired configuration. Simple configurations might include one external device and the installation and alignment of basic integrations plates under the devices. Complex configurations might include several devices and require custom tables, custom integration plates, plate stage modifications, and so on.

Before you start

Make sure you have the following:

- The external devices you want to integrate
- Two integration plates for the BenchCel device
- Integration plate for each external device
- 4-mm hex wrench
- 3-mm hex wrench

Installing the BenchCel device integration plate

The BenchCel device integration plates have locking mechanisms that keep the BenchCel device and any external device in position during a run. The integration plates must be installed under the BenchCel device.

To install the BenchCel device integration plate:

1. Position the integration plates on the benchtop.
2. If risers are required in the integration, install the risers on the integration plates.
3. Place the BenchCel device on the integration plates or risers.
4. Tighten the screws to secure the device on the integration plates.

Installing the external device integration plate

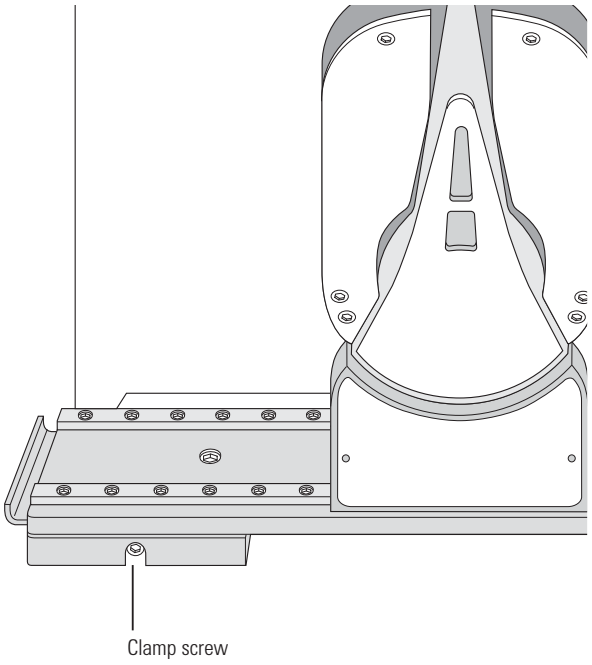
You can integrate an external device on the left or right side of the BenchCel device. For each external device, you must install the integration plate that is specific to that device.

To install the external device and integration plate:

1 Depending on whether you are integrating a device to the left or right of the BenchCel device, loosen the left or right clamp screw using the 3-mm hex wrench. See the following figure.

As you loosen the screw, the left or right clamp opens.

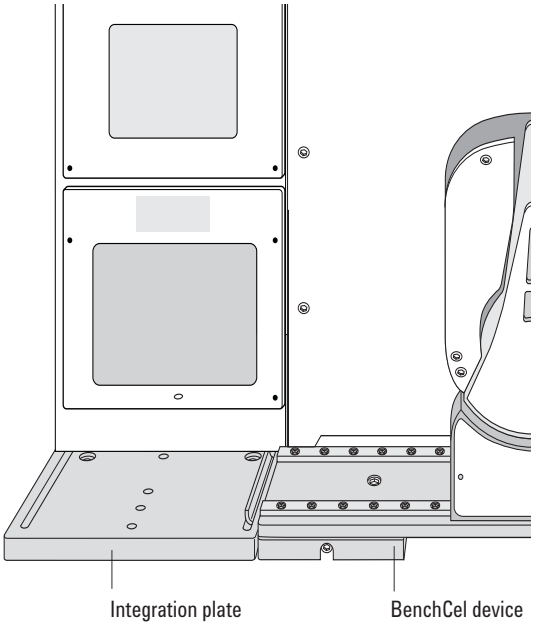
Figure Clamp screw (left side) on BenchCel device



2 Mount the external device on its integration plate. Tighten the bolts or screws to secure the device on the integration plate.

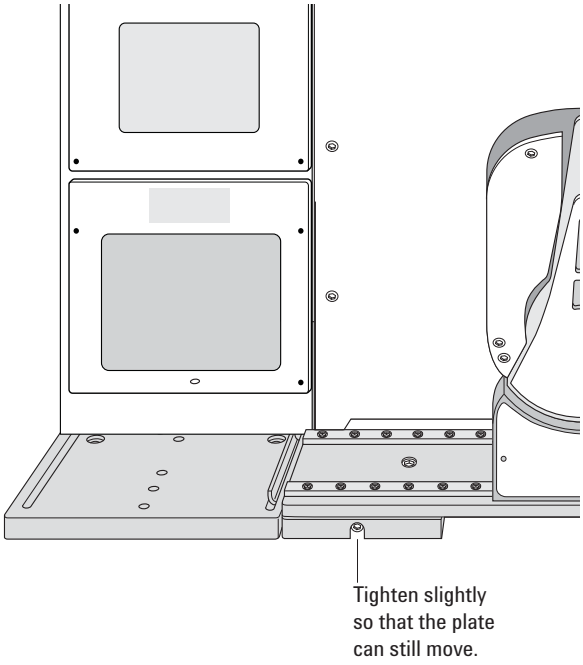
3 Place the external device and integration plate next to the BenchCel device.

Figure External device and integration plate next to the BenchCel device



4 Use the 3-mm hex wrench to slightly tighten the BenchCel device integration plate clamp screw. You will not tighten the screw all the way until the devices are correctly aligned.

Figure Integration plate clamp screw



5 Visually inspect the position of the integrated device relative to the BenchCel device. The two devices should be aligned along the *y*-axis (front-to-back direction) so that the BenchCel robot can place a microplate on the plate stage accurately. If the devices are not properly aligned, slide the devices along the y-axis until they appear to be correctly aligned.

Note: You will verify and refine the alignment when you set up the teachpoints for the external devices.

6 Repeat the procedure for each external device.

Related information

For more information about...	See...
Integration options	"Integration options for workstations" on page 30
BenchCel Microplate Handler installation requirements	"Verifying laboratory requirements" on page 39
External device installation requirements	External device user documentation
Installing the BenchCel Microplate Handler	"Installation workflow" on page 38
Setting up the BenchCel Microplate Handler	"Setup Workflow" on page 62

Connecting the power source

About this topic

This topic explains how to connect the BenchCel Microplate Handler to a grounded power source.

Before you start

Make sure you have the supplied power cord.

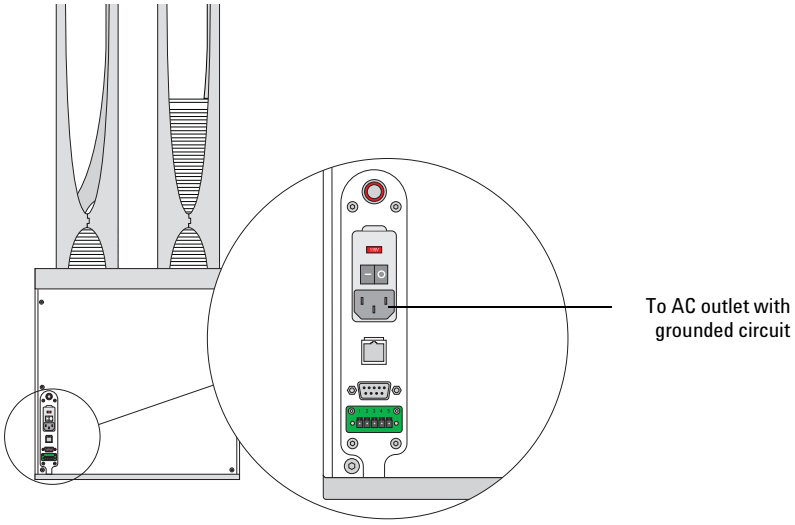
WARNING Ensure that the power cords are in good condition and are not frayed. Use of frayed or damaged power cords can cause injury. Use of incorrect power cords can cause damage to the device.

Connecting the power source

To connect the BenchCel Microplate Handler to a grounded power source:

1 Plug one end of the power cord into the AC power entry located on the back of the BenchCel Microplate Handler.

Figure Connectors on the back of the BenchCel Microplate Handler



2 Plug the other end of the cord into an AC outlet with grounded circuit.

Related information

For more information about...	See...
Electrical requirements	“Verifying laboratory requirements” on page 39
Installing the BenchCel Microplate Handler	“Installation workflow” on page 38
Setting up the BenchCel Microplate Handler	“Setup Workflow” on page 62
Operating the BenchCel Microplate Handler	“Workflow for operating the BenchCel Microplate Handler” on page 108

About the robot-disable hub and pendant

About this topic

This topic provides an overview of the robot-disable hub and pendant for the BenchCel Microplate Handler. Typically, the BenchCel Microplate Handler, integrated workstation devices, and safety equipment will be installed for you.

WARNING **Changing the installed workstation might invalidate the safety compliance and lead to personal injury or equipment damage.**

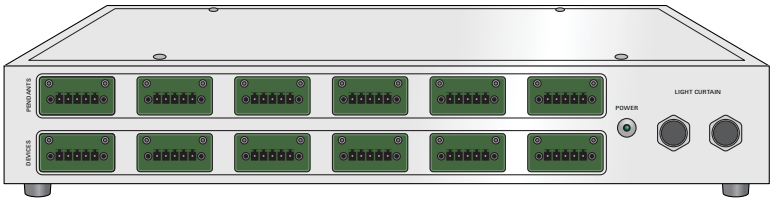
For installation information about a device that you are integrating with the BenchCel Microplate Handler, see the corresponding user documentation. For example, if you are integrating a Bravo Platform, see the *Bravo Automated Liquid Handling Platform Safety and Installation Guide*.

Robot-disable hub and pendant overview

The robot-disable hub is a central connection point for the BenchCel Workstation devices. The robot-disable hub does the following:

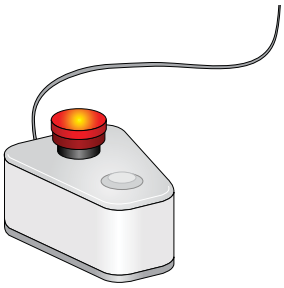
- Provides the emergency-stop function for the BenchCel robot and up to five integrated devices that are equipped with emergency-stop circuitry.
- Receives interlock-circuit signals from a Light Curtain, if connected.

Figure Robot-disable hub



Pressing the robot-disable button on any pendant connected to the safety interlock circuit through the robot-disable hub will cut power to all the devices on the circuit.

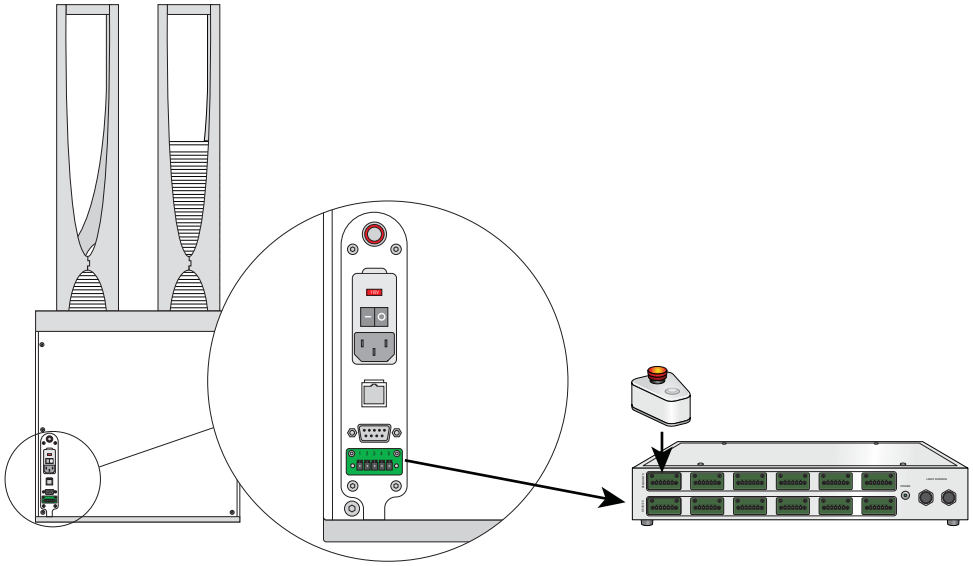
Figure Pendant with the red robot-disable button



About connecting the robot-disable hub and pendant

The following figure shows the BenchCel pendant port that connects to the robot-disable hub.

Figure BenchCel pendant port, robot-disable hub, and pendant



Related information

For more information about...	See...
The pendant and its use	“Hardware overview” on page 20
Electrical requirements	“Verifying laboratory requirements” on page 39
Safety information	“Safety guidelines” on page 1
Installing the BenchCel Microplate Handler	“Installation workflow” on page 38
Setting up the BenchCel Microplate Handler	“Setup Workflow” on page 62
Operating the BenchCel Microplate Handler	“Workflow for operating the BenchCel Microplate Handler” on page 108

Connecting and disconnecting the air source

About this topic

Compressed air is used to move parts inside the BenchCel Microplate Handler. This topic explains how to connect the BenchCel Microplate Handler to the air source and check the connections for leaks before use.

Before you start

Make sure you have the supplied air tubing.

WARNING **Working with open, charged air lines can result in injury. Turn off the compressed air line when disconnecting or reconnecting devices that use compressed air. Contact your facilities department or Automation Solutions Technical Support with questions about setting up the air line.**

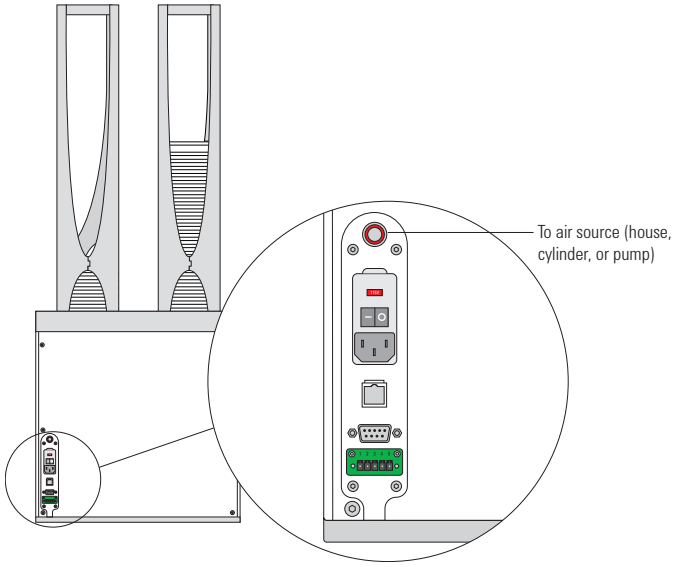
Connecting the air source

To connect the BenchCel Microplate Handler to the air source:

1. Turn off the air at the source (house, cylinder, or pump).
2. Connect one end of the air tubing to the air source (house, cylinder, or pump), and then connect the free end of the tubing to the quick disconnect fitting at the air-input port.

   To connect the tubing, push the end of the tubing into the quick disconnect fitting at the air source and on the back of the BenchCel Microplate Handler.

Figure Air tubing connection on the back of the BenchCel Microplate Handler



Checking the air connections

To check the air connections:

1. With the air source turned off, gently tug the air tubing at each connection.

   If you feel resistance at the connection, the tubing has been properly installed.
2. Turn on the air at the source (house, cylinder, or pump).
3. Listen near each connection for hissing sounds that might indicate a leak.

   If you hear hissing sounds, turn off the air at the source, check and tighten the connections, and then turn on the air again. If the problem persists, contact your facilities department or Automation Solutions Technical Support.

Disconnecting the air source

Before moving or shipping the BenchCel Microplate Handler and before performing maintenance or cleaning, disconnect the air tubing.

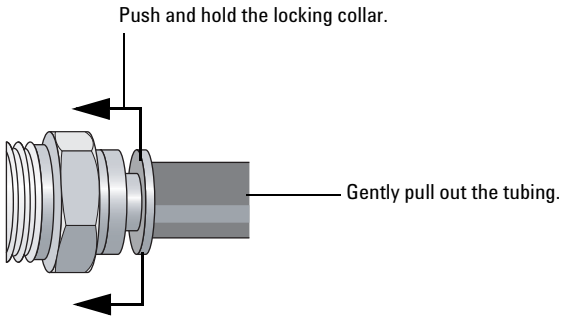
CAUTION Do not pull the tubing out of the orange quick-disconnect fitting. Doing so can damage the fitting.

To disconnect the air tubing from the BenchCel Microplate Handler

1. Turn off the air at the source (house, cylinder, or pump).
2. Push and hold the locking collar against the fitting, and then gently pull the air tubing out.

   Note: Alternatively, you can use the SMC Pneumatics tool (TG-2) to aid in this task. See the manufacturer's documentation for use instructions. Contact your local SMC parts supplier for ordering details.

Figure Quick-disconnect fitting (close-up view)



Related information

For more information about...	See...
Air-source requirements	"Verifying laboratory requirements" on page 39
How to set up the BenchCel Microplate Handler	"Setup Workflow" on page 62
How to operate the BenchCel Microplate Handler	"Workflow for operating the BenchCel Microplate Handler" on page 108

Connecting the computer

About this topic

This topic explains how to connect the controlling computer to the BenchCel Microplate Handler.

Before you start

Make sure you have the following:

- RS-232 DB9 serial cable or Ethernet cable (supplied)
- Ethernet switch (supplied) for Ethernet connections only

Connecting the controlling computer

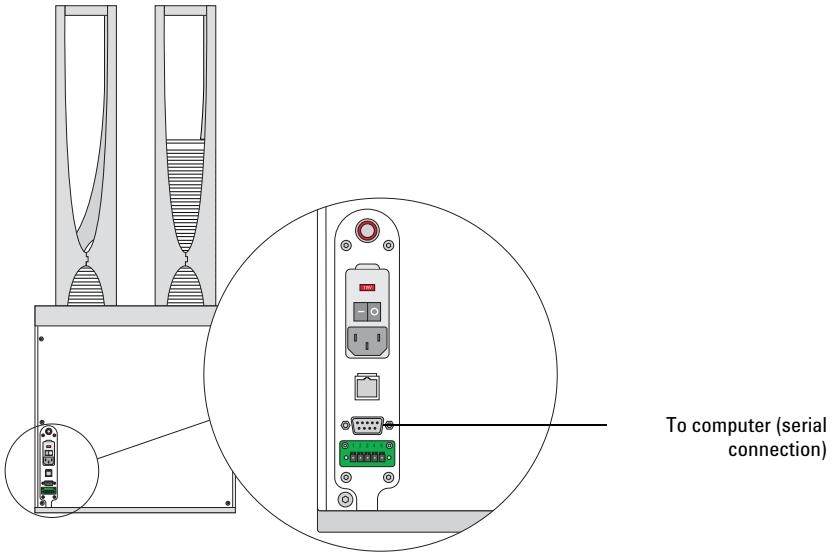
You can connect the computer to the BenchCel Microplate Handler in one of the following ways:

- *Serial connection.* You can use the supplied RS-232 DB9 serial cable to connect the computer to the BenchCel Microplate Handler.
- *Ethernet connection.* You can use the supplied Ethernet cable to connect the computer to the BenchCel Microplate Handler. The Agilent Technologies configured computer has two Ethernet ports. You can use one port to connect to the BenchCel Microplate Handler and the other to connect to your company network.

To connect the controlling computer to the BenchCel Microplate Handler:

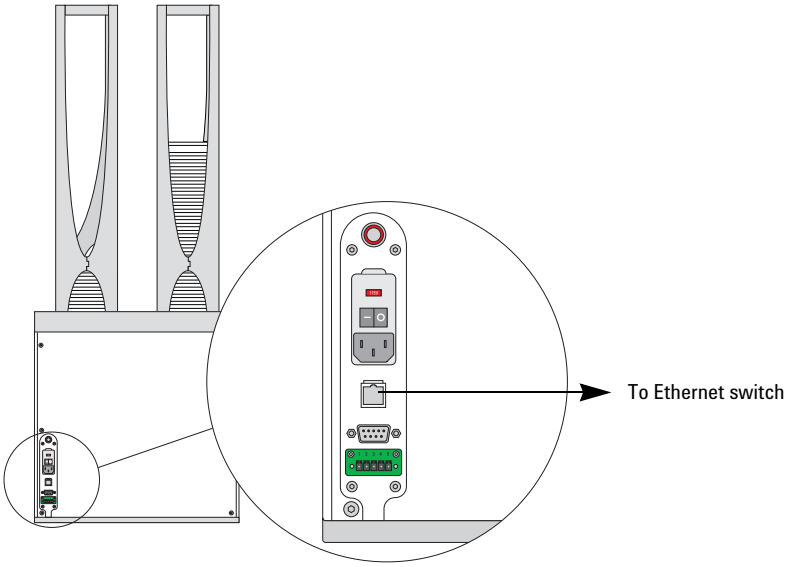
1. Turn off the computer.
2. *Serial connection only.* Do the following:
   a. Connect the female end of the serial cable to a COM port on the controlling computer. Note the number of the COM port. You will provide this number in the software.
   b. Connect the male end of the serial cable to the serial port on the back of the BenchCel Microplate Handler.

Figure Serial connector on the BenchCel Microplate Handler (back view)



3. *Ethernet connection only.* Do the following:
   a. Connect one end of the Ethernet cable to the back of the BenchCel device.
   b. Connect the free end of the Ethernet cable to any available port on the Ethernet switch.

Figure Ethernet connector on the BenchCel Microplate Handler (back view)



Configuring the computer network card (Ethernet connection only)

The computer configured by Agilent Technologies is already set up to communicate with the BenchCel Microplate Handler. No change to the network card IP address is required.

If you are using a computer that was not configured by Agilent Technologies, make sure the value of the network card IP address and subnet mask are as follows:

- IP address: 192.168.0.1
- Subnet mask: 255.255.255.0

WARNING **Connecting the BenchCel Microplate Handler to a company or general network can potentially cause injury. Remote computer operators might accidently initiate an operation that causes the robot to move unexpectedly, possibly injuring nearby lab personnel.**

If your computer will be connected to your LAN, make sure the computer has a second network card. The second network card can have a dynamic IP address.

Connecting the computer to external devices (Ethernet connection only)

To connect the external devices to the controlling computer:

1. Connect one end of the Ethernet cable to the Ethernet port on the external device. See the device user documentation for details.
2. Connect the free end of the Ethernet cable to any available port on the Ethernet switch.

Related information

For more information about...	See...
The controlling computer requirements	"Verifying laboratory requirements" on page 39
The Ethernet switch	The Ethernet switch user documentation
IP addresses	The Microsoft Windows user documentation
Installing the BenchCel Microplate Handler	"Installation workflow" on page 38
Setting up the BenchCel Microplate Handler	"Setup Workflow" on page 62
Operating the BenchCel Microplate Handler	"Workflow for operating the BenchCel Microplate Handler" on page 108

Installing the shield

About this topic

This topic explains how to install the safety shield on the front of the BenchCel Microplate Handler. Additional shields may be required depending on the workstation configuration. Typically, the BenchCel Microplate Handler and workstation safety equipment will be installed for you.

WARNING **Changing the installed workstation might invalidate the safety compliance and lead to personal injury or equipment damage.**

Before you start

Make sure you have the following:

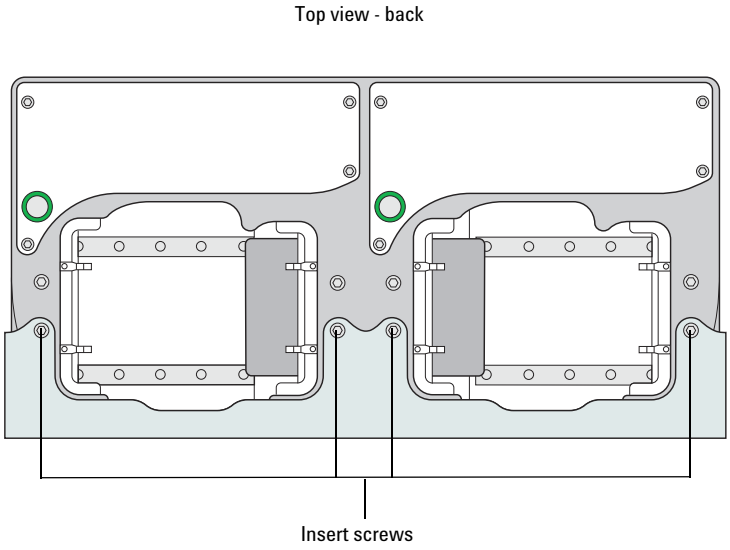
- 3-mm hex wrench
- Low-head M5 screws (supplied)

Procedure

To install the safety shield:

1. Place the safety shield on the front of the BenchCel Microplate Handler. The ledge of the shield should sit on the top of the device.
2. Insert the four M5 screws into the shield.

Figure BenchCel device (top view) with safety shield



3 Tighten the screws using the M3 hex wrench.

Related information

For more information about...	See...
Safety shield description	“Hardware overview” on page 20
Safety information	“Safety guidelines” on page 1
Installing the BenchCel Microplate Handler	“Installation workflow” on page 38
Setting up the BenchCel Microplate Handler	“Setup Workflow” on page 62
Operating the BenchCel Microplate Handler	“Workflow for operating the BenchCel Microplate Handler” on page 108

4 Setting up BenchCel Microplate Handler

This chapter explains how to set up the BenchCel Microplate Handler for operation. This chapter contains the following topics:

- "Setup Workflow" on page 62
- "Starting up and shutting down" on page 64
- "Creating a BenchCel device in the VWorks software" on page 66
- "Opening BenchCel Diagnostics" on page 71
- "Creating profiles" on page 73
- "Setting and managing teachpoints" on page 77

Setup Workflow

About this topic

This topic presents the workflow for setting up the BenchCel Microplate Handler for operation.

Before you begin

Before setting up the BenchCel Microplate Handler, you should already have definitions for the labware you want to use. For instructions on how to define labware in the VWorks software, see the *VWorks Automation Control Setup Guide*.

Before setting teachpoints (step 7 in the setup workflow), you should also adjust the BenchCel sensor thresholds for each type of labware that you use. For details, see "Setting sensor thresholds" on page 91.

Workflow

The following table presents the steps for setting up the BenchCel Microplate Handler. After setting up the BenchCel Microplate Handler for the first time, you will not likely change any of the settings in the procedure unless you add a device, replace a device, or move the BenchCel Microplate Handler.

Step	For this task...	See...
1	Start up the workstation.	"Starting up and shutting down" on page 64
2	Create a device file and add the BenchCel device in VWorks.	"Creating a BenchCel device in the VWorks software" on page 66
3	Create a profile.	"Creating profiles" on page 73
4	Add external devices to the device file.	User documentation for the Agilent Technologies device or the *Device Driver Guide* for third-party devices
5	Create a profile for each external device.	User documentation for the Agilent Technologies device or the *Device Driver Guide* for third-party devices
6	Set the sensor thresholds for your labware.	"Setting sensor thresholds" on page 91
7	Set and edit teachpoints for external devices.	"Setting and managing teachpoints" on page 77
8	Write protocols.	*VWorks Automation Control User Guide*

Related information

For more information about...	See...
Installation procedures	"Installation workflow" on page 38
Operating the BenchCel Microplate Handler	"Workflow for operating the BenchCel Microplate Handler" on page 108
Troubleshooting problems	"Maintenance and troubleshooting" on page 121

Starting up and shutting down

About this topic

This topic explains how to start up and shutdown the BenchCel Microplate Handler.

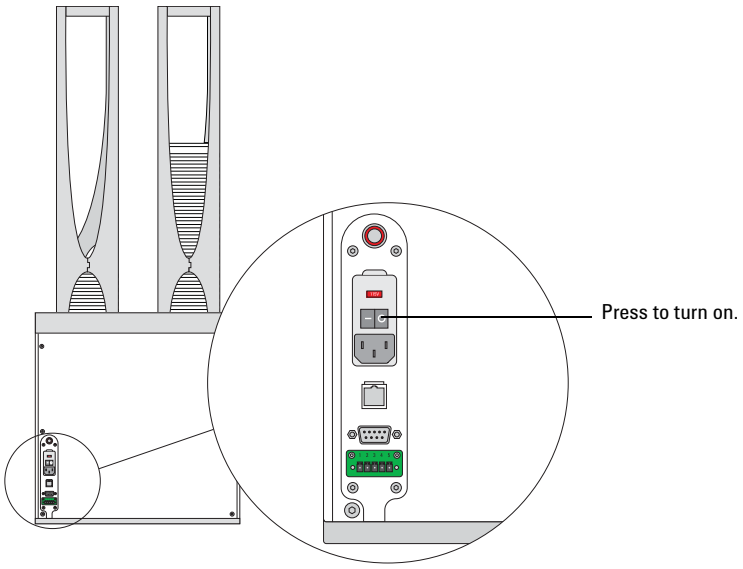
Starting up the BenchCel Microplate Handler

WARNING **Do not touch the BenchCel Microplate Handler as you start the software. The robot head moves when the device initializes.**

To start up the BenchCel Microplate Handler:

1 Turn on the BenchCel Microplate Handler. To do this, on the back of the device, press the power switch to the on (**I**) position.

Figure Power switch on the BenchCel Microplate Handler (back)



Every time you turn on the BenchCel Microplate Handler, the robot homes (the robot is sent to the factory-defined home position for each axis of motion). If the BenchCel robot does not home, make sure power to the robot has been restored. (See “Recovering from an emergency stop” on page 7 to reset the Robot Disable button.) If the button has been reset and the robot still does not home, turn off the device, check the connections, and turn it on again.

2 Turn on all other devices integrated with the BenchCel Microplate Handler. See the device user documentation for instructions.

3 Turn on the compressed air supply to the BenchCel Microplate Handler.

4 Turn on the controlling computer. See the user documentation from the computer manufacturer.

5 Start the VWorks software. To do this, on the Windows desktop, double-click the **VWorks shortcut icon.** Alternatively, choose **Start > All Programs > Agilent Technologies > VWorks > VWorks.**

Shutting down the BenchCel Microplate Handler

Shut down the BenchCel Microplate Handler if you intend to:

- Leave it unused for a long period of time.
- Service the device.
- Move it to another location.

To shut down the BenchCel Microplate Handler:

1 Follow the post-run clean-up procedure after the last protocol run. See "Cleaning up after a protocol run" on page 124.

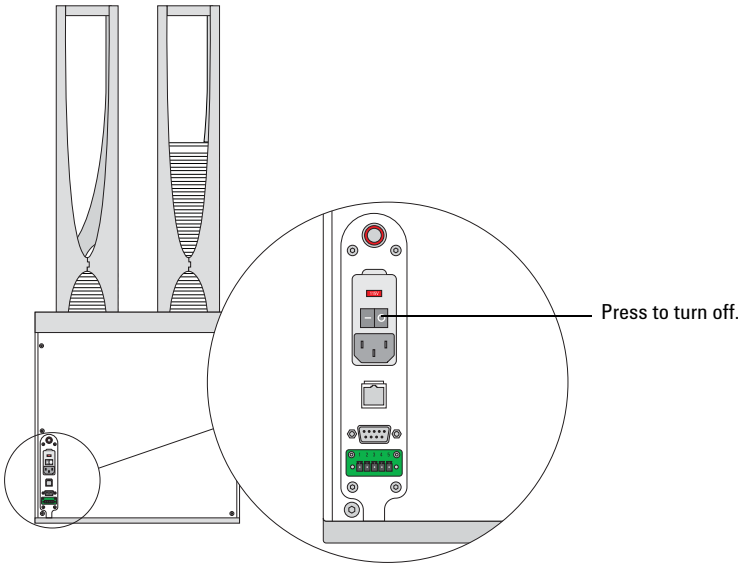
2 Exit the VWorks software.

3 If you use devices that require a vacuum pump, turn off power at the pump if the pump module has an on/off switch.

4 Turn off the compressed air to the BenchCel Microplate Handler and other devices.

5 Turn off the BenchCel Microplate Handler. To do this, on the back of the device, press the power switch to the off (**O**) position.

Figure Power switch on the BenchCel Microplate Handler (back)



6 Turn off other devices in the BenchCel Microplate Handler.

Related information

For information about...	See...
Setting up the BenchCel Microplate Handler	"Setup Workflow" on page 62

For information about...	See...
Cleaning up after a protocol run	"Cleaning up after a protocol run" on page 124
Troubleshooting startup or shutdown problems	"Maintenance and troubleshooting" on page 121

Creating a BenchCel device in the VWorks software

About this topic

Read this topic if you are an administrator responsible for managing Agilent Technologies devices that are running the VWorks software. This topic describes how to add and delete new BenchCel devices in the VWorks software.

The VWorks software uses the information in a device file to communicate with and operate devices within the lab automation system.

- *If your computer was configured by Automation Solutions.* The correct device configuration is already set up for communication with the BenchCel Microplate Handler. You are not required to create a new BenchCel device in the software unless you want to reference different profiles, integrate additional devices with the workstation, or change the rack size. To establish communication, you must initialize the device.
- *If you configured your own computer.* You must add a device in the VWorks software for the BenchCel Microplate Handler. You must also add devices in the software for any devices that are physically integrated with the workstation.

For detailed information about device files and associations with profiles, teachpoints, and labware definitions, see the *VWorks Automation Control User Guide*. For instructions on how to add third-party devices, see the *Device Driver User Guide*.

Devices and device files defined

A device is an item in your lab automation system that has an entry in a VWorks software device file. A device can be a robot, an instrument, or a location in a lab automation system that can hold a piece of labware.

The device file (*.dev) stores information for all the devices in an integrated system, including:

- Type of device (for example, BenchCel device)
- Device configuration information (for example, approach height, allowed or prohibited labware, and so on)
- Profile to use

Creating a device file

If you are setting up the BenchCel Microplate Handler for the first time, you will create a device file. You add the BenchCel device and the external devices to the device file.

To create a device file:

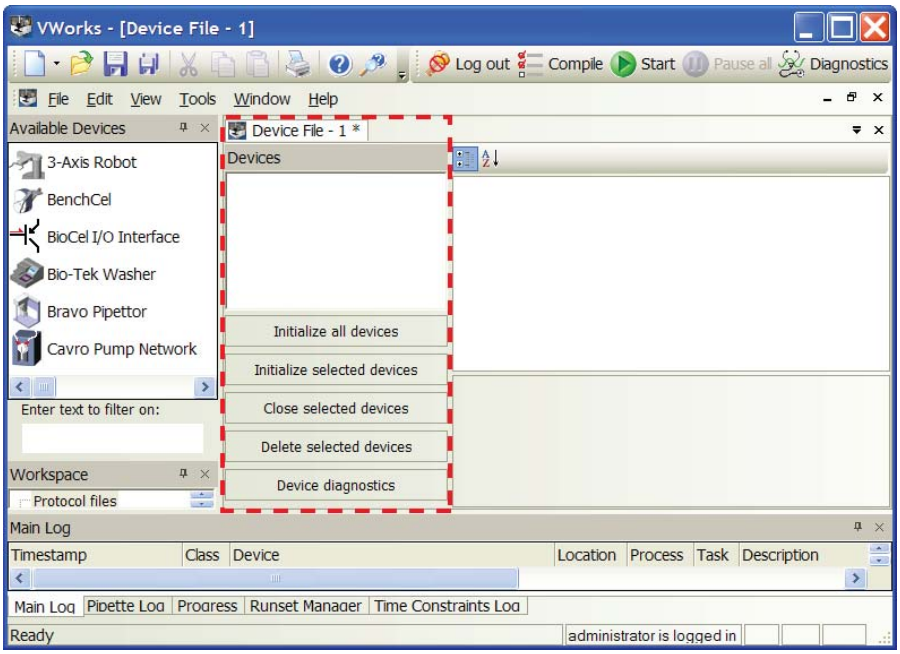
1 Log in to the VWorks software as an Administrator.

2 In the **VWorks** window, choose **File** > **New** > **Device.**

A Device File tab appears in the **VWorks** window.

3 Choose **File** > **Save**. In the **Save As** dialog box, type a file name (*.dev), select the following storage location, and click **Save**:

...\VWorks Workspace\Device Files



Adding the BenchCel Microplate Handler to a device file

Before you begin:

- Ensure that any devices are physically networked to the computer.
- Turn on the devices.

To add devices to a device file:

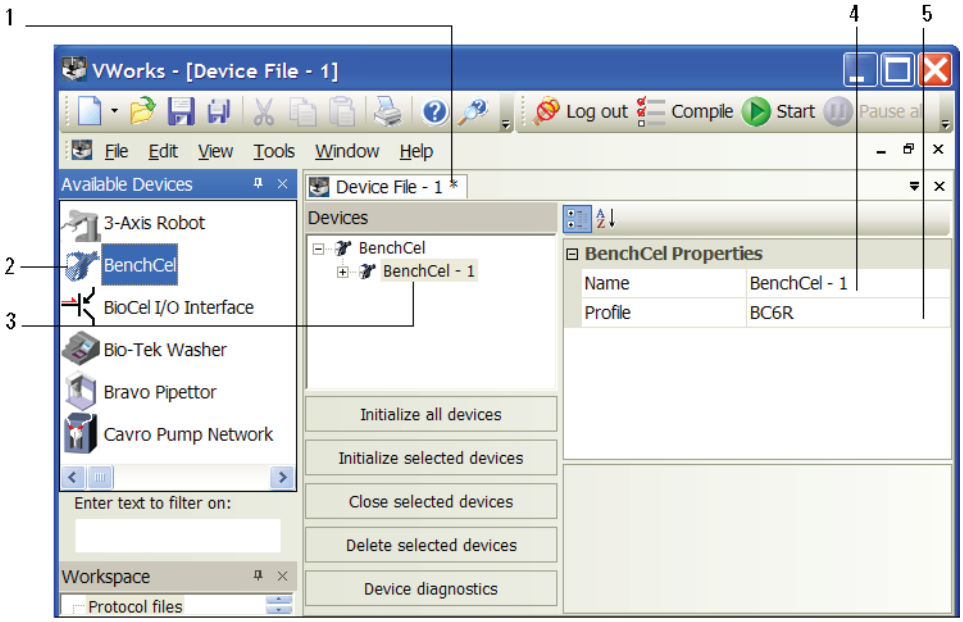
1 In the **VWorks** window, verify that the correct device file is open.

To open a device file, choose **File** > **Open**. In the **Open** dialog box, select your device file (*.dev), and then click **Open**. The device files should be stored in the following location:

...\VWorks Workspace\Device Files

2 In the **Available Devices** area, double-click the **BenchCel** icon. Or, drag the **BenchCel** icon to the **Device File** tab.

Note: To show or hide the list of available devices, choose **View > Available Devices**.



3 In the **Device File** tab, select the **BenchCel-*n*** icon.

4 Under **BenchCel Properties**, type a **Name** for the device. By default, the software assigns BenchCel-*n*, and increments the number for each BenchCel device that you add.

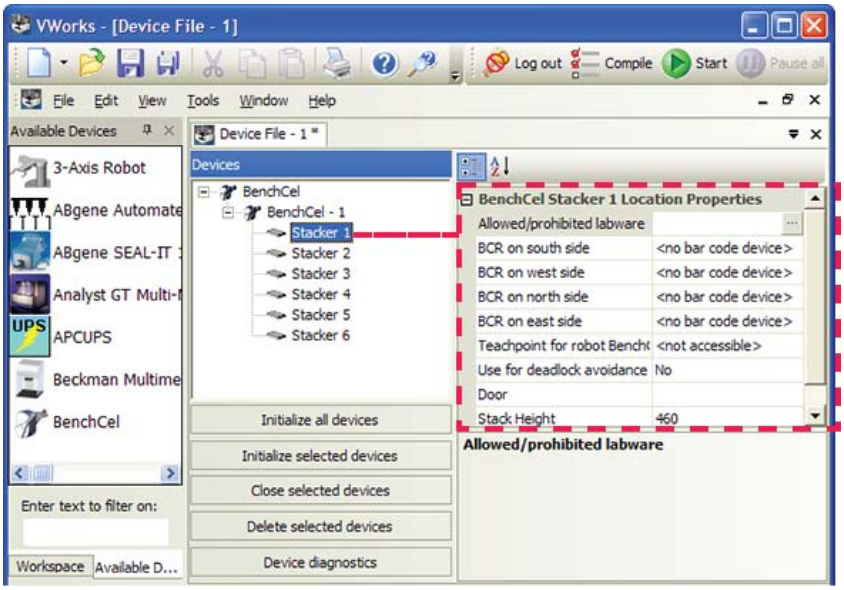
To identify the specific BenchCel, the device name should include the device serial number.

5 In the **Profile** list, select a profile for the device.

If the **Profile** list is empty, open BenchCel Diagnostics and create a profile. Then return to the **Profile** list under **BenchCel Properties** and select the new profile.

IMPORTANT To use different configurations of the same device in different protocols, you can save time by creating a different device file for each configuration. For example, if you change a pipette head on a pipettor, you can simply open the device file that contains the device with the appropriate profile instead of editing the profile selection in the device file.

6 On the **Device File** tab, expand the **BenchCel** device icon to show the list of stackers, and then click the **Stacker 1** icon. The corresponding stacker properties appear.



Set the desired values for the following properties. Use the default values for the remaining properties.

Property	Description
Allowed/prohibited labware	*Optional.* Click … if you want to specify labware restrictions for this location. The Allowed/prohibited labware dialog box appears. For details on the labware classes, see the *VWorks Automation Control Setup Guide*. *Note:* If the … button is not visible, click the empty field.
Stack Height	Type the maximum height (mm) of the rack you are using at this location. For example, type 660 if you are using a 660-mm tall rack.

IMPORTANT Do not change the default value of the Teachpoint for robot BenchCel property. For example, the stacker 1 teachpoint identity is 1, the identity of stacker 2 is 2, and so forth.

Repeat this step for each stacker.

7 Select **File** > **Save**.

If you are creating a new device file, the Save As dialog box appears so that you can specify a name and location for your device file. Ensure the file type is ***.dev**.

Alternatively, you can select **File** > **Save All** to save the device file and the current protocol file at the same time.

Related information

For information about...	See...
VWorks software	*VWorks Automation Control User Guide*
Setting up BenchCel Microplate Handler	"Setup Workflow" on page 62
Profiles	"Creating profiles" on page 73
Teachpoints	"Setting and managing teachpoints" on page 77

Opening BenchCel Diagnostics

About this topic

This topic describes how to open BenchCel Diagnostics from a device tab displayed in the VWorks software window. Alternatively, you can use the Diagnostics button on the toolbar to open BenchCel Diagnostics. In either case, you must have an open device file.

Procedure

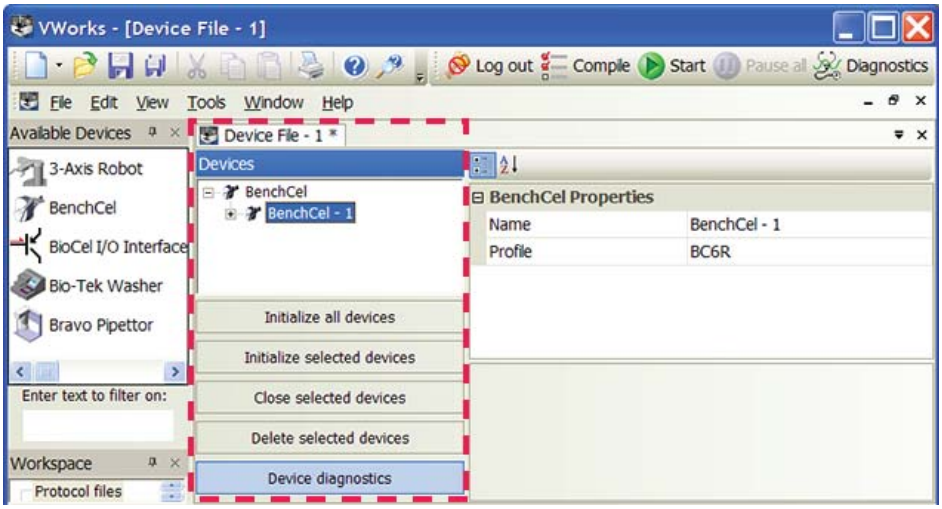
To open BenchCel Diagnostics:

1. In the **VWorks software** window, ensure the correct device file is open.

   To open a device file, choose **File > Open**, and then select the appropriate device file (*.dev) in the **Open** dialog box.

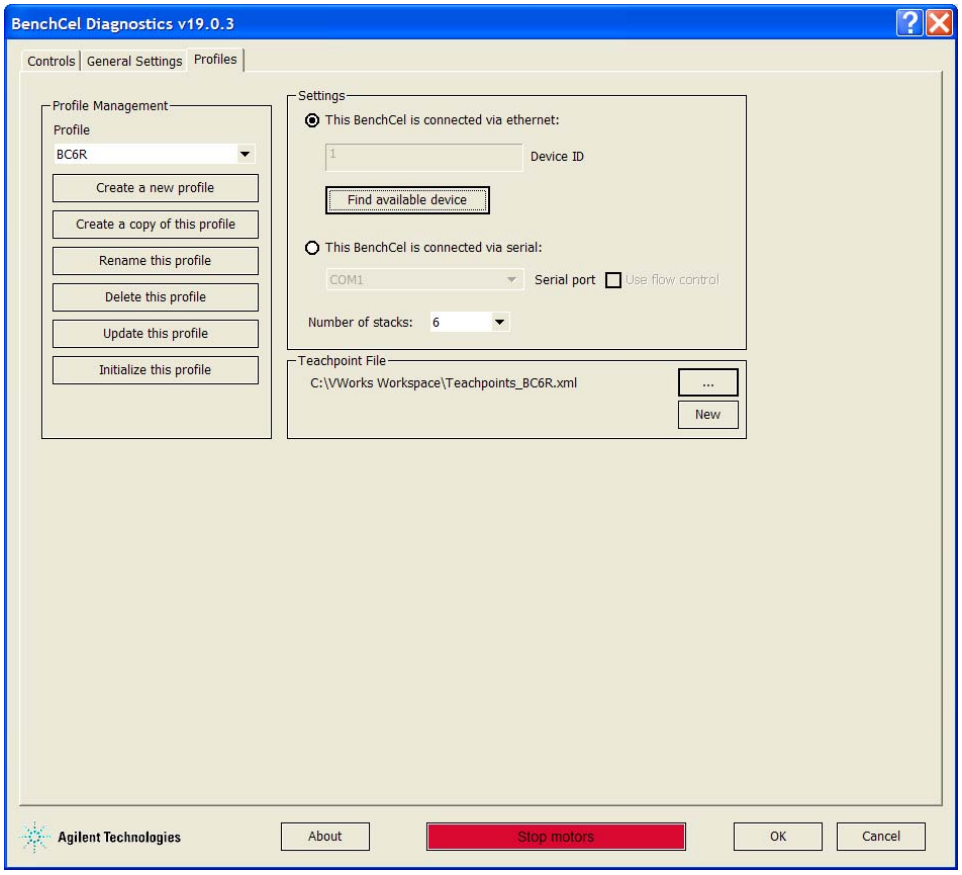
2. In the **Devices** area of the opened device file tab, highlight the device icon, and then click **Device diagnostics**.

   Alternatively, you can double-click the device icon.



   The device's diagnostics dialog box opens.

Figure BenchCel Diagnostics window with Profiles tab displayed



Related information

For information about...	See...
VWorks software	*VWorks Automation Control User Guide*
Setting up BenchCel Microplate Handler	"Setup Workflow" on page 62
Profiles	"Creating profiles" on page 73
Teachpoints	"Setting and managing teachpoints" on page 77
BenchCel Diagnostics features	"Diagnostic tools" on page 138

Creating profiles

About this topic

The computer configured by Agilent Technologies already has the correct profile to communicate with the BenchCel Microplate Handler. A new BenchCel profile is not required unless you want to set up unique communication settings or use a different teachpoint file.

If you are using a computer other than one configured by Agilent Technologies, you must create a BenchCel profile. This topic describes how to create new BenchCel profiles.

You must also create profiles for devices that are integrated with the BenchCel Microplate Handler. For instructions on how to create the profiles for other Agilent Technologies devices, see the corresponding device user documentation. For instructions on how to create profiles for a third-party device, see the applicable device driver user guide.

Profiles

IMPORTANT Each BenchCel Microplate Handler you install requires a unique profile, which enables unique communication settings.

A profile is a collection of settings, stored in the Microsoft Windows registry, that manages how you connect to devices. A BenchCel profile does the following:

- Specifies the port used to establish communication between the BenchCel Microplate Handler and the controlling computer.
- References a teachpoint file. For a description of teachpoint files, see "Setting and managing teachpoints" on page 77.
- Specifies the number of stackers for the BenchCel Microplate Handler.

You use the BenchCel Diagnostics software to create and manage profiles.

Note: The profile is referenced by a device file. For information about device files, see "Creating a BenchCel device in the VWorks software" on page 66. For a detailed description of the relationships between the device file, profile, and teachpoint file, see the *VWorks Automation Control User Guide*.

Creating BenchCel profiles

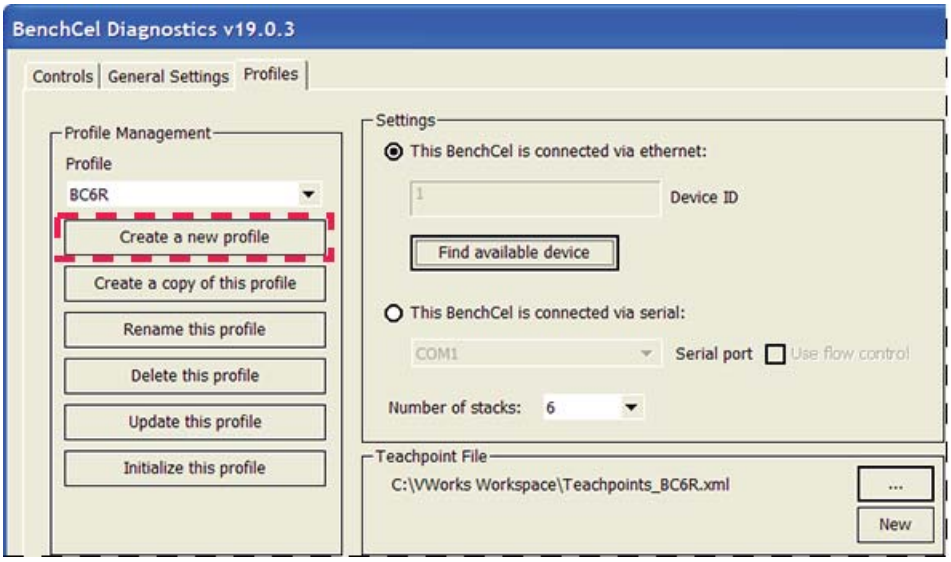
CAUTION Each profile can be used by multiple protocols. Deleting, renaming, or changing the parameters for a profile based on one protocol can invalidate other protocols that use the same profile.

Note: Unless you login to the VWorks software as an Administrator or Technician, only the Profile list and the Initialize this profile button are available in the Profile Management area of the Profiles page.

To create a BenchCel profile:

1 Open **BenchCel Diagnostics**.

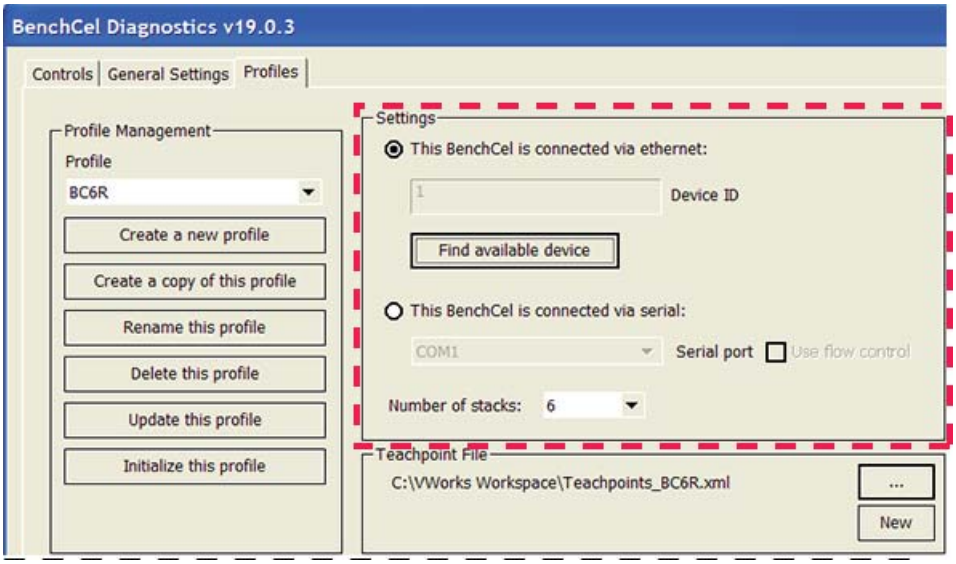
2 On the **Profiles** page, click **Create a new profile**.



3 In the **Create Profile** dialog box, type a name, and click **OK**. Use a profile name that identifies the specific configuration, for example, use the device serial number.

4 In the **Settings** area, select one of the following:

- *Ethernet connection*. Select **This BenchCel is connected via ethernet**, and proceed to step 5.
- *Serial connection*. Select **This BenchCel is connected via serial**, and go to step 6.



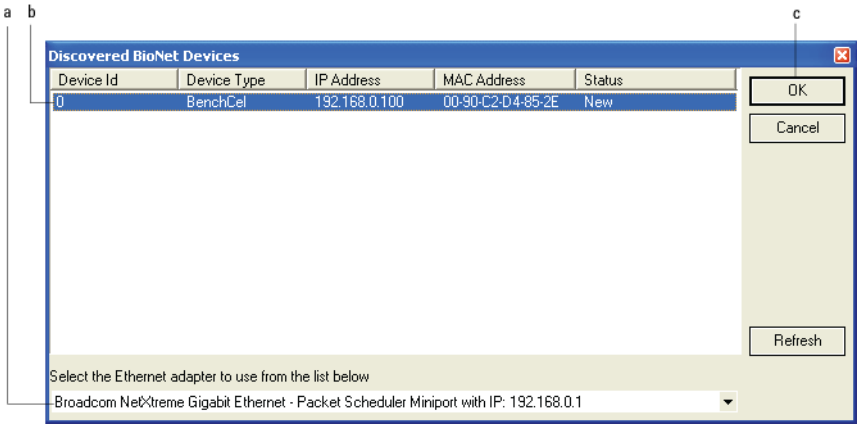
5 *Ethernet connection only*. Click **Find available device** to select the device to associate with the profile. In the **Discovered BioNet Devices** dialog box that opens:

a Select the correct Ethernet adaptor for the device connection. A list of devices appear.

b In the list of devices that appear, select the BenchCel device. If you have multiple BenchCel devices on the network, use the **MAC Address** to identify the BenchCel device you want. To successfully communicate with the BenchCel device, the **Status** column must display **New** or **Matched** for the device.

Note: To determine the MAC address, you can turn off all other BenchCel devices so that only one appears in the Discovered BioNet Devices dialog box.

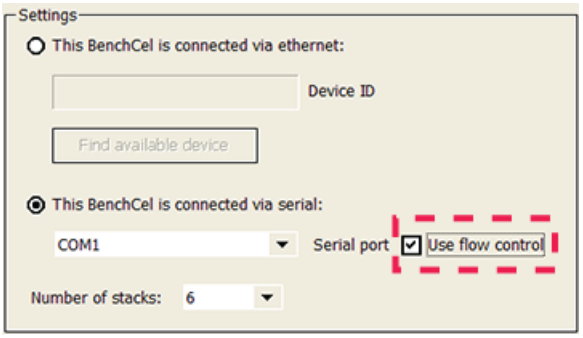
c Click **OK**.



6 *Serial connection only.*

a Select the COM port number on the controlling computer.

b Select **Use flow control** to stop the flow of data from the computer before it overruns the device communication buffer. This option helps to optimize communication over the serial connection.



7 If you want to create a profile for a BenchCel Microplate Handler that has a different number of stacks than the one connected to the controlling computer, set the **Number of stacks** value.

IMPORTANT During initialization, the software automatically detects the actual number of stacks on the BenchCel Microplate Handler. If this number differs from the number specified by the profile, an error message appears and gives you the option to Abort, Retry, or Ignore. If you click Ignore, the software overwrites the Number of stacks value with the actual number of stacks.

8 To save the profile using the default teachpoint file name and location that the software automatically creates, proceed to step 9. Later you will add teachpoints to this teachpoint file.

Note: The default teachpoint file name is Teachpoints_<profilename>.xml, where <profilename> is the name of the profile. The software saves the file in the C:\VWorks Workspace folder.

To use an existing teachpoint file or to change the automatically created teachpoint file name or storage location, click the corresponding button in the **Teachpoint File** area:

- *To select an existing teachpoint file.* Click [...]. In the **Select a Teachpoint File** dialog box, locate and select the teachpoint file that you want to use, and then click **Open.**

  CAUTION If the teachpoint file was copied from another computer, you must verify the teachpoints for the new profile before using the profile.

- *To change the teachpoint file name or storage location.* Click [New]. In the **Save As** dialog box, type a name for the teachpoint file, select the storage location, and then click **Save**. The file path appears in the Teachpoint File area. Later you will add teachpoints to this file.

9 Click **Update this profile** to save the changes.

10 To establish communication with the BenchCel Microplate Handler, click **Initialize this profile**.

CAUTION Before using a profile, make sure you have verified the teachpoints.

If you are setting up the BenchCel Microplate Handler for the first time, return to "Creating a BenchCel device in the VWorks software" on page 66 and select the profile name (step 5).

Related information

For information about	See...
Adding a device in VWorks software	"Creating a BenchCel device in the VWorks software" on page 66
Setting teachpoints	"Setting and managing teachpoints" on page 77

Setting and managing teachpoints

About this topic

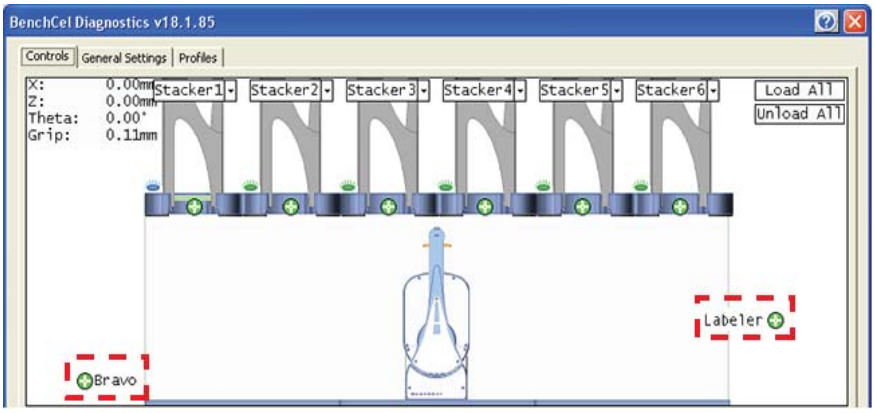
This topic describes teachpoints and how to set them.

Teachpoints defined

A teachpoint is a set of coordinates that define where the robot can pick up or place labware. The location can be on an external device or a platepad. You set, edit, and save teachpoints in BenchCel Diagnostics. The teachpoints are displayed as plus signs ( ) in the graphical display area in the BenchCel Diagnostics dialog box.

Note: The graphical display area also shows teachpoints ( ) at the stacks. These teachpoints are preset at the factory and should not be changed.

Figure Teachpoint for labware pickup and placement locations at a external devices



Teachpoint files

The teachpoints you set are saved in the XML format in a teachpoint file. The default teachpoint file name is Teachpoints_<profilename>.xml, where <profilename> is the name of the profile. The software saves the file in the C:\VWorks Workspace folder.

However, you can select another file name and location when saving the file.

You must use one teachpoint file for each BenchCel device. If you integrate a new device with the BenchCel Microplate Handler, you can add the new teachpoints to the existing file. If you have multiple BenchCel devices in a workstation, you must create a teachpoint file for each BenchCel device in the workstation.

The teachpoint file is referenced by a profile. For information about profiles, see "Creating profiles" on page 73.

Workflow for setting teachpoints

Step	For this task...	See...
1	Determine the teachpoint coordinates.	"Determining the teachpoint coordinates" on page 78
2	Lock the device positions.	"Locking the device positions" on page 82
3	Record the teachpoint.	"Recording the teachpoint coordinates" on page 83
4	Verify the teachpoint.	"Verifying the teachpoints" on page 87
5	Edit the teachpoint if required.	"Editing existing teachpoints" on page 88

Before you start

CAUTION Before you begin changing teachpoints, make a backup copy of the teachpoint file. If the original teachpoint file becomes lost or damaged, you can use the backup copy instead of resetting all the teachpoints and creating a new file.

Make sure:

- The correct profile is initialized ("Creating profiles" on page 73).
- The labware you want to use is defined (*VWorks Automation Control Setup Guide*).

Determining the teachpoint coordinates

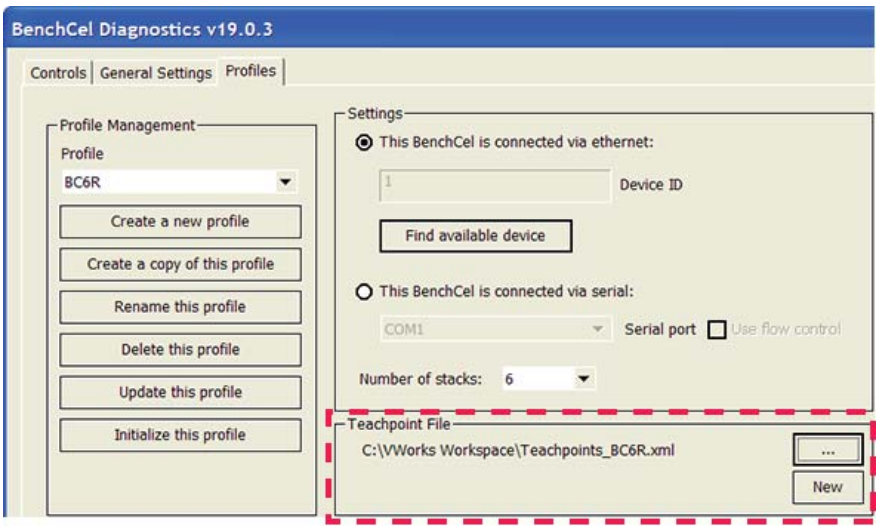
WARNING **During this procedure, make sure no one else can issue commands at the controlling computer while you are manually determining the teachpoint coordinates.**

To determine the coordinates of the pickup and placement location:

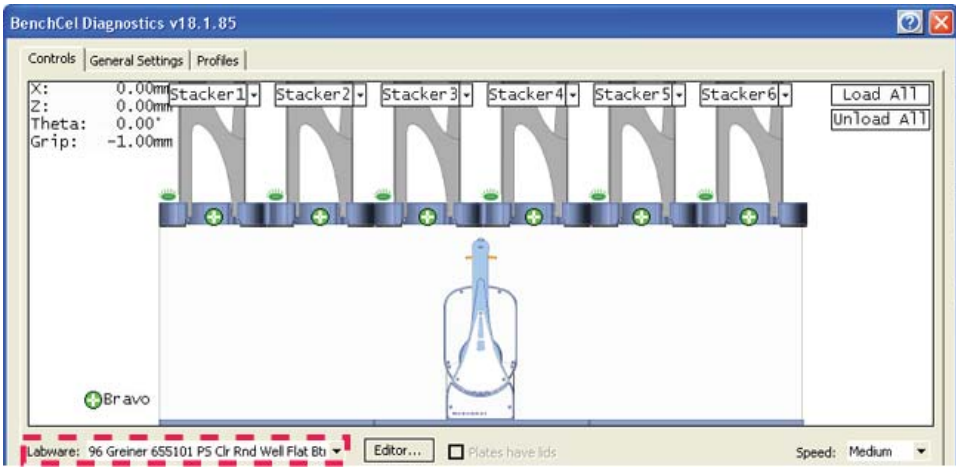
1. Place two or three spare microplates in a labware rack, and then install the rack on the BenchCel Microplate Handler. For instructions, see "Filling and emptying the labware racks" on page 111 and "Installing and uninstalling the labware racks" on page 115.
2. Open **BenchCel Diagnostics** for the BenchCel device that you are setting up.

3 On the **Profiles** page, look in the **Teachpoint File** area to make sure the correct teachpoint file is loaded. You will be adding new teachpoints to this file.

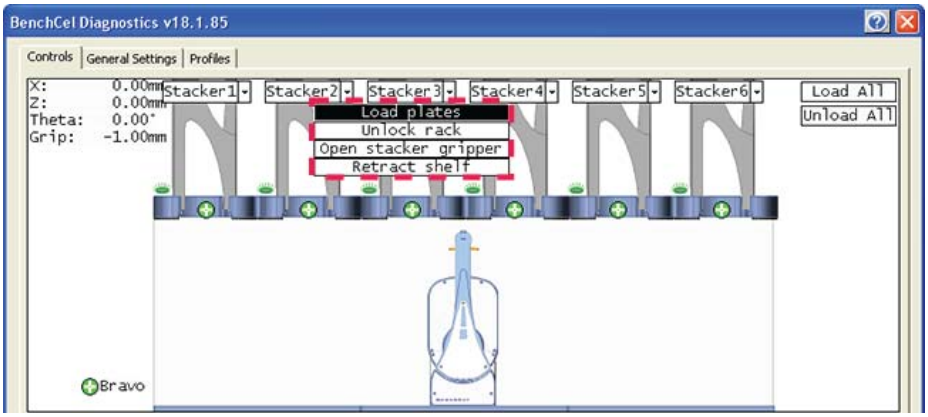
IMPORTANT If you have not already done so, make a backup copy of this file.



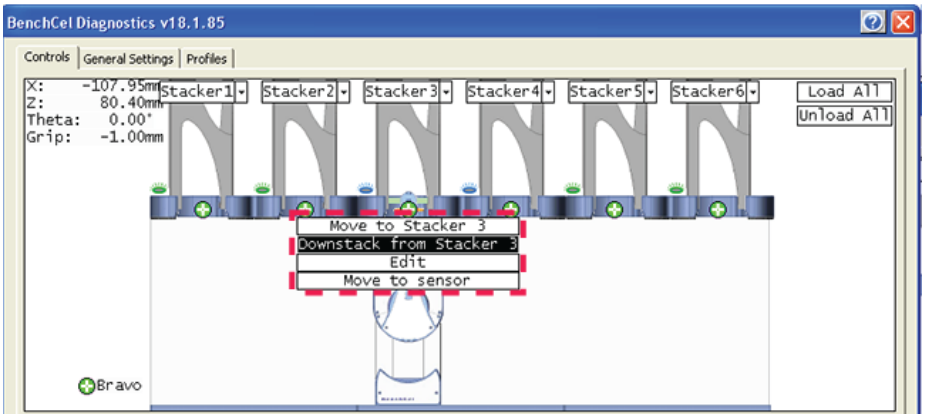
4 In the **Controls** tab, select the labware definition from the **Labware** list.



5 In the graphical display area, click **Stacker** at the top of the rack that contains the spare microplates. In the menu that appears, click **Load plates.** The BenchCel device moves the stack down and holds the stack in the stacker grippers, or supports the stack on the stacker shelf, as specified in the labware definition.



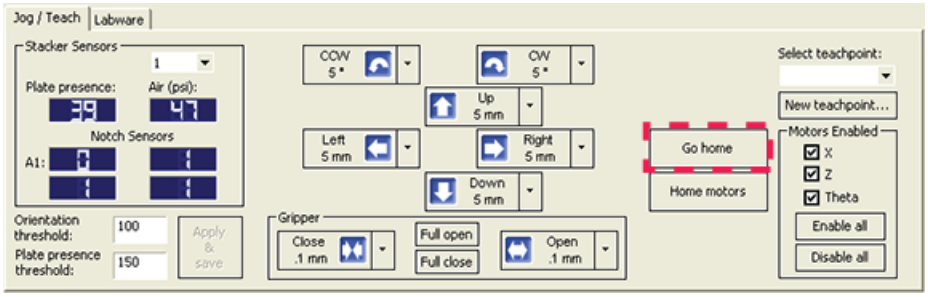
6 In the graphical display area, click the plus sign ( ) at the stacker head that contains the spare microplates. In the menu that appears, click **Downstack from Stacker**. The robot head moves under the stacker and holds the first spare microplate in its grippers.



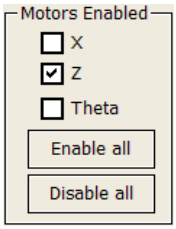
7 On the **Controls** page, click the **Jog/Teach** tab.

8 Click **Go Home.** The robot head moves to its home position at the center of the BenchCel Microplate Handler.

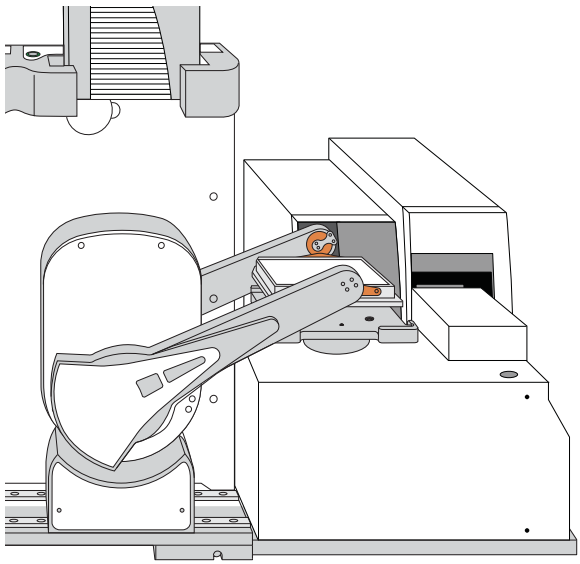
Note: The microplate is still in the robot grippers from step 6.



9 In the **Motors Enabled** area, clear the check boxes for **X** and **Theta** to disable the *x*-axis and *theta*-axis motors. The *z*-axis motor is still enabled (the Z box is selected).



10 With the robot grippers holding the spare microplate, gently push or pull the robot head and arms close to the teachpoint location. Position the robot head and arms so that the microplate rests in the target microplate location.



11 To fine-tune the teachpoint until you are able to place the microplate in the target location, use the following methods:

- Visually inspect the position of the microplate relative to the plate stage. If the robot is not aligned with the plate stage along the *y*-axis (front-to-back direction), move the robot into the safe zone, physically slide the external device and its integration plate along the *y*-axis, move the robot back and see if the robot arms are aligned with the plate stage. You might have to loosen the clamp screw to slide the device (see "About integrating devices in a workstation" on page 47).
- To move the robot head up or down in small, precise increments, open **BenchCel Diagnostics**. On the **Controls** page **Jog/Teach** tab, select the jog increment from the corresponding list, and then click **Up** ( ) or **Down** ( ).

- With the *x*-axis and *theta*-axis motors disabled, gently push or pull the robot side to side so that the robot arms are able to place the microplate on the plate stage.

The microplate should sit level on the target location. In addition, the robot arms should not come in contact with any part of the target platepad, plate stage, or other surfaces.

12 Visually inspect the position of the microplate on the target location. It should be centered on the location. If it is not, ensure that the *x*-axis and *theta*-axis motors are disabled on the **Jog/Teach** tab, and then manually move the robot head to the microplate at the location.

Locking the device positions

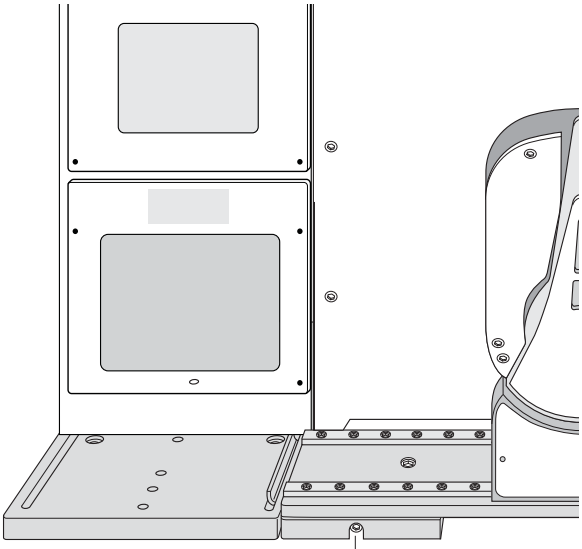
CAUTION Tightening the clamp screw can cause the teachpoint to shift. Make sure you verify the teachpoint coordinates after locking the device position.

Before you record the teachpoint, lock the devices in their positions.

To lock the devices in their positions:

1 Tighten the BenchCel integration plate clamp screw using the 3-mm hex wrench.

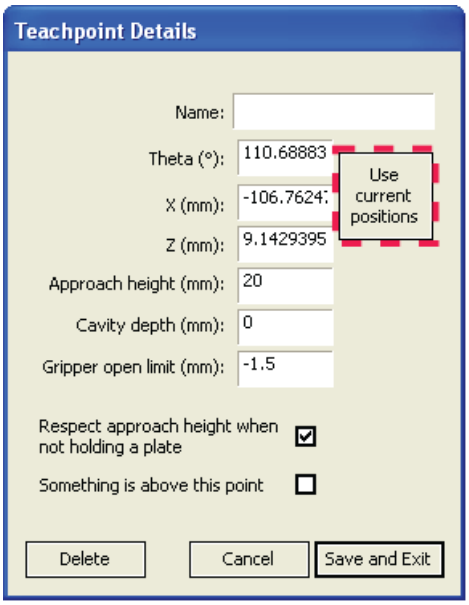
2 Check the teachpoint coordinates again. See "Determining the teachpoint coordinates" on page 78.



Recording the teachpoint coordinates

To record the teachpoint coordinates in BenchCel Diagnostics:

1. Ensure the robot is holding the microplate at the teachpoint location.
2. On the **Controls** page **Jog/Teach** tab, click **New teachpoint**.
3. In the **Teachpoint Details** dialog box, click **Use current positions.** The robot's current coordinates fill the Theta, X, and Z boxes.

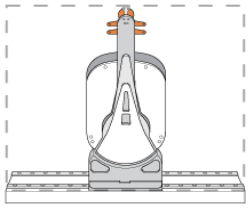
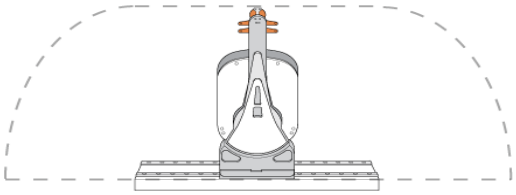


Setting	Comment
Theta	The angle that the robot arms are from their home position, in degrees. A positive value moves the arms counterclockwise from the home position. A negative value moves the arms are clockwise from the home position. The range of movement is from -115° to 115°.
X	The horizontal distance (mm) from the home position. A positive value moves the robot head to the right of the home position. A negative value moves the robot head to the left of the home position. The range of movement depends on the number of stacker heads. For two stacker heads, the range is from –145 mm to 145 mm.
Z	The vertical distance (mm) from the home or lowest *z*-axis position. A positive value moves the robot head up from the home position. A negative value moves the head down from the home position. The range of movement is from -1.5 mm to 104 mm. **IMPORTANT** Ensure the Z value is greater than -1.5 mm. If it is not, jog the *z*-axis up to obtain a value that is larger. Otherwise, the software will issue a z-position out-of-bounds error if a plate with a smaller Robot gripper offset is used.

4 Set the remaining teachpoint parameters and options in the Teachpoint Details dialog box:

Setting	Comment
Name	Type a one-word name for the teachpoint. For example, if the teachpoint is on an integrated Microplate Labeler, you might want to name the teachpoint *Labeler*. This name appears in the graphical display area in the BenchCel Diagnostics dialog box.
Approach height	Type the height clearance (mm) the robot must maintain above the teachpoint as it moves towards or away from the teachpoint location. The valid range is from 0 mm to 40 mm. Use this setting to prevent the robot from colliding with raised tabs or walls at the teachpoint location. You can start with an approach height of 20 mm (default). However, if there is an obstruction above the teachpoint, a smaller approach height might be required to prevent a collision. *Note:* This value applies when the robot is holding a microplate. When it is not holding a microplate, the robot will approach the teachpoint at the height of the teachpoint, unless you select the Respect approach height when not holding a plate option.

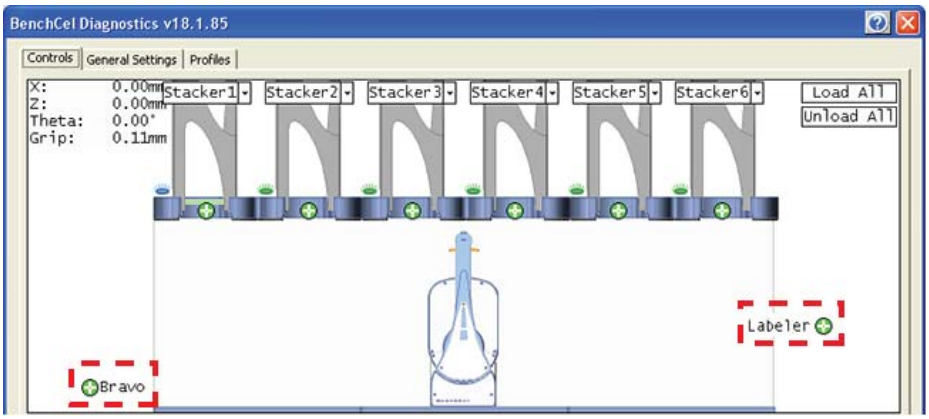
Setting	Comment
Cavity depth	This setting is not commonly used and should be set at 0 mm for most applications. You can use this setting to account for teachpoints that have a depth (or negative height). To do this, type the depth (mm) as an offset to the Robot gripper offset. A positive value causes the grippers to grab higher on the plate by the specified amount. A negative values causes the grippers to grab lower on the plate. For example, suppose the Robot gripper offset is 5 mm and the platepad you want to use has depth of 9 mm. When the microplate sits in the platepad, the robot grippers cannot reach the offset height, as the following diagram shows. To account for this depth, you can set the Cavity depth at –9 mm. The robot grippers will grip the microplate 9 mm above the 5 mm offset (at 14 mm).
Gripper open limit	Type the maximum distance (mm) the robot grippers are allowed to open as they prepare to grip the microplate at the teachpoint. The maximum value you set is less than or equal to the Robot Gripper Open Position value set in the BenchCel Diagnostics Controls Labware tab. Use this setting if the teachpoint area is narrower than the robot grippers open position. (To see this value, click **Save and exit,** and then click the Labware tab in the BenchCel Diagnostics Control tab.) *Note*: This value is used only at the teachpoint and not during other operations.
Respect approach height when not holding a plate	Select the check box to use the approach height even when the robot is not holding labware. **CAUTION** Before you clear this check box, ensure that the grippers will not run into the locating feet of the stage. Otherwise, clearing this check box can result in a crash.

Setting	Comment
Something is above this point	Select the option to limit the robot's movements within the robot safe zone. With this selection, the robot will move only along the *theta*-axis as long as all of its parts (head, arms, grippers, and labware) are within the safe zone when approaching or moving away from the teachpoint.  Clear the check box to allow the robot to use the full workspace. The robot's *theta*-axis movements are not limited when approaching and moving away from the teachpoint.  Use this option to limit the robot's movements to prevent collision when approaching a teachpoint. For example, when moving labware to and from a multi-shelf device such as the Vertical Pipetting Station, this option prevents the robot from colliding with the shelf above the target teachpoint.

5 Click **Save and Exit** to save the teachpoint in the teachpoint file and close the Teachpoint Details dialog box.

On the **Controls** page in **BenchCel Diagnostics**, the new teachpoint appears in the graphical display area as a plus sign ( ).

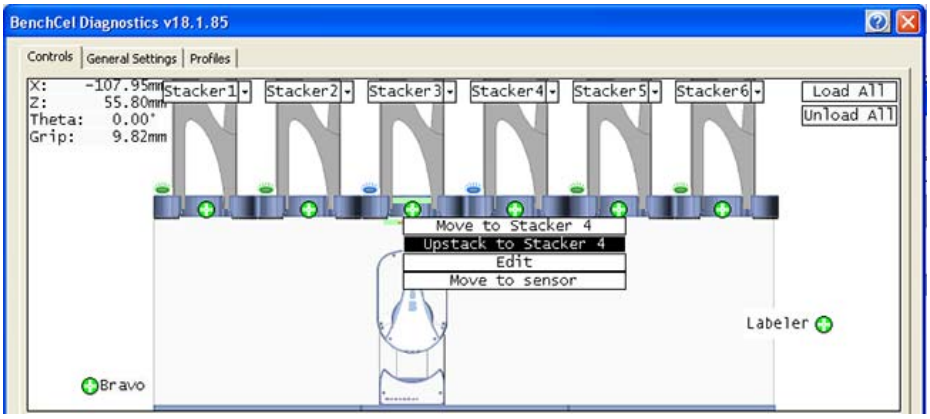
Figure Example of teachpoints for labware pickup and placement locations on external devices



6 Gently push or pull the robot into the safe zone.

7 On the **Jog/Teach** tab, click **Go Home.** The software prompts you to enable all the motors. After the motors are enabled, the robot head moves to the center of the BenchCel device, and the robot arms are perpendicular to the x-axis. The robot grippers are still holding the spare microplate you used to set the teachpoint.

8 On the **Controls** page, click the plus sign ( ) of the stacker that is holding the spare microplates, and then choose **Upstack to Stacker**. The robot moves the microplate back into the stack.



9 Save the device file.

Verifying the teachpoints

To verify a teachpoint:

1 Load two to three spare microplates in the labware rack and load the rack on the BenchCel device. For instructions, see "Filling and emptying the labware racks" on page 111 and "Installing and uninstalling the labware racks" on page 115.

2 In **BenchCel Diagnostics**, click the **Controls** tab, and select the desired labware definition from the **Labware** list.

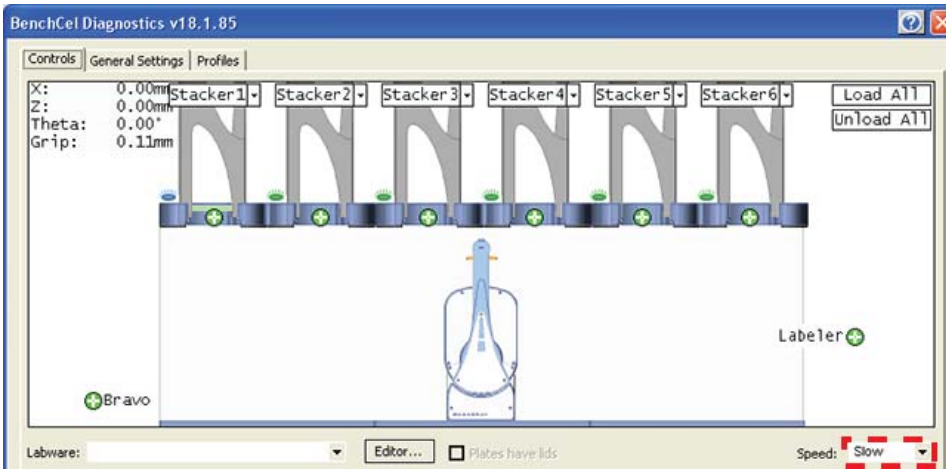
3 In the graphical display area, click the plus sign ( ) at both of the following locations:

- The stack that contains the spare microplates
- The teachpoint you want to verify

The selected teachpoints should be highlighted in red circles ( ).

4 In the **Speed** list, select **Slow**.

Note: You can set the Slow speed as a percentage of the factory-set maximum speed. To do this, see "Changing the robot speed" on page 140.



5 In the graphical display area, click the stacker that contains the spare microplates. In the command menu that appears, click **Transfer to <teachpoint name>,** where <teachpoint name> is the name of the teachpoint you are verifying. The robot picks up the first microplate in the stack and moves it to the selected teachpoint.

- If the robot did not move the microplate to the correct location, proceed to "Editing existing teachpoints" on page 88 to refine the teachpoint.
- If the robot correctly placed the microplate at the new teachpoint, move the microplate back to the stack as follows:

  In the graphical display area, click the plus sign ( ) at the new teachpoint, and then choose **Transfer to Stack**. The robot moves the microplate from the teachpoint back to the stack.

Editing existing teachpoints

When you set a teachpoint for the first time, you will likely set, verify, and edit the teachpoint a number of times to ensure that the teachpoint is correct. After the teachpoint is correct, no further teachpoint adjustment is required unless you do the following:

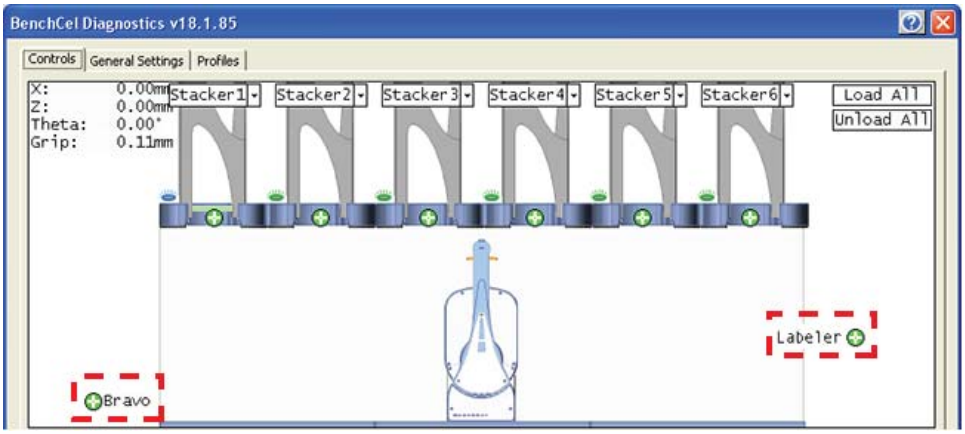
- Move the BenchCel Microplate Handler
- Move or replace one of the devices in the workstation
- Adjust settings on the devices

To edit an existing teachpoint:

1 In **BenchCel Diagnostics**, click the **Profiles** tab, and verify that the correct teachpoint file is loaded.

2 Click the **Controls** tab. In the graphical display area, double-click the plus sign ( ) of the teachpoint you want to edit.

Figure Example of teachpoints for external devices



The Teachpoint Details dialog box opens and displays the current coordinates and settings for the selected teachpoint.

3 Do one of the following:

- Follow the instructions in "Determining the teachpoint coordinates" on page 78 to manually move the robot head to a new teachpoint position and set the teachpoint.
- Type new coordinate values or change any of the existing settings.

4 Click **Save and Exit** to save the revised teachpoint in the teachpoint file.

Deleting teachpoints

To delete a teachpoint:

1 In **BenchCel Diagnostics**, click the **Profiles** tab, and verify that the correct teachpoint file is loaded.

2 In the graphical display area, double-click the plus sign ( ) of the teachpoint you want to delete.

3 In the **Teachpoint Details** dialog box, click **Delete.** The current teachpoint file will automatically be updated when you delete a teachpoint.

4 Save the device file.

Related information

For information about	See...
Setup procedure	"Setup Workflow" on page 62
Integrating external devices	"About integrating devices in a workstation" on page 47
Moving between teachpoints	"Diagnostic tools" on page 138

5 Setting sensor thresholds

This chapter describes how to set the sensor thresholds correctly for the specific type of labware you are using.

This chapter contains the following topics:

- "Overview for setting sensor thresholds" on page 92
- "Calculating the Plate presence threshold" on page 94
- "Determining the optimum Orientation sensor offset" on page 99
- "Calculating the Orientation threshold" on page 103
- "Worksheet for setting sensor thresholds" on page 105

Overview for setting sensor thresholds

About this topic

You must set the Plate-presence and Orientation thresholds correctly for the specific type of labware you are using to ensure proper operation. For example, the thresholds must be accurate to ensure proper upstacking and downstacking of the labware. You must set the thresholds for the labware type before using the labware in a BenchCel protocol run.

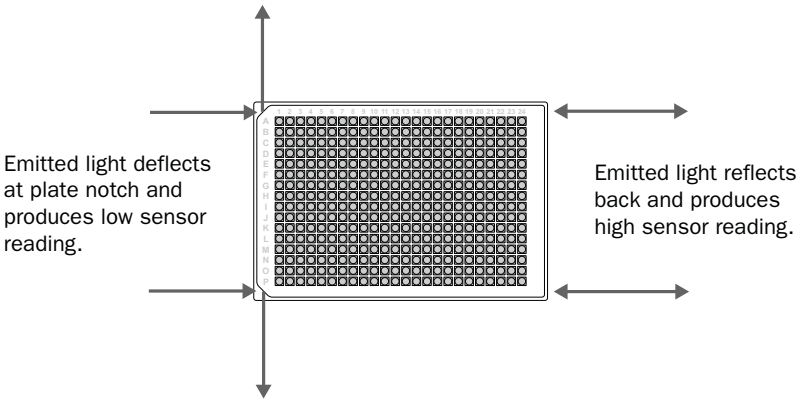
This topic explains how the plate-orientation senors work and the workflow for setting the sensor thresholds.

How the plate-orientation sensors work

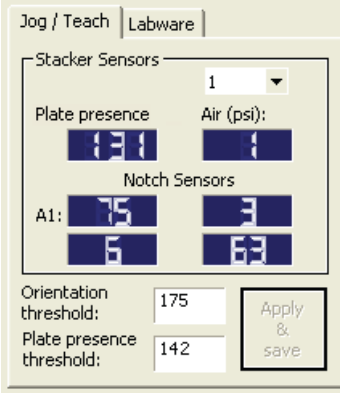
Four plate-orientation sensors on the inside wall of the stacker head detect the presence of microplate notches when the microplate is downstacked. Each sensor contains a light emitter that transmits light, and a receiver that reads the amount of light reflected by the surface of the microplate.

If the light beam bounces off of a wall that is perpendicular to its path, most of the light will reflect back. The resulting reading is relatively high. If the light beam bounces off of a wall that is not perpendicular to the light path, the light will be deflected. The resulting reading is significantly lower.

Figure Emitted light path on the notched and unnotched corners of a plate


Emitted light deflects at plate notch and produces low sensor reading.
Emitted light reflects back and produces high sensor reading.

The amount of light that the sensor receives is displayed in BenchCel Diagnostics on the Controls page Jog/Teach tab. The microplate corners that have notches should have much lower readings than the corners that do not have notches. In the following example, the sensors detect a notch in the upper right and lower left corners of the microplate.



The following factors can affect the reading of the notch sensor and might require that you adjust the sensor light intensity:

- *Microplate position*. For optimum results, the sensor light should bounce off of the microplate at halfway between the top of the microplate and the top of the plate skirt.
- *Microplate color*. Darker microplate color might require higher light intensity.
- *Microplate material*. Shiny or reflective microplates might require lower light intensity.
- *Microplate condition*. Cracks, chips, scratches, or defects in the area where the sensor light contacts the microplate can affect sensor reading.
- *Ambient light*. Brighter rooms might require lower light intensity.

Workflow for setting sensor thresholds

Before you start

Make sure you have three spare microplates for each BenchCel stacker head. For example, if the BenchCel Microplate Handler has six stacker heads, you should have 18 microplates.

Make a copy of the provided "Worksheet for setting sensor thresholds" on page 105. You can use it to record sensor readings and facilitate threshold calculations.

Workflow

Step	For this task...	See...
1	Calculate the Plate-presence threshold.	"Calculating the Plate presence threshold" on page 94
2	Determine the optimum sensor offset at each stack.	"Determining the optimum Orientation sensor offset" on page 99
3	Calculate the Orientation threshold based on the observed Notch Sensors readings.	"Calculating the Orientation threshold" on page 103

Related information

For information about...	See...
Worksheet for sensor thresholds	"Worksheet for setting sensor thresholds" on page 105
Automation-ready labware	"Labware considerations" on page 31
Labware definitions and the Labware Editor	*VWorks Automation Control Setup Guide*
Filling and emptying the labware racks	"Filling and emptying the labware racks" on page 111

Calculating the Plate presence threshold

About this topic

You must calculate the Plate presence threshold for the specific type of labware you are using.

Before you start, see "Overview for setting sensor thresholds" on page 92.

Workflow for calculating the Plate-presence threshold

Use the following workflow to calculate the Plate presence threshold.

Step	Task
1	Determine the highest Plate-presence reading among all the stacks when no microplate is loaded ($P_{unloaded}$).
2	Determine the lowest Plate-presence reading among all the stacks when the first microplate is loaded in each stack (P_{loaded}).
3	Use the results from steps 1 and 2 to calculate the threshold.

Determining the Plate presence reading when no microplates are loaded

To determine the highest Plate presence reading when no microplates are loaded:

1 Install a labware rack at each stacker head, and place three microplates in each labware rack. The microplates should rest on top of the stacker grippers. (See "Filling and emptying the labware racks" on page 111.)

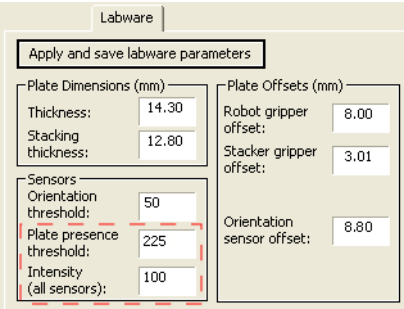
IMPORTANT Do not click Load All in BenchCel Diagnostics.

2 In the **BenchCel Diagnostics** on the **Controls** page, click the **Labware** tab. In the **Sensors** area, set the initial values as follows:

- **Plate presence threshold** at 225 units.

- **Intensity** at 100%.

Click **Apply and save labware parameters**.



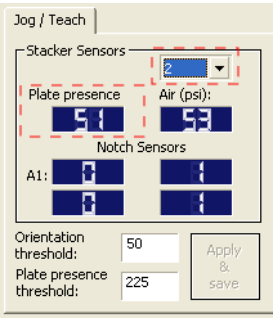
3 Click the **Jog/Teach** tab. In the **Stacker Sensors** area:

a Select stack 1 from the list.

b Record the **Plate presence** reading.

c Repeat steps a and b for each of the remaining stacks.

d In the list, select the number of the stack that has the highest Plate presence reading.

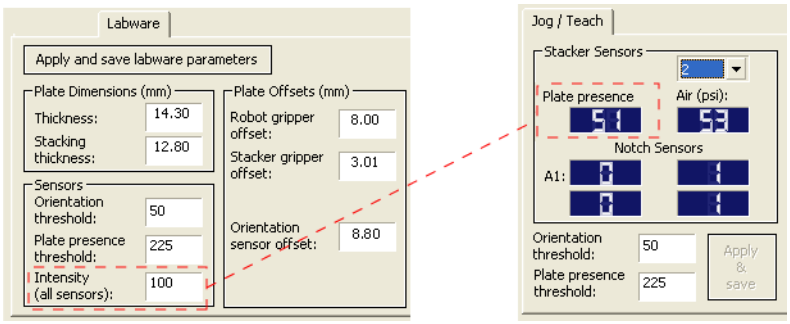


4 On the **Labware** tab, adjust the **Intensity** value so that the highest **Plate presence** reading (Jog/Teach tab) is less than or equal to 175. Click **Apply and save labware parameters**.

Use the following guidelines when adjusting the Intensity value:

- For the most reliable sensor function, use the highest Intensity value possible while keeping the Plate presence reading no greater than 175.
- If the Plate presence reading is greater than 175, decrease the Intensity value incrementally so that the Plate presence reading is reduced to 175.

  For example, if a light-colored microplate has a Plate presence reading of 200, decreasing the Intensity value to 20 reduces the reading to 175.



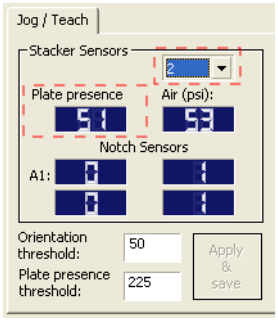
5 On the **Jog/Teach** tab, find the highest **Plate presence** reading ($P_{unloaded}$) among all the stacks as follows:

a Select stack 1 from the list.

b Record the **Plate presence** reading.

c Repeat steps a and b for each of the remaining stacks.

d Assign the highest Plate presence reading to $P_{unloaded}$, the highest Plate presence threshold when no microplate is loaded. The value will be used to calculate the Plate presence threshold.



In the following example, the highest Plate presence reading is 51 (stack 2).

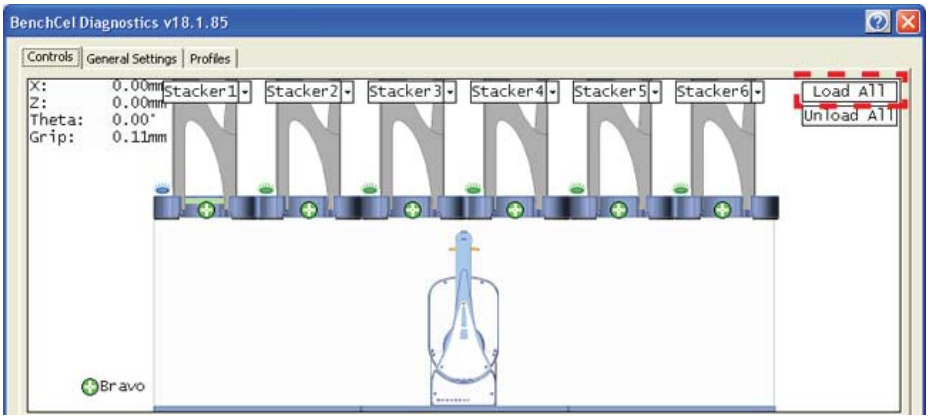
Stack 1	Stack 2	Stack 3	Stack 4
48	51	50	45

Determining the Plate presence reading when microplates are loaded

To determine the lowest Plate presence reading when a microplate is loaded in each stack:

IMPORTANT The Plate presence reading can vary depending on the Stack Holding Method, which is specified in the Labware Editor. For greater precision, use the stacker grippers for the Stack Holding Method.

1 On the **Controls** page, click **Load All**.



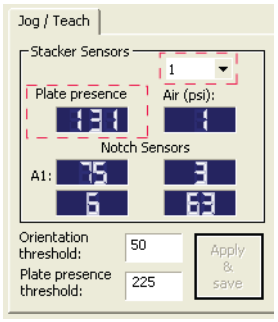
2 On the **Jog/Teach** tab:

a Select stack 1.

b Record the **Plate presence** reading.

c Repeat steps a and b for each of the remaining stacks.

d Assign the lowest Plate presence reading to P_{loaded}, the lowest Plate presence threshold when microplates are loaded. The value will be used to calculate the Plate presence threshold.



In the following example, the lowest Plate presence reading is 131 (stack 1).

Stack 1	Stack 2	Stack 3	Stack 4
131	139	140	135

Calculating the threshold

To calculate the Plate presence threshold:

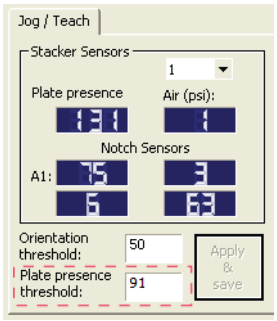
1 Calculate the threshold using the following formula:

Plate presence threshold = $(P_{unloaded} + P_{loaded})/2$

In the following example, the calculated threshold is 91.

$P_{unloaded}$	51
P_{loaded}	131
Plate presence threshold	91

2 On the **Jog/Teach** tab, type the calculated **Plate presence threshold**, and then click **Apply & save.**



Related information

For information about...	See...
Workflow for setting sensor thresholds	"Overview for setting sensor thresholds" on page 92
Next steps in this workflow	• "Determining the optimum Orientation sensor offset" on page 99 • "Calculating the Orientation threshold" on page 103
Worksheet for sensor thresholds	"Worksheet for setting sensor thresholds" on page 105
Labware definitions and the Labware Editor	*VWorks Automation Control Setup Guide*
Filling and emptying the labware racks	"Filling and emptying the labware racks" on page 111

Determining the optimum Orientation sensor offset

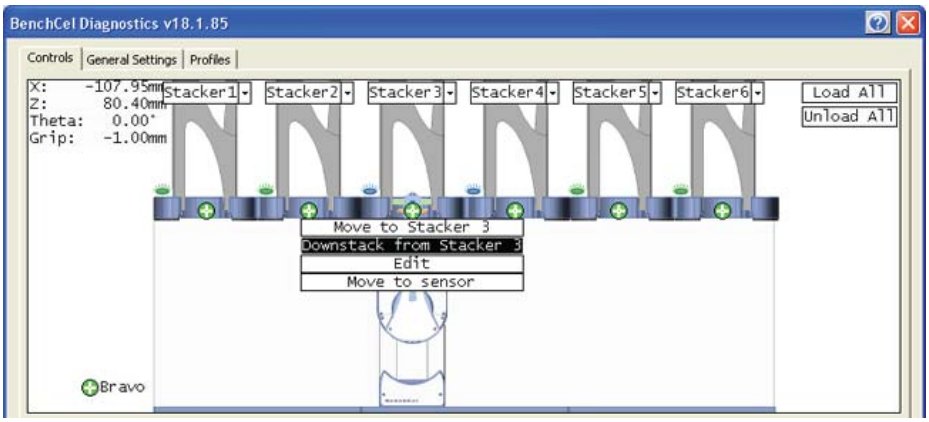
About this topic

Before starting this procedure, make sure you are familiar with the workflow in "Overview for setting sensor thresholds" on page 92.

Procedure

To determine the optimum Orientation sensor offset:

1 On the **Controls** page at **Stacker 1**, click **Downstack from Stacker**.



2 On the **Labware** tab, verify that the **Orientation sensor offset** box contains the initial offset value you want to use for the selected labware.

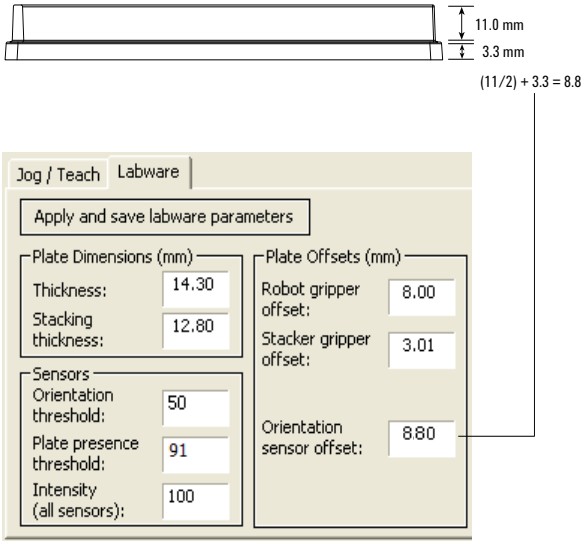
If you have not already done so, follow these steps to determine the initial value for the Orientation sensor offset:

a Determine the midpoint height (mm) of the microplate. To do this, measure from the top of the microplate skirt to the top of the microplate and divide by 2.

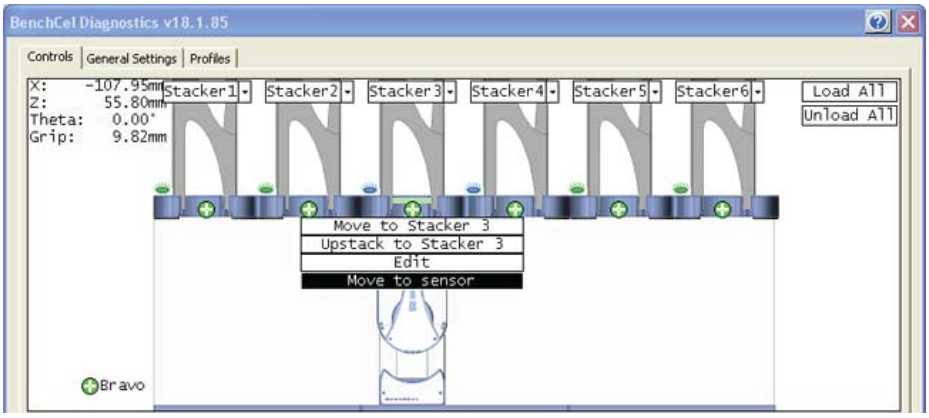
b Measure the height (mm) of the microplate skirt.

c Add the values from step a and step b.

Figure Example of initial Orientation sensor offset calculation

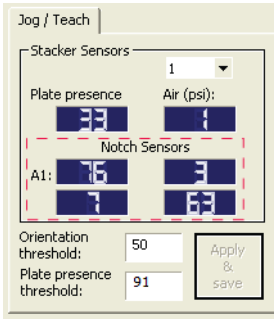


3 On the **Controls** page at **Stacker 1**, click **Move to sensor**. The robot moves the first microplate into the line of notch sensors.



4 On the **Jog/Teach** tab, make sure the **Notch Sensors** readings are appropriate. The notches should have much lower readings than the corners. In addition, the difference between the notch readings and corner readings should be at a maximum.

In the following example, the Notch Sensors values indicate that the microplate has two notches (3 and 7) and two corners (76 and 63).



5 To find the maximum difference between the notch readings and corner readings:

a On the **Controls** page, locate the initial *z*-axis position ($Z_{initial}$) in the upper left corner. Record the value.

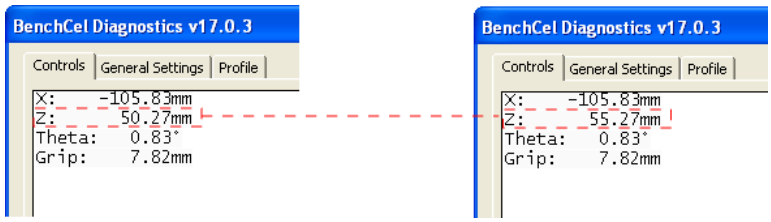
b Use the controls on the **Jog/Teach** tab to jog the robot up or down, and then check the **Notch Sensors** readings. You can repeat this step until you find the maximum difference between the notch readings and the corner readings.

c Record the adjusted *z*-axis position ($Z_{adjusted}$).

6 Calculate the jog distance:

Jog distance = $Z_{initial} - Z_{adjusted}$

In the following example, the jog distance is –5.00 mm.



$Z_{initial}$	50.27 mm
$Z_{adjusted}$	55.27 mm
Jog distance	–5.00 mm

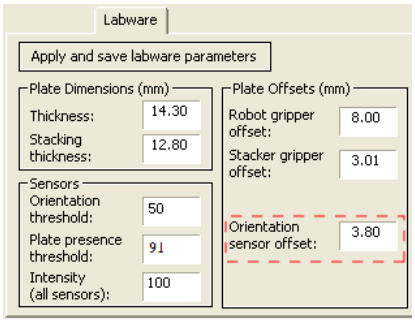
7 Calculate the adjusted Orientation sensor offset using the following formula:

Adjusted Orientation sensor offset =
Initial Orientation sensor offset + Jog distance

In the following example, the adjusted orientation sensor offset is 3.80 mm.

Initial Orientation sensor offset	8.80 mm
Jog distance	–5.00 mm
Adjusted Orientation sensor offset	3.80 mm

8 On the **Labware** tab, type the adjusted **Orientation sensor offset**.



9 On the **Control** page at the next stacker, click **Downstack from Stacker**, and then click **Move to sensor.** Check the **Notch Sensors** readings on the **Jog/Teach** tab. The notches should have much lower readings than the corners. In addition, the difference between the notch readings and corner readings should be at a maximum.

10 Repeat step 9 for the remaining stackers.

Related information

For information about...	See...
Workflow for setting sensor thresholds	"Overview for setting sensor thresholds" on page 92
Worksheet for sensor thresholds	"Worksheet for setting sensor thresholds" on page 105
Previous step in this workflow	"Calculating the Plate presence threshold" on page 94
Next step in this workflow	"Calculating the Orientation threshold" on page 103

Calculating the Orientation threshold

About this topic

Before you start this procedure, make sure you are familiar with the workflow in "Overview for setting sensor thresholds" on page 92.

Procedure

To calculate the Orientation threshold:

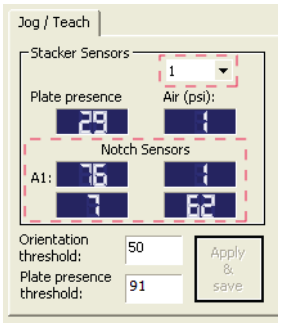
1 At each stacker, determine the highest reading for the notch and lowest reading for the corner as follows:

a In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area click **Stacker 1**, and then click **Move to sensors**.

b On the **Jog/Teach** tab in the **Stacker Sensors** area, select stack 1 from the list.

c In the **Notch Sensors** area, find the highest reading for the notch and lowest reading for the corner, and then record these readings. (In the example below, the highest notch reading is 7, and the lowest corner reading is 62.)

d Repeat step a to step c for the remaining stacks.



2 Find the highest notch reading ($Notch_{highest}$) among all the stacks. In the following example, the highest reading is 35 (stack 3).

Stack 1	Stack 2	Stack 3	Stack 4
7	25	35	15

3 Find the lowest corner reading ($Corner_{lowest}$) among all the stacks. In the following example, the lowest reading is 235 (stack 4).

Stack 1	Stack 2	Stack 3	Stack 4
244	238	245	235

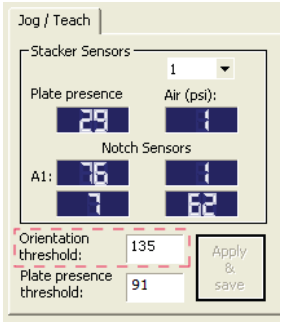
4 Calculate the Orientation threshold as follows:

Orientation threshold = $(Notch_{highest} + Corner_{lowest})/2$

In the following example, the calculated threshold is 135.

Highest notch reading among all stacks	35
Lowest corner reading among all stacks	235
Orientation threshold (midpoint)	135

5 On the **Jog/Teach** tab, type the calculated **Orientation threshold.**



After you finish setting the sensor thresholds for the specific type of labware, you can use the labware in a protocol.

Related information

For information about...	See...
Overall workflow for setting sensor thresholds	"Overview for setting sensor thresholds" on page 92
Previous steps in this workflow	• "Calculating the Plate presence threshold" on page 94 • "Determining the optimum Orientation sensor offset" on page 99
Worksheet for sensor thresholds	"Worksheet for setting sensor thresholds" on page 105

Worksheet for setting sensor thresholds

About this worksheet

Use this worksheet to record sensor readings and facilitate your threshold calculations. See "Overview for setting sensor thresholds" on page 92 for the procedures to calculate the thresholds.

Plate-presence threshold

Determine the Plate presence readings when microplates are unloaded

Set the initial values as follows:

- Plate presence threshold = 225 units
- Intensity = 100%

Record the **Plate presence** reading for each stack.

Stack 1	Stack 2	Stack 3	Stack 4	Stack 5	Stack 6

Adjust the Intensity value so that the highest Plate presence reading is less than or equal to 175, and then record the **Plate presence** readings for each stack.

Stack 1	Stack 2	Stack 3	Stack 4	Stack 5	Stack 6

Highest reading among all the stacks ($P_{unloaded}$): _____

Determine the Plate presence readings when the microplates are loaded

After loading the microplates at each stack (**Load All** in BenchCel Diagnostics), record the **Plate presence** readings for each stack.

Stack 1	Stack 2	Stack 3	Stack 4	Stack 5	Stack 6

Lowest reading among all the stacks (P_{loaded}): _____

Calculate the Plate presence threshold

Plate presence threshold = ($P_{unloaded}$ + P_{loaded})/2 = _____

Optimum Orientation sensor offset

Initial Orientation sensor offset

Measure A and B of your microplate.

Initial Orientation sensor offset = (A/2) + B = _____ mm

Jog distance

Jog distance = $Z_{initial} - Z_{adjusted}$ = _____ mm

Adjusted Orientation sensor offset

Adjusted Orientation sensor offset =

Initial Orientation sensor offset + Jog distance = _____ mm

Orientation threshold

In graphical display area on the **Controls** page, click **Stacker**, and then choose **Move to Sensor**. On the **Jog/Teach** tab, find the highest notch reading in the **Notch Sensors** area. Repeat this step for each stack.

Note: Notches have lower readings than corners.

Highest Notch Sensors readings

Record the highest notch reading for each stack.

Stack 1	Stack 2	Stack 3	Stack 4	Stack 5	Stack 6

Highest reading among all stacks ($Notch_{highest}$): _____

Lowest Corner readings

Record the lowest corner reading for each stack.

Stack 1	Stack 2	Stack 3	Stack 4	Stack 5	Stack 6

Lowest reading among all stacks ($Corner_{lowest}$): _____

Orientation threshold

Orientation threshold = ($Notch_{highest}$ + $Corner_{lowest}$)/2 = _____

6 Preparing for a run

This chapter describes how to prepare for a protocol run on the BenchCel Microplate Handler. All of the procedures in this chapter can be performed by someone with operator privileges.

This chapter contains the following topics:

- "Workflow for operating the BenchCel Microplate Handler" on page 108
- "Handling the labware racks" on page 109
- "Filling and emptying the labware racks" on page 111
- "Installing and uninstalling the labware racks" on page 115
- "Performing pre-run checks" on page 120

Workflow for operating the BenchCel Microplate Handler

About this topic

This topic presents the workflow for operating the BenchCel Microplate Handler.

Before you begin

Make sure that you have:

- Initialized the correct profile. See "Creating profiles" on page 73.
- Verified the teachpoints per "Verifying the teachpoints" on page 87.
- Set the Plate-presence and Orientation thresholds for the type of microplate you are using. See "Setting sensor thresholds" on page 91.

Workflow

Step	For this task...	See...
1	Place the labware into the rack and mount the rack on the device.	• "Handling the labware racks" on page 109 • "Filling and emptying the labware racks" on page 111 • "Installing and uninstalling the labware racks" on page 115
2	Perform pre-run checks.	"Performing pre-run checks" on page 120
3	Prepare devices and accessories.	Device user documentation
4	Open a protocol in the VWorks software.	*VWorks Automation Control User Guide*
5	Start and monitor a protocol run.	*VWorks Automation Control User Guide*
6	Clean up after the run.	"Cleaning up after a protocol run" on page 124

Related information

For information about...	See...
Defining the labware	• "Changing labware parameters" on page 146 • "Setting sensor thresholds" on page 91 • *VWorks Automation Control Setup Guide*
Pausing a run	*VWorks Automation Control User Guide*

Handling the labware racks

About this topic

The labware racks store the stacks of labware (microplates, tipboxes, and tube racks) that are processed during a protocol run. This topic describes how to carry labware racks safely.

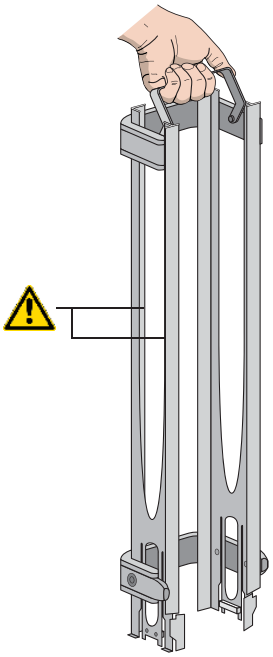
Carrying the labware racks

WARNING **Do not hold a rack by the interior edges. The interior edges can have sharp surfaces that can cause cuts if handled improperly.**

CAUTION A rack that is fully loaded with labware can be heavy. Grasp the rack handle firmly to prevent the rack from slipping or tilting.

To carry a rack, firmly grasp the rack by the handle as shown in the following figure.

Figure Carrying a front-load rack



Related information

For information about...	See...
Filling and emptying the labware racks	"Filling and emptying the labware racks" on page 111
Mounting the labware racks onto the device and removing the racks from the device	"Installing and uninstalling the labware racks" on page 115
Labware definitions and the Labware Editor	*VWorks Automation Control Setup Guide*

Filling and emptying the labware racks

About this topic

The labware racks store the stacks of labware (microplates, tipboxes, and tube racks) that are processed during a protocol run. This topic describes how to fill the racks with fresh labware and how to remove the used labware from the racks.

Before you begin

WARNING **Make sure you understand how to handle the racks safely. See"Handling the labware racks" on page 109.**

CAUTION Before you place labware into a rack that is mounted on the BenchCel Microplate Handler, the clamps in the BenchCel stacker head must be closed (extended). If the clamps are open the stacker grippers will not prevent the stack of labware from dropping. To close the clamps, open BenchCel Diagnostics. On the **Controls** page, click **Stacker** at the top of the rack that you want to remove, and then choose **Close Stacker Grippers**.

Before filling or emptying a labware rack:

- Depending on the rack model, the procedure can vary:
  - *Standard or top-load racks*. Place the rack on a flat, level surface. Although it is possible to fill or empty a mounted rack, the top of a mounted rack can be difficult to access safely.
  - *Front-load racks*. The rack can be mounted on the BenchCel Microplate Handler or placed on a flat, level surface.

  For details on how to mount the racks or remove the racks from the BenchCel Microplate Handler, see "Installing and uninstalling the labware racks" on page 115.
- Position the rack so that the opening is facing you.
- Determine how the microplates should be oriented in the rack.

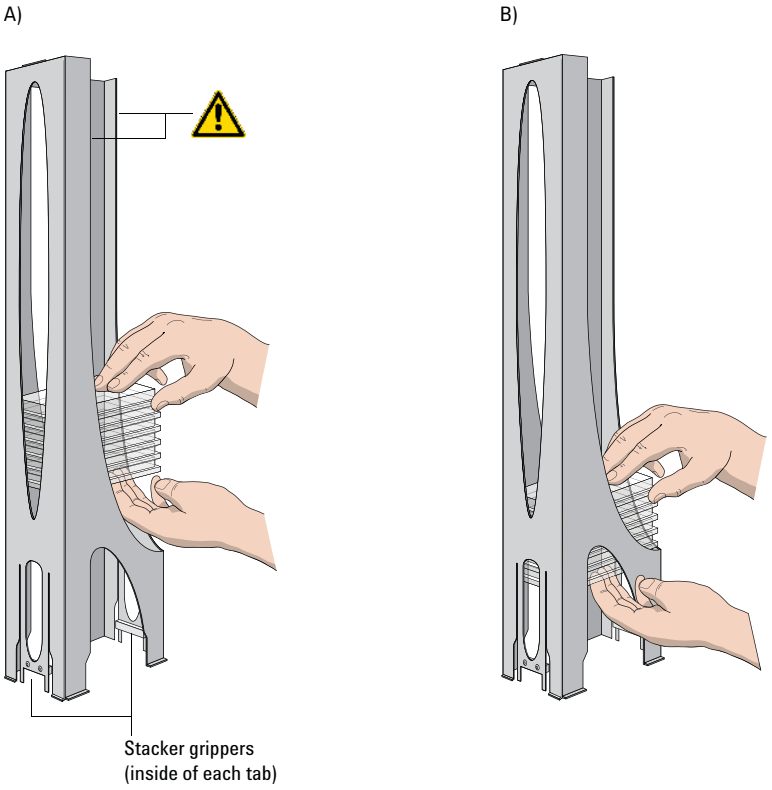
  For example, if the BenchCel orientation-sensing feature is enabled, make sure the A1 wells are oriented in the rack as specified.

Filling the standard and top-load racks

WARNING **Use care to avoid sliding your hand on the interior edges in the rack. The edges can have sharp surfaces.**

The following figure shows how to slide a stack of labware into a standard rack.

Figure Filling a standard rack: A) Sliding the stack down through the top, B) Supporting the stack through the bottom slot



To put labware into a standard or top-load rack:

1. Place the rack on a flat, level surface.
2. Using both hands, carefully slide a small stack of labware down through the top of the rack.

   You can use one hand to support underneath the labware stack, while the other hand holds the top of the labware to keep it level. See figure.
3. *Standard racks only*. When you reach the bottom of the open slot, transfer your hand positions so that you continue supporting the labware through the bottom slot.
4. Ensure that the bottom labware in the stack rests on the rack stacker grippers.

To remove labware from a standard or top-load rack:

1. If possible, remove the rack from the device, and place the rack on a flat, level surface.

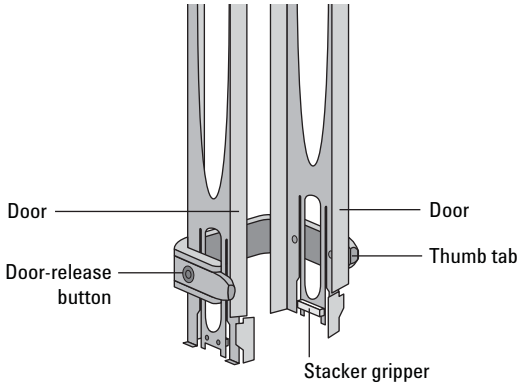
IMPORTANT If you are removing labware from a mounted rack, ensure that the stack is unloaded. To unload the stack, open **BenchCel Diagnostics**. On the **Control** page, click **Stacker** in the graphical display area, and then choose **Unload Plates**. Alternatively, you can click **Unload All** to unload all the stacks.

2 Carefully slide the labware in small stacks, up and out of the top of the rack.

Filling a front-load rack

The doors on the front-load rack provide easy access for placing labware into the front of a rack that is mounted on a device.

Figure Door mechanism on the front-load rack



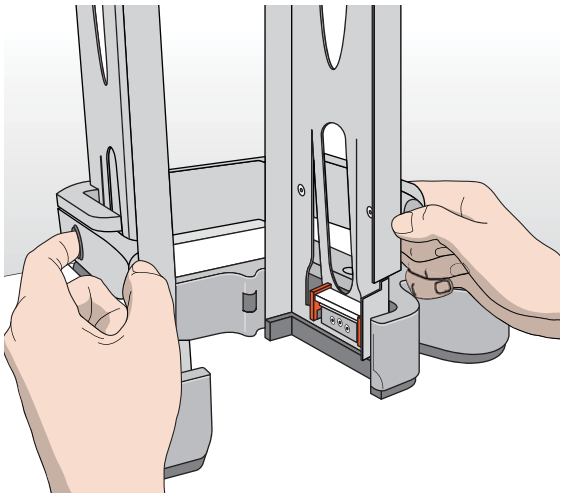
To place labware into a front-load rack:

1 If the rack is mounted on the BenchCel device, verify that the stack is in the unloaded state.

To unload the stack, open **BenchCel Diagnostics**. On the **Control** page, click **Stacker**, and then choose **Unload Plates**. Alternatively, you can click **Unload All** to unload all the stacks.

2 On each side of the rack, slide the Door-release (black) buttons forward, while pushing outward on the thumb tabs. The rack doors open.

Figure Opening the front-load rack



3 Place the labware directly through the open rack doors so that the bottom labware rests on the rack stacker grippers. Ensure the labware is level in the rack.

4 To close the doors, press the thumb tabs inward until the doors snap shut.

To remove labware from a front-load rack:

1 If the rack is mounted on the BenchCel device, verify that the stack is in the unloaded state.

To unload the stack, open **BenchCel Diagnostics**. On the **Control** page, click **Stacker**, and then choose **Unload Plates**. Alternatively, you can click **Unload All** to unload all the stacks.

2 To open the rack doors, slide the black Door-release buttons forward on each side of the rack, while pressing outward on the thumb tabs.

3 Carefully, lift the labware out through the front of the rack.

Related information

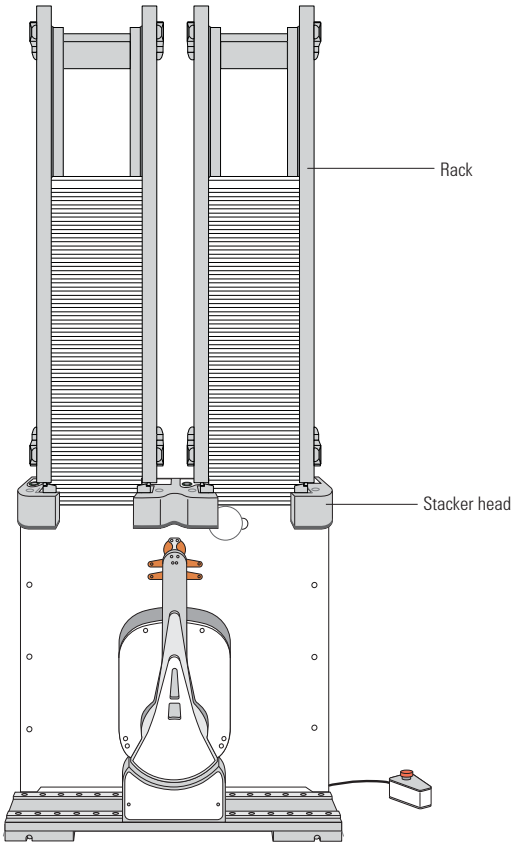
For information about...	See...
Mounting the rack on the BenchCel Microplate Handler or removing the rack from the device	"Installing and uninstalling the labware racks" on page 115
How to handle the racks safely	"Handling the labware racks" on page 109
Automation-ready labware	"Labware considerations" on page 31
Changing labware parameters	• "Changing labware parameters" on page 146 • *VWorks Automation Control Setup Guide*

Installing and uninstalling the labware racks

About this topic

This topic explains how to install the labware racks on the BenchCel Microplate Handler and how to uninstall the racks.

Figure BenchCel Microplate Handler (front) with two front-load labware racks



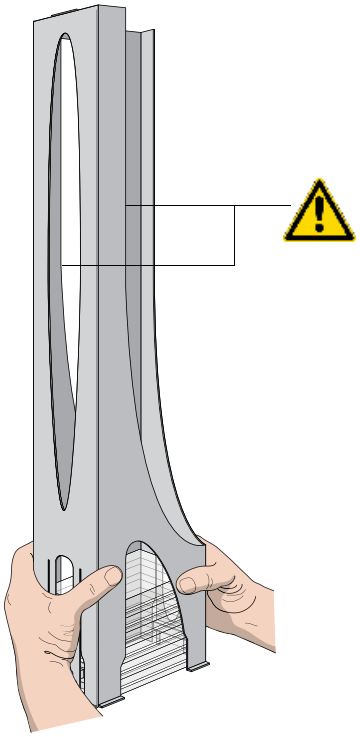
Before you begin

IMPORTANT Make sure the BenchCel power and compressed air are turned on before you install or unistall a labware rack.

When lifting the labware rack onto and off of the stacker head, use both hands to grasp the rack securely around the four corners near the base.

WARNING **Avoid touching the interior edges of a rack when lifting the rack. The interior edges can have sharp surfaces.**

Figure Safely lifting a labware rack



Installing labware racks on the BenchCel Microplate Handler

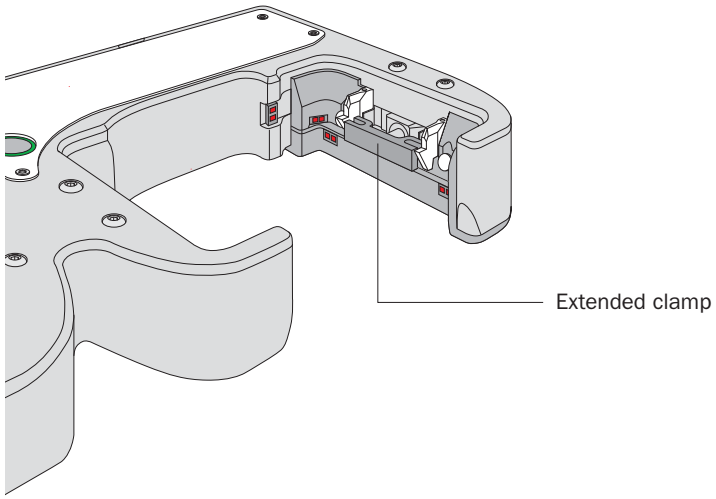
To install a labware rack:

1 At the BenchCel Microplate Handler, verify that the clamps are closed (extended) in the stacker head.

Note: To close the clamps, open **BenchCel Diagnostics**. On the **Controls** page, click **Stacker** at the top of the rack that you want to remove, and then choose **Close Stacker Grippers**.

When you install the rack, the prongs in the labware rack tabs will be inserted into the slots in the clamps. If the clamps are open, the slots will be hidden, and you cannot install the rack.

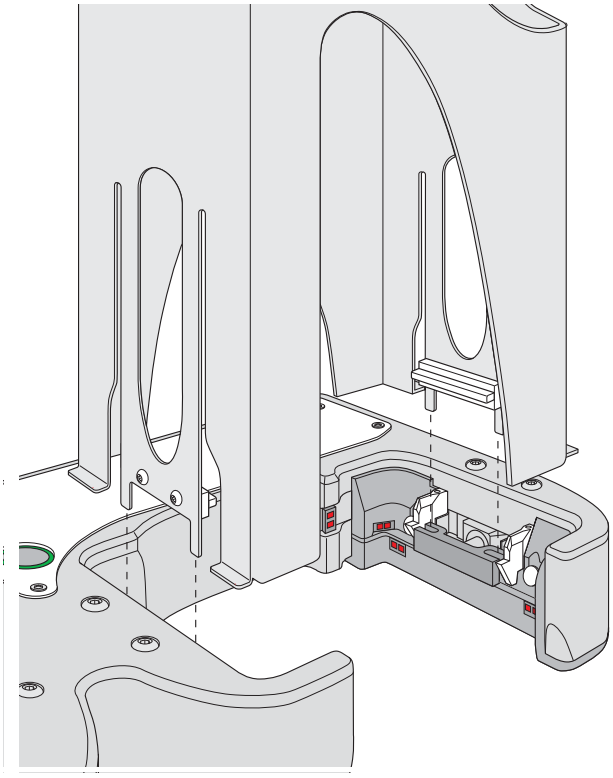
Figure Stacker head with closed (extended) clamps



2 With the rack's open side facing the front, lower the rack onto the stacker head. Make sure the prongs at the bottom of the rack tabs insert into the slots in the extended clamps.

The rack is automatically locked into position.

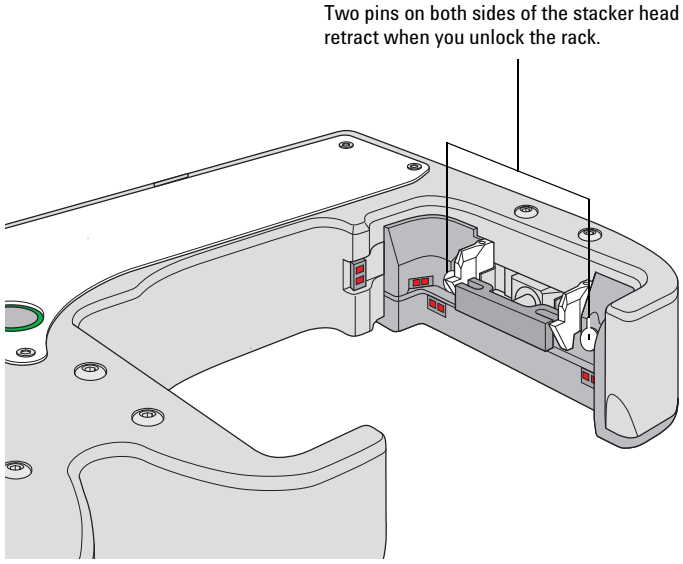
Figure Installing a labware rack on the stacker head (closeup view without labware)



Uninstalling labware racks

Before you can remove a mounted rack, you must first unlock the rack. When you unlock the rack, two pins in the stacker head retract, as the following figure shows.

Figure Stacker head with retracted locking pins



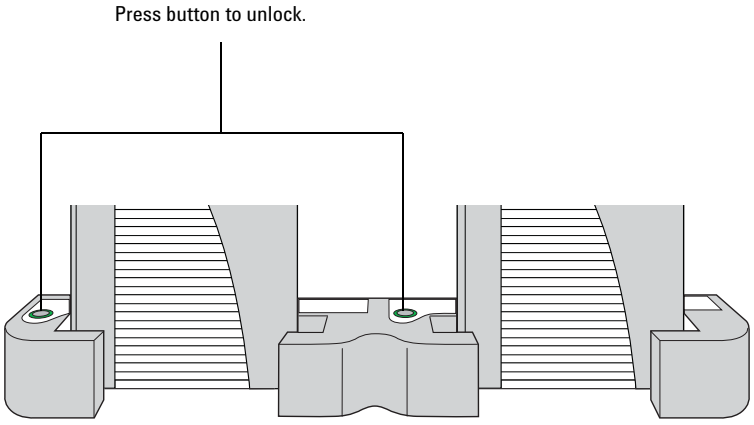
To uninstall a rack from the BenchCel Microplate Handler:

1 At the BenchCel Microplate Handler, verify that the stack is unloaded.

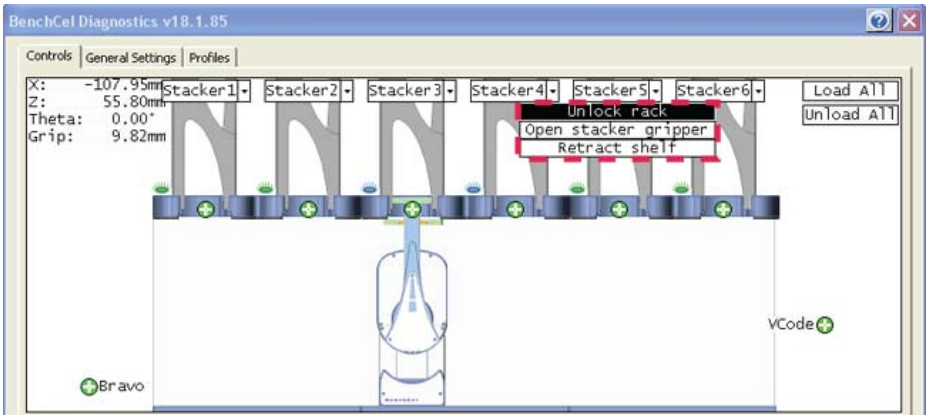
To unload the stack, open **BenchCel Diagnostics**. On the **Controls** page in the graphical display area, click **Stacker** at the top of the rack that you want to remove, and then choose **Unload Plates**.

2 Unlock the rack by doing one of the following:

- Press the green rack-release button at the top of the stacker head. The green status light flashes for 5 seconds to indicate that the rack is ready for removal. A click sounds as the locks retract. If the green light stops flashing, press the button again.



- In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area, at the top of the rack that you want to unlock, click **Stacker**, and then choose **Unlock rack.** A click sounds as the locks retract.



3 Carefully lift the labware rack from the stacker head.

Related information

For information about...	See...
Turning on the power and air	"Starting up and shutting down" on page 64
Automation-ready labware	"Labware considerations" on page 31
Labware definitions and the Labware Editor	*VWorks Automation Control Setup Guide*
How to handle the racks safely	"Handling the labware racks" on page 109
Placing labware into the labware racks and removing labware from the racks	"Filling and emptying the labware racks" on page 111

Performing pre-run checks

About this topic

Before you start a protocol run, you should check the BenchCel Microplate Handler to ensure optimum operation. This topic provides the list you should check before each protocol run.

Procedure

To check that the BenchCel Microplate Handler is ready for a run:

1. Make sure there are no stray microplates in robot-accessible locations, including:
   - Platepads
   - External device plate stages
   - Third-party device areas that will accept labware from the BenchCel Microplate Handler
2. Remove any obstacle in the robot's pathways. Consider the path of the robot head and arms.
3. For the devices that require compressed air, make sure the air pressure meets the operating requirements. For the BenchCel Microplate Handler air supply requirements, see "Verifying laboratory requirements" on page 39. For other Agilent Technologies devices, check the user documentation for the device. For third-party devices, check the product's user documentation.

   To check the BenchCel Microplate Handler internal air pressure, see "Adjusting the stacker gripper pressure" on page 150.
4. Make sure all devices and accessories are set up correctly and prepared for the run. For instructions, see the user documentation for the device or accessory.

Related information

For information about...	See...
BenchCel Microplate Handler air source requirements	"Verifying laboratory requirements" on page 39
External device air source requirements	External device user documentation
Diagnosing air pressure problems	"Maintenance and troubleshooting" on page 121

7 Maintenance and troubleshooting

This chapter describes how to maintain the BenchCel Microplate Handler and provides troubleshooting information.

This chapter contains the following topics:

- "Routine maintenance" on page 122
- "Cleaning up after a protocol run" on page 124
- "Replacing the fuse" on page 126
- "Hardware problems" on page 128
- "Software error messages" on page 131
- "Diagnostic tools" on page 138
- "Adjusting the stacker gripper pressure" on page 150
- "Reporting problems" on page 154

Routine maintenance

About this topic

This topic provides recommendations for maintaining the BenchCel Microplate Handler.

For on how to clean the BenchCel Microplate Handler between runs, see "Cleaning up after a protocol run" on page 124.

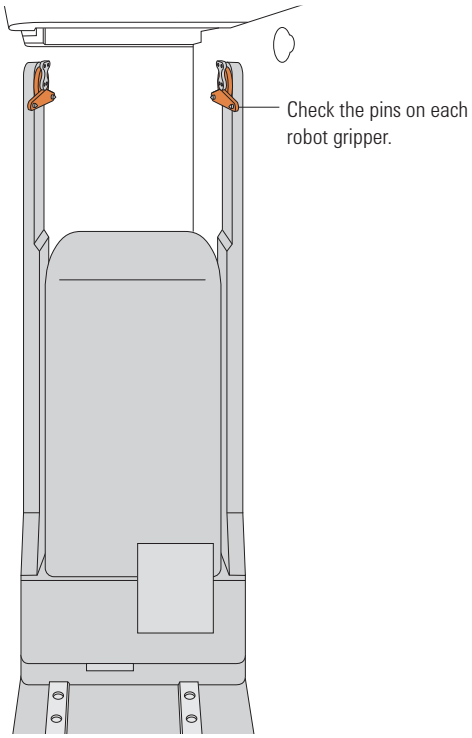
Monthly inspection and maintenance

In general, practice good housekeeping by cleaning up spills and routinely cleaning after using the BenchCel Microplate Handler.

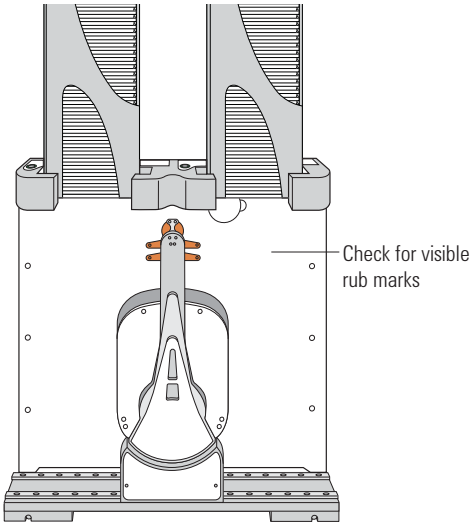
Every month, check the following:

- *Robot gripper pins*. Make sure they are not too dull to grip the microplates. If the pins have become dull, contact Automation Solutions Technical Support to replace them.

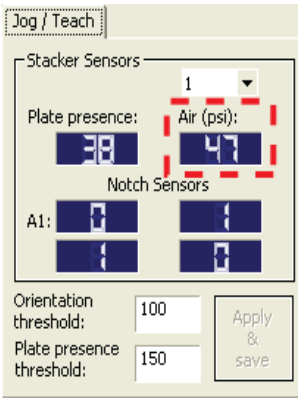
Figure Robot head (side view)



- *Moving parts*. Ensure they are not rubbing against each other. Look for rub marks or noises that might indicate rubbing. If you see rub marks, contact Automation Solutions Technical Support.



- *Air-supply tubing*. Verify that the tubing is in good shape and there are no leaks. Replace the broken tubing if necessary.
- *Stacker gripper pressure*. Make sure the pressure is set correctly. On the **Controls** page in BenchCel Diagnostics, click the **Jog/Teach** tab, and check the **Air** reading.



Integrated device

For routine maintenance of the external devices, see the external device user documentation.

Related information

For information about...	See...
Cleanup procedure after every protocol run	"Cleaning up after a protocol run" on page 124

For information about...	See...
Air source requirements	"Compressed air requirements" on page 40
Checking and adjusting the stacker gripper pressure (internal air pressure)	"Adjusting the stacker gripper pressure" on page 150

Cleaning up after a protocol run

About this topic

This topic describes the tasks you should perform when you have finished a protocol run.

Procedure

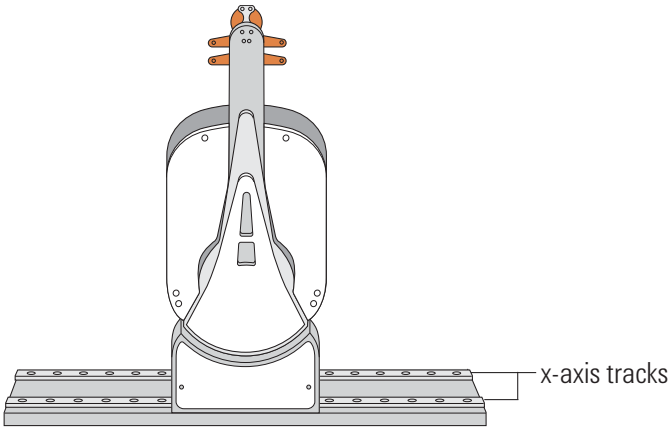
CAUTION Make sure you clean up spilled liquids immediately. Do not use harsh abrasives, corrosive cleaning agents, or metal brushes to clean any BenchCel Microplate Handler component or accessory.

To clean up after a run:

1. Follow the VWorks software prompts for post-run software procedures, such as unloading the microplates. See the *VWorks Automation Control User Guide* for detailed instructions.
2. Unload used sample microplates from the labware racks. See "Filling and emptying the labware racks" on page 111.
3. Remove the labware racks from the BenchCel Microplate Handler. See "Installing and uninstalling the labware racks" on page 115.

   IMPORTANT Make sure the power and compressed air are turned on when removing the racks.

4. Remove manually placed microplates from platepads and external devices.
5. Make sure the x-axis tracks are free of debris.



6 Clean the integrated devices. See the device user documentation for cleanup instructions.

7 Check run logs for errors.

8 If you have administrator or technician privileges and you have modified the protocol, save the protocol.

9 Log out of the operating software. See the *VWorks Automation Control User Guide* for instructions.

Related information

For information about...	See...
VWorks software run logs and protocols	*VWorks Automation Control User Guide*
Logging in and out of the VWorks software	*VWorks Automation Control User Guide*
Shutting down the BenchCel Microplate Handler	"Shutting down the BenchCel Microplate Handler" on page 65

Replacing the fuse

About this topic

This topic describes how to replace the main fuse in the BenchCel Microplate Handler.

Before you begin

CAUTION A blown fuse can indicate more serious problems. If the new fuse blows after replacement, contact Automation Solutions Technical Support.

CAUTION Using an incorrect fuse can damage the BenchCel Microplate Handler.

Use only the specified fuse type: 5 A, 250 V, 5 mm x 20 mm, fast acting.

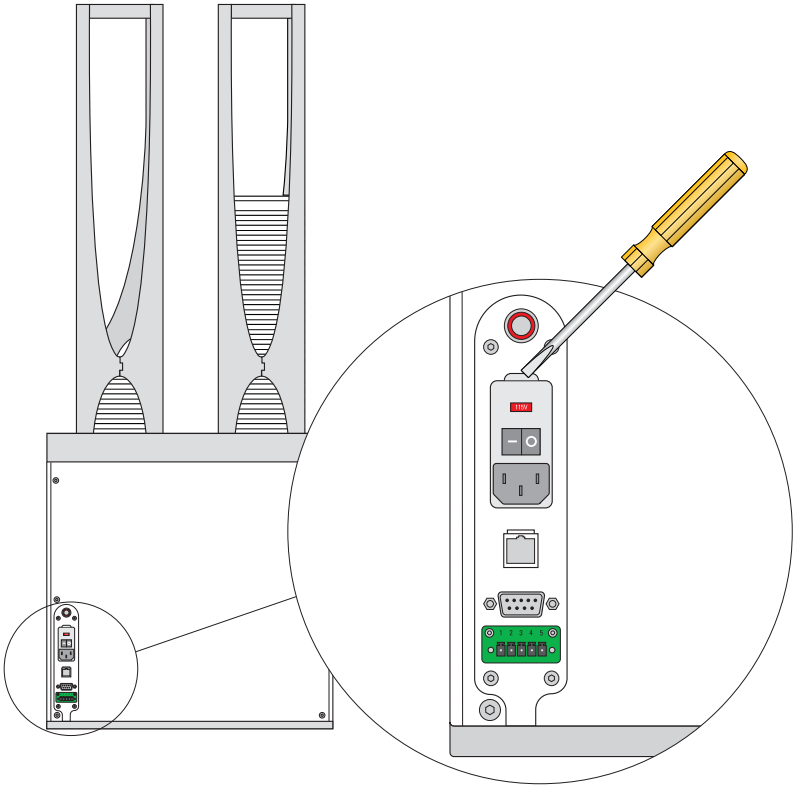
You can order fuses from Agilent Technologies.

Procedure

To replace the fuse in the power switch:

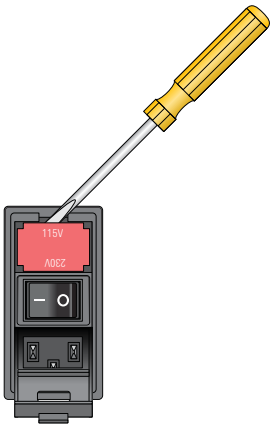
1. Shut down the BenchCel Microplate Handler, and unplug the power cable from the rear panel connector.
2. At the rear panel power switch enclosure, use a small flat-head screwdriver (2.5 mm) to pry open the tab on the fuse enclosure and open the enclosure cover.

Figure Fuse enclosure location



3 At the top of the enclosure, insert the screwdriver head in the notch to dislodge the red fuse cartridge. Slide the fuse cartridge all the way out of the enclosure.

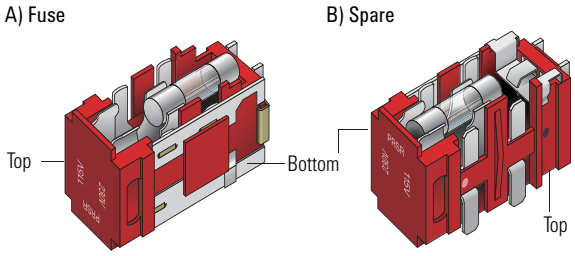
Figure Opened fuse enclosure



4 Replace the fuse or fuses for the type of system you are using:

- *115 V power*. While maintaining the fuse cartridge orientation relative to the enclosure, replace the fuse on the right side of the cartridge. The cartridge might also contain a second fuse as a spare.
- *230 V power*. Inspect the fuses on each side of the cartridge, and then replace the suspect fuse.

Figure Fuse cartridge for 115 V: A) Right side with correctly installed fuse, B) Left side with spare fuse



IMPORTANT For 115 V power, ensure the fuse is properly installed in the correct side of the cartridge. Otherwise, the device might not turn on.

IMPORTANT For 230 V power, ensure two fuses are installed in the cartridge.

5 Slide the fuse cartridge back into the fuse enclosure.

6 Press the enclosure cover securely into the closed position.

7 Plug in the power cable at the rear panel connector, and then start up the BenchCel Microplate Handler.

Related information

For information about...	See...
Hardware components	"Hardware overview" on page 20
Safety	"Safety guidelines" on page 1
Starting up and shutting down the BenchCel Microplate Handler	"Starting up and shutting down" on page 64
How to report a problem	"Reporting problems" on page 154

Hardware problems

About this topic

This topic lists possible hardware problems, the causes of the problems, and ways to resolve the problems. If you are still experiencing problems with the BenchCel Microplate Handler after trying the solutions, contact Automation Solutions Technical Support.

Hardware problems

Problem	Cause	Solution
The BenchCel Microplate Handler does not turn on.	Your lab does not meet the electrical requirements.	Make sure your lab meets the electrical requirements. See "Verifying laboratory requirements" on page 39.
	The BenchCel Microplate Handler is not connected to the power source.	Connect the BenchCel Microplate Handler to the power source. See "Connecting the power source" on page 50.
	The fuse is blown.	See "Replacing the fuse" on page 126. A bad fuse could be indicative of other problems. If the fuse blows again, contact Automation Solutions Technical Support.
A hissing sound can be heard.	A leak is present in the air connection or inside the device.	Check the air connections at the back of the device and at the source (house, cylinder, or pump). If the connections look fine, the leak might be inside the device. Contact Automation Solutions Technical Support.
Oil is present in the stacker head.	The compressed air is not from an oil-free compressor and oil has leaked into the BenchCel Microplate Handler.	Contact Automation Solutions Technical Support.
The microplate drops from the robot grippers.	The labware definition for the microplate type might contain incorrect information.	Check the following in the labware definition: Stacker gripper offset, Robot gripper offset, Stacking thickness, Plate thickness, Sensor intensity, and the Plate presence threshold. To check or correct these values, open **BenchCel Diagnostics**. On the **Controls** page, click the **Labware** tab. *Note:* In the Plate offsets (mm) area, type 8 in the Robot gripper offset and the Stacker gripper offset boxes. The recommended offset for most labware is 8 mm. If the problem persists, contact Automation Solutions Technical Support.
The microplate drops or is held loosely by the stacker grippers.	The stacker gripper pressure is too low so that the grippers are holding the microplate too loosely.	Increase the stacker gripper pressure. See "Adjusting the stacker gripper pressure" on page 150.
The microplate bends when held by the stacker grippers.	The stacker gripper pressure is too high so that the grippers are holding the microplate too tightly.	Decrease the stacker gripper pressure. See "Adjusting the stacker gripper pressure" on page 150.

Problem	Cause	Solution
The BenchCel Microplate Handler is unable to place a microplate on the target location correctly.	• The teachpoint is incorrect. • The robot and the platepad are not aligned along the *y*-axis (front-to-back direction), see "Integrating external devices" on page 38 to adjust the device positions. • The robot grippers and the robot arms are not properly aligned. • The robot homing offsets require adjustment.	Verify and edit the teachpoint. See Verifying the teachpoints and "Editing existing teachpoints" on page 88. If you suspect that one of the other factors is responsible for improper microplate placement, contact Automation Solutions Technical Support.
A high-pitched sound can be heard when the robot moves up or down.	The *z*-axis lacks lubrication.	Contact Automation Solutions Technical Support.
The rack-release button does not turn green and the labware rack cannot be removed.	The stack of microplates are still loaded.	In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area at the top of the rack, click **Stacker**, and then choose **Unload** plates.
More than one microplate was downstacked.	The Plate present reading is below the Plate presence threshold.	Use the procedure in "Setting sensor thresholds" on page 91 to adjust the threshold values.
The stack of microplates is dropped onto the shelf during the downstacking procedure.	In the shelf stack-holding method, the stacker gripper offset is too low. So the distance between the grippers and shelves is large.	Open **BenchCel Diagnostics**. On the **Controls** page, click the **Labware** tab. Increase the **Stacker gripper offset**. See "Changing labware parameters" on page 146.

Related information

For information about...	See...
BenchCel Microplate Handler component names	"Hardware overview" on page 20
Software error messages	"Software error messages" on page 131
Diagnosing problems	"Diagnostic tools" on page 138
Adjusting the plate-orientation sensors	"Setting sensor thresholds" on page 91
Checking and adjusting the stacker gripper pressure (internal air pressure)	"Adjusting the stacker gripper pressure" on page 150

For information about...	See...
Reporting problems to Agilent Technologies	"Reporting problems" on page 154

Software error messages

About this topic

This topic lists possible software error messages, the causes of the errors, and ways to resolve the errors. If you are still experiencing problems with the BenchCel Microplate Handler after trying the solutions, contact Automation Solutions Technical Support.

Software error messages

The following software error messages might appear during a protocol run or when you are using BenchCel Diagnostics. The messages are listed alphabetically.

Error message	Cause	Solution
Communication timed out	Communication between the controlling computer and the BenchCel Microplate Handler or external device failed.	Try the following: **1** Verify that the device profile has the correct the COM port number (serial) or Ethernet ID. **2** Restart the VWorks software. **3** Restart the BenchCel Microplate Handler. **4** Check the Ethernet or serial cables. **5** (Ethernet only) Verify that the Ethernet switch has power. If the problem continues, contact Automation Solutions Technical Support.

Error message	Cause	Solution
Deadlock detected	The microplate is assigned to the wrong labware class.	Check that the labware belongs to the correct labware class in the Labware Editor. Most microplates should belong to the Uses Standard Plate Pad class. If you created a special class for a particular microplate, make sure it belongs to the special class. For more information about setting up labware classes, see the *VWorks Automation Control Setup Guide*.
	The protocol run is unable to continue. Some or all of the target locations are unavailable, so the microplates cannot be moved to those locations.	Review the protocol and the run log. Run the simulator to determine the reason for the deadlock. In addition, check that the number of simultaneous microplates is not too high. See the *VWorks Automation Control User Guide*.
The device was not found	The BenchCel device is not connected to the controlling computer, or the incorrect profile is used.	***To connect the device:*** **1** Turn off the BenchCel Microplate Handler and exit the VWorks software. **2** Ensure the BenchCel Microplate Handler is connected to the controlling computer. See "Connecting the computer" on page 55. **3** Wait 10 seconds, and then turn on the BenchCel Microplate Handler. **4** Wait for the BenchCel Microplate Handler to finish its homing routine, and then start the VWorks software. ***To check the profile:*** **1** In **BenchCel Diagnostics**, click the **Profiles** tab. **2** Check or select the correct profile. Verify that the profile uses the correct the COM port number (serial) or Ethernet ID.
Flash operation not successful	The robot could not write to its flash memory.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.
The gripper positions are too close	The Gripper open position parameter value is less than the Gripper holding plate position parameter value.	In the labware definition, make sure the Gripper open position value is 3 mm or greater than the Gripper holding plate position value. You can change the parameters in the Labware Editor or in BenchCel Diagnostics.

Error message	Cause	Solution
No plate in grippers	The Orientation threshold was used to detect microplate presence, and the sensor readings from all four corners are below the threshold. *Note:* The software always uses the Orientation threshold as a secondary check, even if the Check Orientation option is not selected.	Reduce the Orientation threshold value.
	The Robot gripper offset parameter value is incorrect.	Correct the Robot gripper offset value in the Labware Editor or in BenchCel Diagnostics. An 8-mm offset works for most labware.
	No microplate is available at the pickup location.	Make sure you load or place labware at the target location.
	The Orientation sensor offset parameter value is incorrect.	Adjust the Orientation sensor offset value in BenchCel Diagnostics. See "Setting sensor thresholds" on page 91 for detailed instructions.
	The sensor intensity and threshold require adjustment.	See "Setting sensor thresholds" on page 91 for detailed instructions.
No plate in stack	The plate-presence sensor does not detect a microplate in the stack because of one or more of the following: • No microplate is in the stack. • Plate presence threshold is not set correctly. • The plate-presence sensor is not working properly.	Verify microplates are loaded in the correct stack. If the problem persists, contact Automation Solutions Technical Support.
Operation timed out	The robot was unable to execute a command.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.
Plate in grippers	The robot senses a microplate in its grippers, but it does not expect to have the microplate for the specified command or action.	In BenchCel Diagnostics, use commands to move and place the microplate at an available teachpoint. Retry the intended command.

Error message	Cause	Solution
Plate is rotated	The microplate is loaded in the wrong orientation.	Check the microplate orientation (notch selections) in the Labware Editor or in BenchCel Diagnostics. Make sure you load the microplates in the rack accordingly.
	Notch selection is incorrect in the labware definition.	Verify the notch selection in the Labware Editor or in BenchCel Diagnostics.
	The Orientation sensor offset parameter value is incorrect.	Adjust the Orientation sensor offset value in BenchCel Diagnostics. See "Setting sensor thresholds" on page 91 for detailed instructions.
	The sensor intensity and threshold require adjustment.	See "Setting sensor thresholds" on page 91 for detailed instructions.
Position error on grippers	The robot grippers failed to move to the commanded position. For example, something is blocking the robot grippers.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, home the robot and retry the intended command. If the problem persists, contact Automation Solutions Technical Support.
Position error on the Theta axis	The robot failed to move to the commanded position. For example, something is blocking the robot.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, home the robot and retry the intended command. If the problem persists, contact Automation Solutions Technical Support.
Position error on x axis	The robot failed to move to the commanded position. For example, something is blocking the robot.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, home the robot and retry the intended command. If the problem persists, contact Automation Solutions Technical Support.
Position error on z axis	The robot failed to move to the commanded position. For example, something is blocking the robot.	In the error message dialog box, click **Retry**. If clicking Retry does not resolve the problem, home the robot and retry the intended command. If the problem persists, contact Automation Solutions Technical Support.
Rack not present	The labware rack is not installed on the BenchCel Microplate Handler.	Install the labware rack. See "Installing and uninstalling the labware racks" on page 115 for the procedure.
	The rack-presence sensor is not able to detect the rack because one of the following: • The rack sensor threshold is too high. • The rack-presence sensor is not working.	In the **BenchCel Diagnostics**, click the **General Settings** tab, and adjust the value in the **Rack sensor threshold** box. If the problem persists, contact Automation Solutions Technical Support.

Error message	Cause	Solution
Stack not loaded	The stacker may or may not contain microplates. However, the stacker grippers are open or the shelves are extended when they should not be.	Unload the microplates, if any, from the stacker. If a microplate is held by the stacker grippers, use BenchCel Diagnostics commands to open the stacker grippers to release the microplate. In BenchCel Diagnostics, use commands to retract the shelves or open the stacker grippers. Reload the microplates and retry the intended commands.
Stacker shelf not extended	The BenchCel Microplate Handler expected the shelves to be extended but they are not.	In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area, click **Extend Shelf** at the desired stacker.
Stacker shelf not retracted	The BenchCel Microplate Handler expected the shelves to be retracted but they are not.	In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area, click **Retract Shelf** at the desired stacker.
Stacker shelf position error	The BenchCel Microplate Handler is trying to extend or retract the shelves but was unable to do so.	Check for obstacles in the stacker head that might be blocking the shelves. In **BenchCel Diagnostics**, click the **Controls** tab. In the graphical display area, click **Extend Shelf** or **Retract Shelf** at the desired stack.
Thermal cutoff active for theta-axis	The theta motor is overheated.	Shut down the BenchCel Microplate Handler and wait for the robot head to cool down before retrying the intended protocol run or commands. **WARNING** **Do not touch the robot head because it might be too hot.**
Theta position out of bounds	The robot is commanded to move out of its range on the *theta*-axis.	Check the teachpoint *theta*-axis value to make sure it is not beyond the factory-set limits. If the problem persists, contact Automation Solutions Technical Support.
Timeoout on grippers	The motor's controller did not respond as expected.	Home the robot, and then move the robot in the same axis. If the robot moves, continue on. If the robot does not move, quit the VWorks software and restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.

Error message	Cause	Solution
Timeout on theta-axis	The motor's controller did not respond as expected.	Home the robot, and then move the robot in the same axis. If the robot moves, continue on. If the robot does not move, quit the operating software and restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.
Timeout on x-axis	The motor's controller did not respond as expected.	Home the robot, and then move the robot in the same axis. If the robot moves, continue on. If the robot does not move, quit the operating software and restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.
Timeout on z-axis	The motor's controller did not respond as expected.	Home the robot, and then move the robot in the same axis. If the robot moves, continue on. If the robot does not move, quit the operating software and restart the BenchCel Microplate Handler. If the problem persists, contact Automation Solutions Technical Support.
Wrong plate type	The microplate in the stack is different from the labware selected in the software.	Check the labware selected in the Labware Editor or in the BenchCel Diagnostics Controls tab.
	The microplate is loaded in the wrong orientation.	Check the microplate orientation (notch selections) in the labware definition and make sure you load the microplates in the rack accordingly.
	The plate-orientation sensors are not able to detect the microplate notches correctly because of one of the following: • The microplate is not in the correct position to be detected by the sensors. • The sensor intensity and threshold settings need adjustments.	See "Setting sensor thresholds" on page 91.
X position out of bounds	The robot is commanded to move out of its range in the *x*-axis.	Check the teachpoint *x*-axis value to make sure it is not beyond the factory-set limits. If the problem persists, contact Automation Solutions Technical Support.

Error message	Cause	Solution
Z position out of bounds	The robot is commanded to move out of its range in the *y*-axis.	Check the teachpoint *z*-axis value to make sure it is not beyond the factory-set limits. If the problem persists, contact Automation Solutions Technical Support.

Related information

For information about...	See...
BenchCel Microplate Handler component names	"Hardware overview" on page 20
Opening BenchCel Diagnostics	"Opening BenchCel Diagnostics" on page 71
Hardware problems	"Hardware problems" on page 128
Checking and adjusting the stacker gripper pressure (internal air pressure)	"Adjusting the stacker gripper pressure" on page 150
Reporting problems to Agilent Technologies	"Reporting problems" on page 154

Diagnostic tools

About this topic

The BenchCel Diagnostics software has three tabbed pages: Controls, General Settings, and Profile. You use the commands and parameters available in the Controls and General Settings tabs when troubleshooting problems.

This topic explains how to use the commands and parameters in the Controls and General Settings tabs to do the following:

- "Sending the robot to the home position" on page 138
- "Homing the robot" on page 139
- "Disabling and enabling the robot motors" on page 139
- "Jogging the robot" on page 140
- "Changing the robot speed" on page 140
- "Moving plates between teachpoints" on page 143
- "Opening and closing clamps" on page 144
- "Extending and retracting shelves" on page 145
- "Changing labware parameters" on page 146
- "Changing the general settings" on page 148

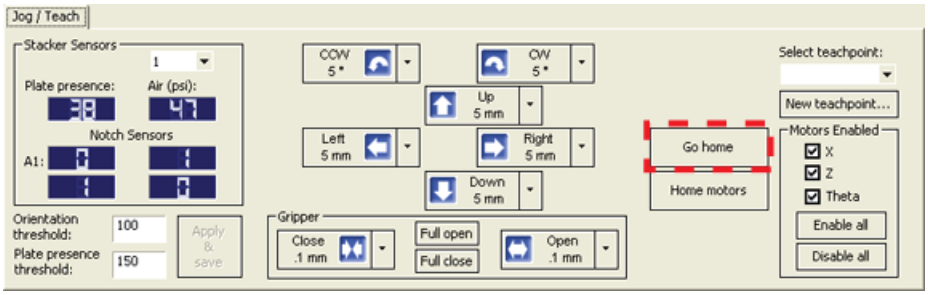
See "Quick reference" on page 181 for the complete list of available commands.

Sending the robot to the home position

The home position is where the robot head is at the center of the BenchCel Microplate Handler and the robot arms are perpendicular to the x-axis. You send the robot to the home position if you want the robot out of the way in a safe position.

To send the robot to the home position:

1. On the **BenchCel Diagnostics Controls** page, click the **Jog/Teach** tab.
2. Click **Go Home.**



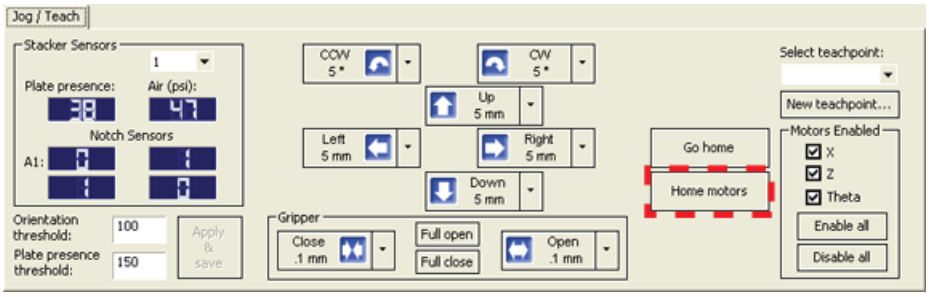
Homing the robot

Homing the robot sends the robot to the factory-defined home position for each axis of motion. The homing process recalibrates the robot position along each axis. Home the robot if you notice that the robot is not accurately picking up or placing plates. You might also want to home the robot after recovering from an emergency stop.

Note: If a labware definition is selected when you click Home motors, the robot grippers return to the Gripper open position defined for the selected labware.

To home the robot:

1. On the **BenchCel Diagnostics Controls** page, click the **Jog/Teach** tab.
2. Click **Home Motors.**



Disabling and enabling the robot motors

Disabling the robot motors allows you to move the robot by hand, making it easier to set and edit teachpoints.

To disable or enable the robot motors:

1. On the **BenchCel Diagnostics Controls** page, click the **Jog/Teach** tab.
2. In the **Motors Enabled** area, select or click the following:

Option or command	Description
X	Select the option to enable the *x*-axis motor. Clear the check box to disable the *x*-axis motor.
Z	Select the option to enable the *z*-axis motor. Clear the check box to disable the *z*-axis motor.
Theta	Select the option to enable the *theta*-axis motor. Clear the check box to disable the *theta*-axis motor.
Enable All	Click to turn on all the motors.
Disable All	Click to turn off all the motors.

Jogging the robot

Jogging the robot moves the robot and robot grippers in small, precise increments along one of the axes. You can jog the robot to fine-tune its position when creating and editing teachpoints.

To jog the robot:

1. On the **BenchCel Diagnostics Controls** page, click the **Jog/Teach** tab.
2. Enable the robot motors. See "Disabling and enabling the robot motors" on page 139.
3. In the robot movement area, select the jog distance from the corresponding increment list, if applicable.

CAUTION Use smaller jog increments than you think you need to ensure that the robot does not bump into obstacles in its path (such as the stacker heads and plate stages).

4. Click the directional button:

Command	Description
	Jogs the robot arm counterclockwise from the current position by the specified *theta*-axis increment.
	Jogs the robot arm clockwise from the current position by the specified *theta*-axis increment.
	Jogs the robot head left from the current position by the specified x-axis increment.
	Jogs the robot head right from the current position by the specified x-axis increment.
	Jogs the robot head up from the current position by the specified z-axis increment.
	Jogs the robot head down from the current position by the specified z-axis increment.
	Opens the robot grippers by the specified grip increment.
	Closes the robot grippers by the specified grip increment.
Full Open	Opens the robot grippers to the Robot Gripper Open Position value set in the Labware tab.
Full Close	Closes the robot grippers to the Robot Gripper Holding Stack value set in the Labware tab.

Changing the robot speed

The speed you select in BenchCel Diagnostics applies only to the robot commands in BenchCel Diagnostics (Jog, Move, Transfer, and so on). If the robot is holding a microplate, the slower of the following will be applied: the speed you selected in the Labware Editor or the speed you selected in BenchCel Diagnostics.

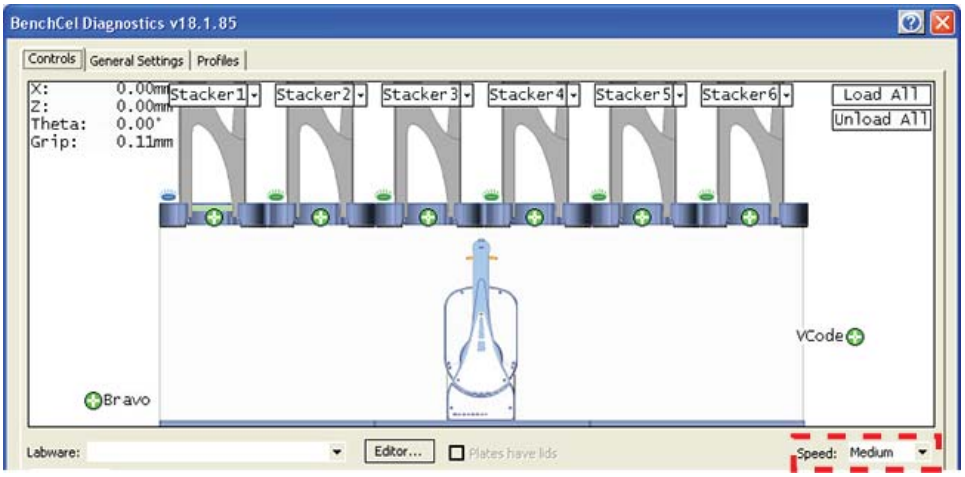
You can select the robot speed to accommodate the task you are performing. For example, you can select the Slow speed when you are creating new teachpoints, creating and testing protocols, or diagnosing problems with the system.

You can adjust the speed setting for the *x*-axis, *z*-axis, and *theta*-axis for each speed (high, medium, or slow) as a percentage of the factory-set maximum speed.

To select the robot speed:

1 In **BenchCel Diagnostics**, click the **Controls** tab.

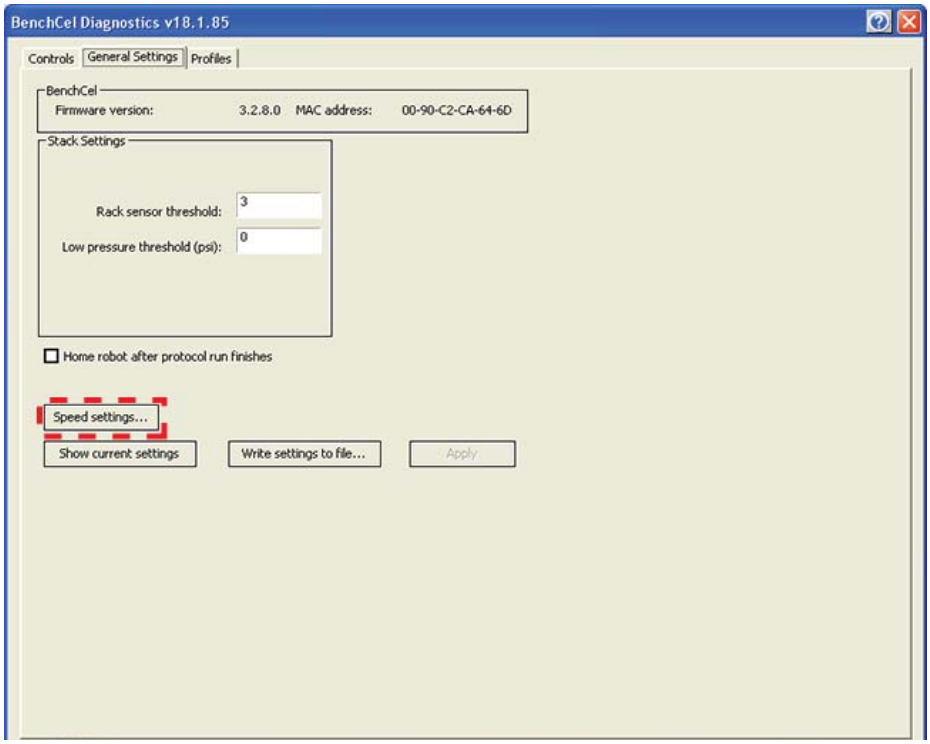
2 In the **Speed** list, select **Fast, Medium,** or **Slow**.



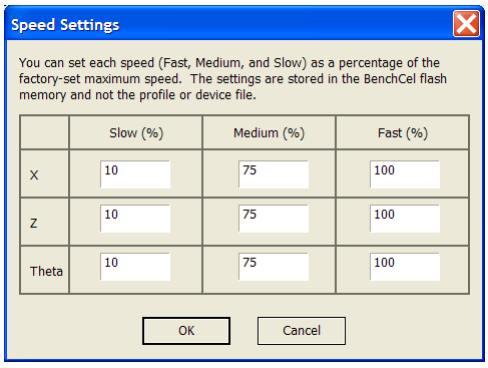
Note: During a protocol run, the robot uses the speed selection in the VWorks Tools > Options dialog box. If the robot is holding a microplate, the slower of the following will be applied: the speed in the Labware Editor or the speed in the Tools > Options dialog box. For more information, see the *VWorks Automation Control User Guide*.

To set the Slow, Medium, and Fast speeds as a percentage of the factory-set maximum speed:

1 On the **General Settings** tab, click **Speed Settings.**



2 In the **Speed Settings** dialog box, type the percentage of the factory-set maximum speed for the axis speed setting.



Note: The factory speed settings for all three axes are Slow 20%, Medium 40%, Fast 80%.

Note: The speed settings apply to the speeds you select in BenchCel Diagnostics, Labware Editor, and the VWorks Options dialog box.

3 Click **OK** to save the changes.

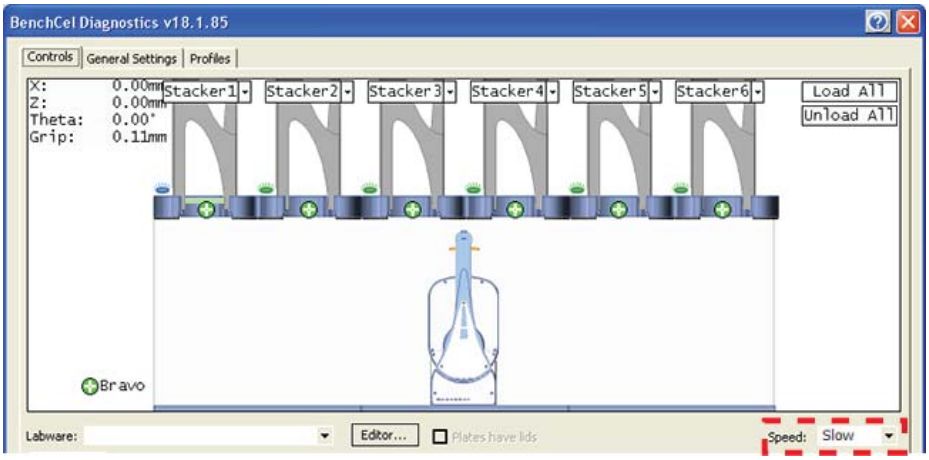
Moving plates between teachpoints

You can move a microplate between teachpoints when you are verifying a teachpoint or to determine whether to home the motors.

CAUTION To prevent collision, remove obstacles in the path of the robot.

To move plates between teachpoints:

1. Manually place a microplate at one of the two teachpoints.
2. In **BenchCel Diagnostics**, click the **Controls** tab, and then select the **Slow** speed.



3. In the graphical display area, click the plus sign ( ) at either of the following:
   - The teachpoint you want to move to
   - Two teachpoints between which you want to move a plate

   The selected teachpoints should be highlighted in red circles ( ).
4. Rest the pointer on a selected teachpoint. In the command menu that appears, select one of the following:

Command	Description
Move to <teachpoint>	Moves the robot from its current position to the selected teachpoint. The robot stays at the teachpoint.
Pick from <teachpoint>	Picks up the microplate from the selected teachpoint and moves the plate to the ready-for-upstack position under the stacker head.
Place at <teachpoint>	Moves the robot from its current position and places the microplate at the selected teachpoint. After placing the microplate, the robot backs away from the teachpoint into the safe zone.

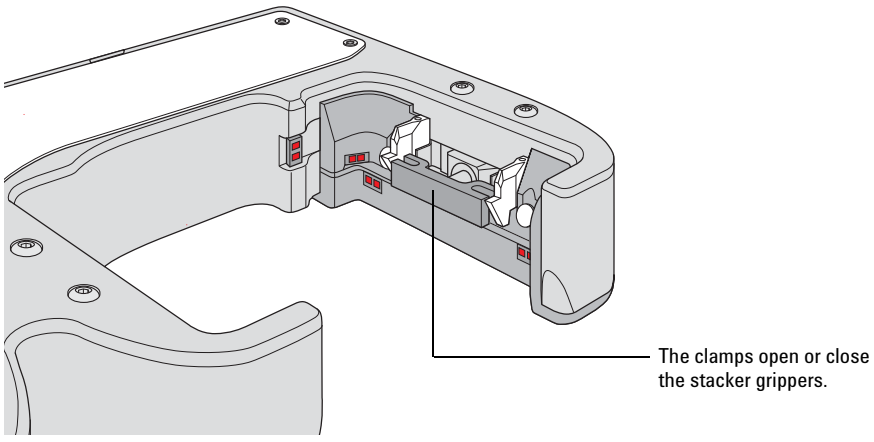
Command	Description
Transfer to <teachpoint>	Moves a microplate from the currently selected teachpoint to the other selected teachpoint. To transfer a microplate from a stack, you must first click **Load Stacker**. During the transfer, the robot downloads the plate, places it at the other selected teachpoint, and then backs into the safe zone. If the robot is transferring a plate from one teachpoint to another, the robot picks up the microplate from the currently selected teachpoint, places the microplate at the other selected teachpoint, and then backs into the safe zone.
Delid from <teachpoint>	*Lidded labware only.* Removes the lid from the labware that is at the selected teachpoint.
Relid to <teachpoint>	*Lidded labware only.* Replaces the lid on the labware that is at the selected teachpoint.

Opening and closing clamps

The clamps in the stacker head close and open the grippers at the bottom of the labware rack to hold and release the first plate in position for the robot grippers. Compressed air is used to move the clamps.

The clamps close and open the stacker grippers automatically during the loading, unloading, downstacking, and stacking procedures. When diagnosing problems or after an aborted run, you can use the commands in BenchCel Diagnostics to open or close the clamps (stacker grippers). For example, you might want to open the clamps (stacker grippers) to remove a microplate.

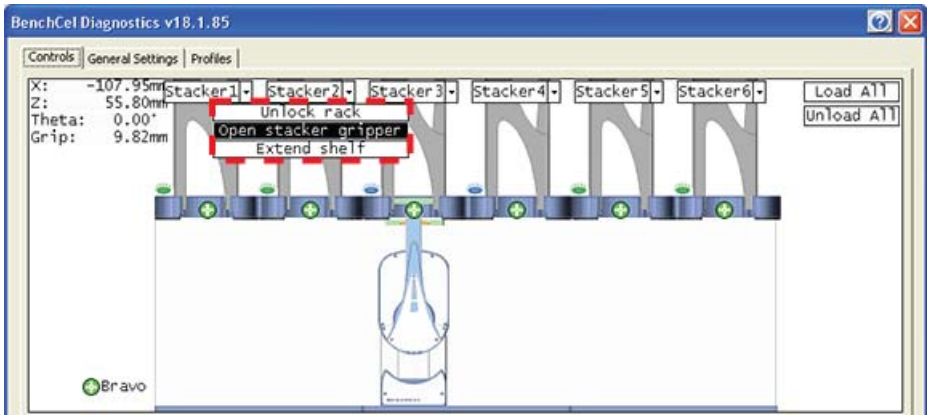
CAUTION Opening the clamps (stacker grippers) might cause the microplate or stack of microplates to drop.



To open or close the clamps (stacker grippers):

1 In the **BenchCel Diagnostics**, click the **Controls** tab.

2 In the graphical display area at the top of the rack, click **Stacker**, and then choose **Open stacker grippers** or **Close stacker grippers.** A click sounds as the clamps (stacker grippers) open or close.

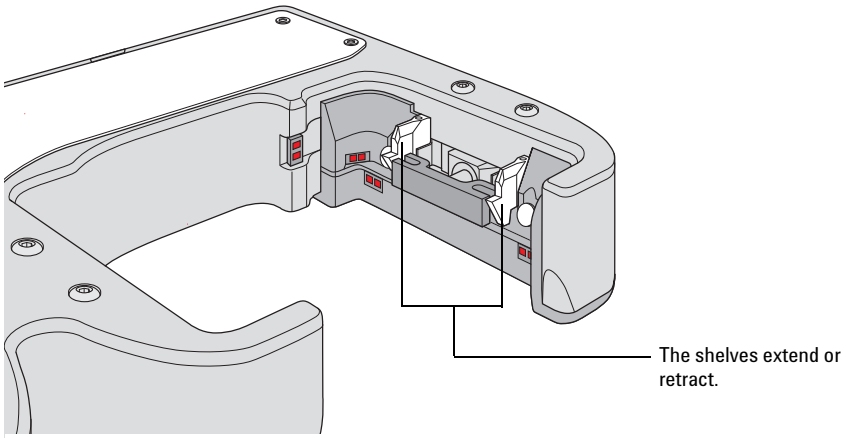


Extending and retracting shelves

The shelves in the stacker head are used to hold the stack of labware temporarily during the downstacking and upstacking processes. Resting the microplates on the shelves levels the microplates, allowing the robot grippers to accurately hold the microplate at the specified offset position. Compressed air is used to move the shelves.

The shelves extend and retract automatically during the downstacking and upstacking processes. When diagnosing problems or after an aborted run, you can use the commands in BenchCel Diagnostics to extend or retract the shelves.

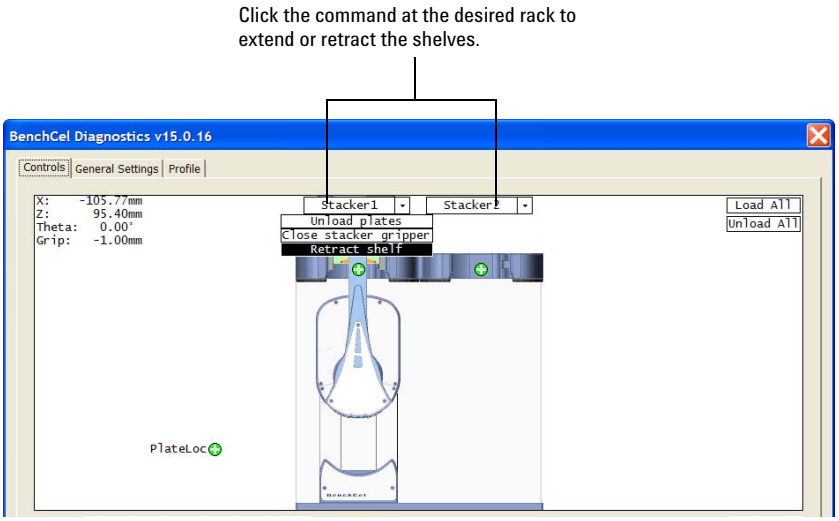
CAUTION Retracting the shelves might cause the microplate or stack of microplates to drop.



To extend or retract the shelves:

1 In **BenchCel Diagnostics,** click the **Controls** tab.

2 In the graphical display area at the top of the desired rack, click **Stacker**, and then choose **Extend Shelves** or **Retract Shelves.** A click sounds as the shelves extend or retract.



Changing labware parameters

When testing new or troubleshooting existing labware definitions, you can use BenchCel Diagnostics to make changes to some of the labware parameters without opening Labware Editor. For example, you can change the stacking thickness, gripper offsets, notch specification, and lid specifications.

Note: Changes you make to the labware parameters in BenchCel Diagnostics are also updated in the Labware Editor.

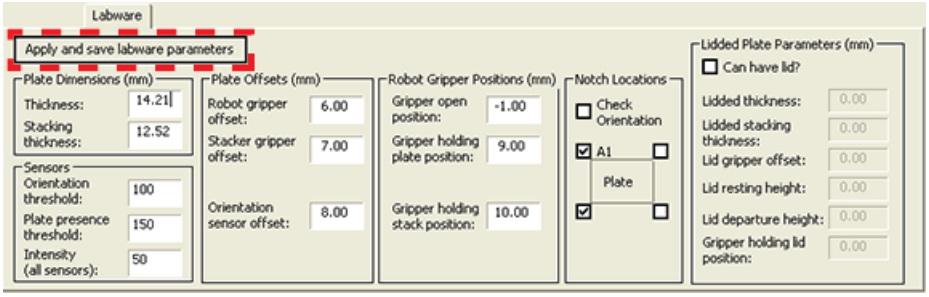
Before you begin

Calculate the values for the labware sensor thresholds. See the procedure in "Introduction" on page 17.

Procedure

To change the labware parameters:

1. On the **Controls** page, select the labware definition from the **Labware** list.
2. Click the **Labware** tab and make your changes to the labware parameters.
   - *Plate Dimensions*. See "BenchCel Diagnostics - Labware tab" on page 189.
   - *Sensors*. See "Setting sensor thresholds" on page 91.
   - *Plate Offsets*. See "BenchCel Diagnostics - Labware tab" on page 189.
   - *Robot Gripper Positions*. See "BenchCel Diagnostics - Labware tab" on page 189.
3. If you want to check for notches, under **Notch Locations**, select **Check Orientation,** and then select one or more of the microplate corners to indicate the notch location.
4. If you plan to process lidded microplates:
   a. Under **Lidded Plate Parameters (mm)**, select the **Can have lid?** check box.
   b. Under the graphical display area on the **Controls** page, select the **Plates have lids** check box.
   c. In the **Lidded Plate Parameters (mm)** area, type the following values after you verify the measurements. For details on measuring these parameters, see "BenchCel Diagnostics - Labware tab" on page 189.
      - Lidded thickness
      - Lidded stacking thickness
      - Lid gripper offset
      - Lid resting height
      - Lid departure height
      - Gripper holding lid position
5. To make changes to other labware parameters, click **Editor.** You can make changes in the Labware Editor. See the *VWorks Automation Control Setup Guide* for instructions on using the Labware Editor.
6. Click **Apply and save labware parameters.**



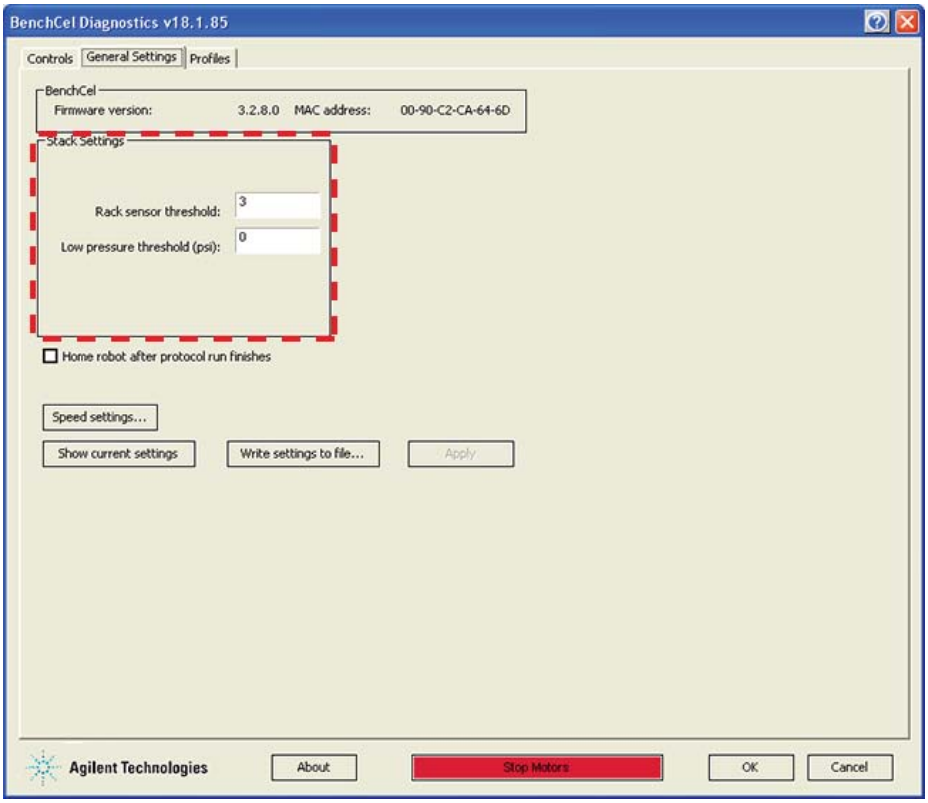
Changing the general settings

CAUTION Be careful when changing the general settings. Changes in this tab will affect existing protocols.

CAUTION The changes are stored in the BenchCel flash memory. The changes you make to the general settings will take affect any time you are using this BenchCel device regardless of profile, protocol file, or device file.

To change general settings:

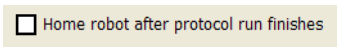
1. In **BenchCel Diagnostics**, click the **General Settings** tab.
2. In the **Stack Settings** area, type a new value for the parameter you want to change.



Setting	Comment
Rack sensor threshold	The value above which a rack is considered present at the rack-presence sensor.
Low pressure threshold (psi)	The value at or below which the system will display a low-pressure warning. The default factory setting is 30 psi. Note: If this value is too low, the device could drop microplates without generating a low air-pressure warning.

3 Select **Home robot after protocol run finishes** if you want the robot to return to its home position after the protocol run is finished.

IMPORTANT **Home robot after protocol run finishes** applies to all BenchCel devices that are controlled by the same computer running the VWorks software.



4 *Optional.* To change the speed, click **Speed Settings.** See "Changing the robot speed" on page 140 for instructions.

5 Click **OK** to apply and save the new setting values.

Related information

For more information about...	See...
How to open BenchCel Diagnostics	"Opening BenchCel Diagnostics" on page 71
How to report a problem	"Reporting problems" on page 154
Defining labware	*VWorks Automation Control Setup Guide*
Teachpoints	"Setting and managing teachpoints" on page 77
Installing and removing labware racks	"Installing and uninstalling the labware racks" on page 115

Adjusting the stacker gripper pressure

About this topic

This topic explains how to check the stacker gripper pressure (internal air pressure) and how to adjust it.

Stacker gripper pressure

Compressed air is used to move the clamps that open and close the labware rack grippers and the shelves that level the microplates. See "Hardware overview" on page 20 for the location of these components.

Although the required air pressure from your lab is 0.65 to 0.69 MPa (95 to 100 psi), the BenchCel Microplate Handler down-regulates the pressure inside the device.

Typically, no adjustment is required for the internal air pressure. You might want to adjust the pressure when troubleshooting Load Plate problems or when you want to load different labware on the same BenchCel Microplate Handler.

In general, you can set the internal air pressure within the range of 30 to 50 psi. For plates that are flexible and tend to bend, you should decrease the air pressure. For less flexible plates, you can increase the air pressure.

For each plate type or application, you should run optimization tests to determine the best internal pressure setting.

Note: Each stacker has an air pressure sensor, but the air pressure for each pair of stackers is controlled by one regulator.

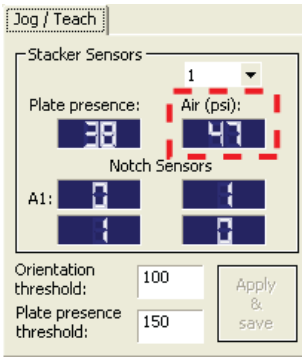
Before you start

Make sure you turned on the air supply at the source (house, cylinder, or pump).

Checking the internal air pressure

To check the internal air pressure:

1. In **BenchCel Diagnostics**, click the **Controls** tab.
2. Click the **Jog/Teach** tab.
3. In the **Stacker Sensors** area, check the air pressure value.

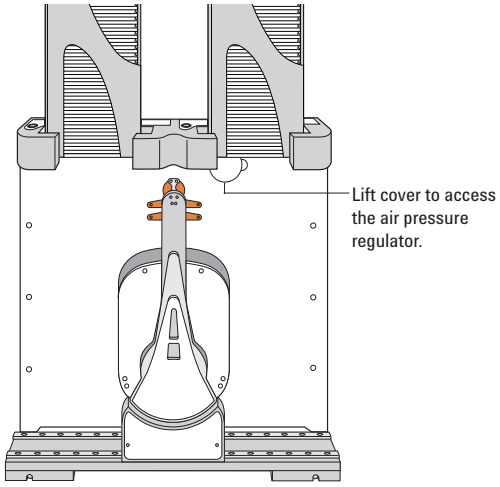


Adjusting the internal air pressure

To adjust the internal air pressure:

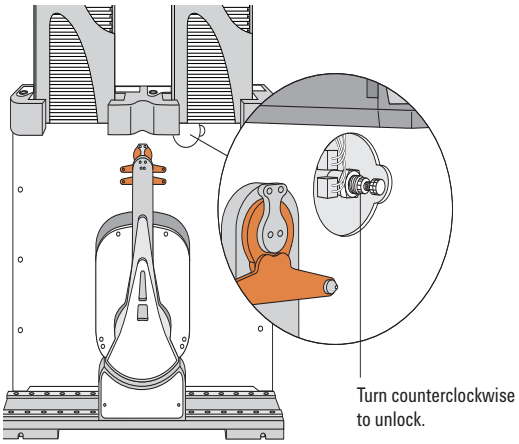
1 At the front of the BenchCel Microplate Handler, lift the magnetic circular cover to gain access to the air-pressure regulator.

Figure Accessing the BenchCel air-pressure regulator



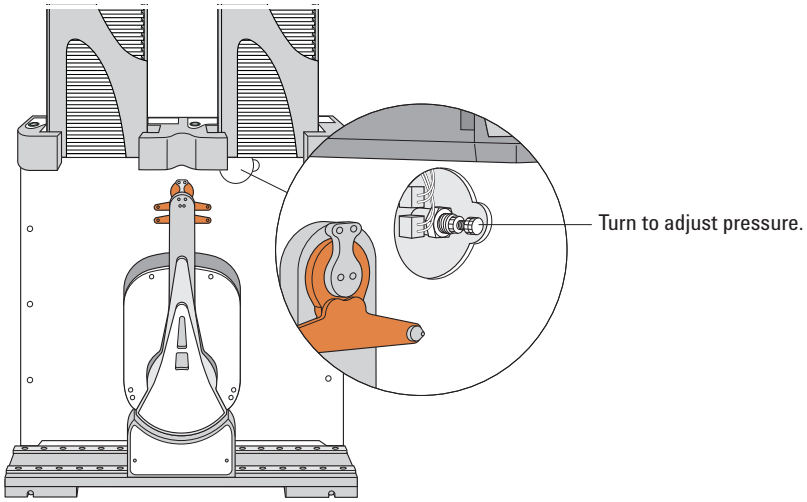
2 Turn the lock nut counterclockwise to unlock the air pressure regulator knob.

Figure Unlocking the air-pressure regulator



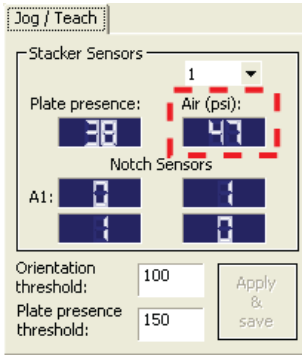
3 Turn the air pressure regulator knob. Turning the knob clockwise increases the internal air pressure. Turning the knob counterclockwise decreases the internal air pressure.

Figure Adjusting the air pressure



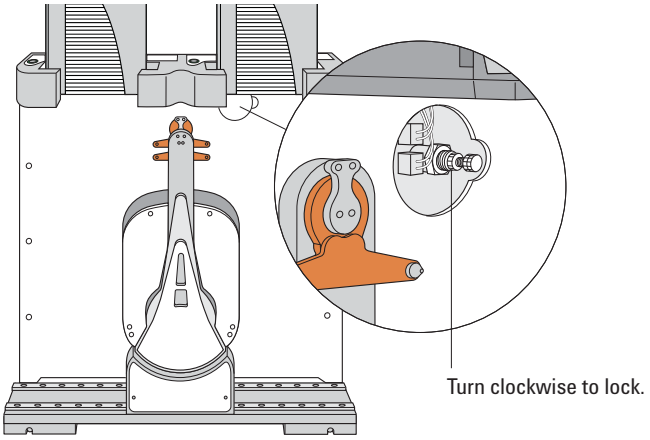
4 On the **Jog/Teach** tab, check the air pressure value. A valid air pressure value displays only when the stacker grippers are closed.

Figure BenchCel Diagnostics Jog/Teach tab



5 At the front of the BenchCel Microplate Handler, turn the lock nut clockwise to lock the air-pressure regulator knob. This prevents accidental adjustments.

Figure Locking the air-pressure regulator



6 At the front of the BenchCel Microplate Handler, place the magnetic cover over the air-pressure regulator opening.

Related information

For information about...	See...
Air pressure requirements	“Compressed air requirements” on page 40
How to open BenchCel Diagnostics	“Opening BenchCel Diagnostics” on page 71
How to report a problem	“Reporting problems” on page 154
Hardware problems	“Hardware problems” on page 128
Software error messages	“Software error messages” on page 131

Reporting problems

About this topic

If you have a technical problem that you cannot resolve after reading the maintenance and troubleshooting instructions, read the information in this topic for how to report hardware, software, and user guide problems.

Contacting Automation Solutions Technical Support

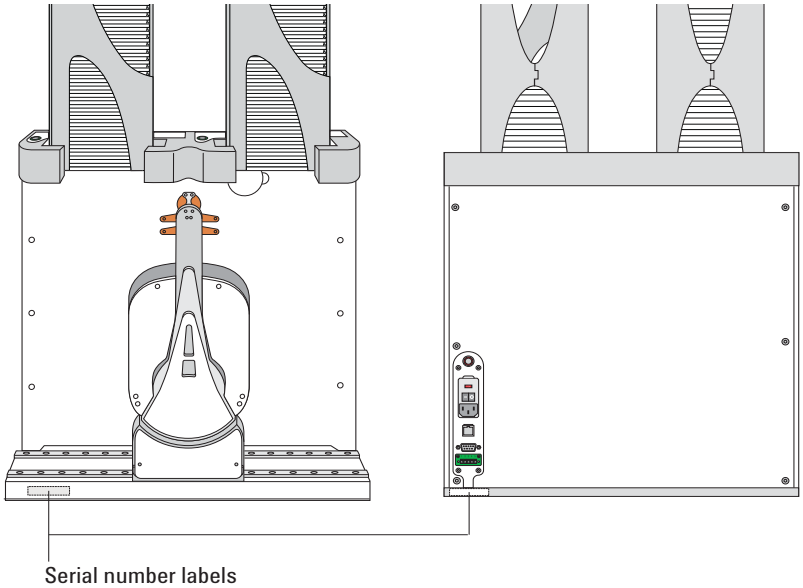
Note: If you find a problem with the BenchCel Microplate Handler, contact Automation Solutions Technical Support. For contact information, see Notices on the back of the title page.

Note: You can also send a software bug report from within the VWorks software.

Reporting hardware problems

When contacting Agilent Technologies, make sure you have the serial number of the device ready. You can locate the serial number on the front and back of the BenchCel device.

Figure BenchCel device front and back views



Reporting software problems

When you contact Automation Solutions Technical Support, make sure you provide the following:

- Short description of the problem

- Software version number
- Error message text (or screen capture of the error message dialog box)
- Screen capture of the About VWorks software dialog box
- Relevant software files

To find the VWorks software version number:

In the VWorks software, select **Help > About VWorks.**

To find the BenchCel Diagnostics software version number:

1. Open **BenchCel Diagnostics.**
2. Read the version number on the title bar of the diagnostics window.

To send compressed protocol and associated files in VZP format:

In the VWorks software, select **File > Export** to export and compress the following files:

- Protocol file
- Device file (includes the device profile and teachpoint file)
- Labware definitions
- Liquid classes
- Pipette techniques
- Hit-picking files
- Plate map files
- Barcode files
- Error library
- Log files
- Form file (*.VWForm)

Reporting user guide problems

If you find a problem with this user guide or have suggestions for improvement, send your comments using one of the following methods:

- Click the feedback button ( ) in the online help.
- Send an email to documentation.automation@agilent.com.

Related information

For more information about...	See...
Resolving hardware problems	“Hardware problems” on page 128
Resolving software errors	“Software error messages” on page 131
Safety information	“Safety guidelines” on page 1
Hardware description	“Hardware overview” on page 20

A
BenchCel ActiveX control

This chapter gives integrators the ActiveX control information required to integrate another company's lab automation device with the BenchCel Microplate Handler.

The ActiveX has been verified to work with both Visual Studio 6 and Visual Studio .NET (v 7.1).

This chapter contains the following topics:

- "About ActiveX controls" on page 158
- "Properties" on page 159
- "Methods" on page 161
- "Events" on page 176

About ActiveX controls

What is the BenchCel ActiveX control

The BenchCel ActiveX control is the software component that allows the BenchCel Microplate Handler to interact with a third-party lab automation system.

How the BenchCel ActiveX control is used

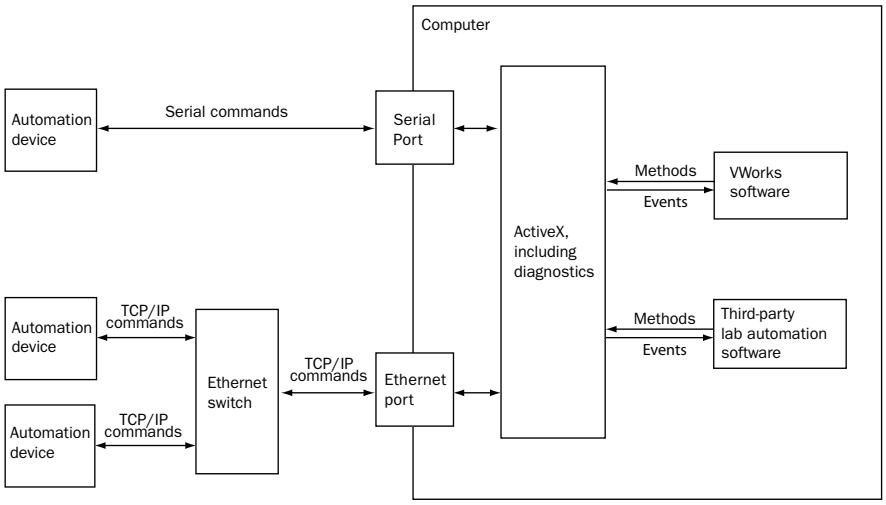
In an Agilent Technologies automation system, the VWorks software is already configured to interface with the BenchCel Microplate Handler. The operator can control the device using the software.

In a third-party lab automation system, you use ActiveX to enable the third-party software to interface with the BenchCel Microplate Handler. Each ActiveX control consists of a collection of the following:

- *Methods*. Functions that can be called to invoke individual operations
- *Properties*. Attributes or features of the BenchCel ActiveX control
- *Events*. Notifications that methods have completed or resulted in errors

When integrating the BenchCel Microplate Handler in a lab automation system, you need to know the available methods and properties for the ActiveX control.

The following diagram illustrates the use of the BenchCel ActiveX control in a lab automation system environment. Actions you perform are conducted through ActiveX methods. System responses are relayed back through ActiveX events.



Properties

IPictureDisp* ControlPicture

Description

Read-only property that the client can use to get an icon to represent the ActiveX control.

This example paints a BenchCel bitmap over a button.

Visual C++ example

/*The CPicture class is imported into your project when the ActiveX is installed*/

```
    CButton button;
```

//Create a button

```
    CPicture BenchCelPic;
    BenchCelPic = m_BenchCel.GetControlPicture();
```

//Retrieve the picture

```
    button.SetBitmap((HBITMAP)BenchCelPic.GetHandle());
```

/*Paint the bitmap onto the button*/

Visual Basic example

'Assume that there is a button

'named Command1 on the

'current form. You must set

'the style property of

'Command1 to Graphical

```
    Command1.Picture = BenchCel.ControlPicture
```

SHORT Speed

Description

Property to specify how fast the BenchCel device should move. 0 = slow, 1 = medium, 2 = fast. This property should not be changed during an operation. Setting this property to an invalid value will have no effect (call will be ignored).

Visual C++ example

//Set the speed to fast

```
    m_BenchCel.speed = 2;
```

Visual Basic example

'Set the speed to fast

```
    BenchCel.Speed = 2
```

BOOL Blocking

Description

Specifies whether the ActiveX should block during an execution of a command. If true, commands, such as PickAndPlace, will not return until the action completes or an error occurs. If false, the command will return immediately without waiting for the action to complete and invoke an event to indicate successful completion of the command. Errors will be indicated through one of two means; 1) the return value might not be S_OK (0), in this case, no event will be fired; 2) an error event is fired. When an error occurs, the ActiveX expects a call to Abort, Retry or Ignore. ShowDiagsDialog can be called to allow the user to exercise specific diagnostic/corrective functions, but when the main execution resumes, a call to Abort, Retry or Ignore is necessary to continue the operation.

Visual C++ example

//Set the BenchCel device to block until the command completes

```
m_BenchCel.Blocking =TRUE;
```

Visual Basic example

Set the BenchCel device to block until the command completes

```
m_BenchCel.Blocking =1;
```

Related topics

For information about...	See...
BenchCel Microplate Handler ActiveX methods	“Methods” on page 161
BenchCel Microplate Handler ActiveX events	“Events” on page 176
Overview of the ActiveX controls	“About ActiveX controls” on page 158
Reporting problems	“Reporting problems” on page 154

Methods

Abort

```
LONG Abort()
```

Description

Method to clear an error and state information.

Parameters

None

Returns

S_OK if success; other value otherwise

Visual C++ example

```
m_BenchCel.Abort();
```

Visual Basic example

```
BenchCel.Abort
```

AboutBox

```
void AboutBox()
```

Description

Shows a small window that indicates some version information.

Parameters

None

Returns

None

Visual C++ example

```
BenchCel.AboutBox()
```

Visual Basic example

```
m_BenchCel.AboutBox();
```

Close

```
void Close()
```

Description

Method to disconnect from the BenchCel device.

Parameters

None

Returns

None

Visual C++ example

```
m_BenchCel.Close();
```

Visual Basic example

```
BenchCel.Close
```

Delid

```
LONG Delid(BSTR DelidFrom, BSTR DelidTo, LONG
nRetractionCode)
```

Description

Method used to remove a lid from a microplate. You will need to specify where the microplate is located and where to place the lid once it is removed from the microplate.

Parameters

Argument Type	Argument Name	Range	Description
BSTR	DelidFrom	Available teachpoints	Name of teachpoint where the microplate with the lid is located.
BSTR	DelidTo	Available teachpoints	*Optional.* Name of teachpoint to place the lid after it has been removed from the microplate. The BenchCel robot will hold onto the lid if the DelidTo parameter is empty.
LONG	nRetraction Code	0–3	How to position the robot arms after delidding the microplate, where 0– Do nothing 1– Retract normally 2– Not supported 3– Not supported

Returns

S_OK if successful; other value if there was an error.

EnumerateProfiles

```
VARIANT EnumerateProfiles()
```

Description

Method to retrieve a list of defined profiles. The strings in this array are the options that should be used for Initialize.

Parameters

None

Returns

An array of profile names.

Visual C++ example

```
VARIANT vPRofiles = m_BenchCel.EnumerateProfiles();
SAFEARRAY *psa = vProfiles.parray;
BSTR* bstrArray;
if
(FAILED(SafeArrayAccessData(psa,reinterpret_cast<void**>(
&bstrArray))))
{
VariantClear(&vProfiles);
return;
}
for (ULONG i = 0; i < psa->rgsabound[0].cElements; i++)
{
MessageBox(CString(bstrArray[i]));
}
SafeArrayUnaccessData(psa); VaraintClear(&vProfiles);
```

Visual Basic example

```
profileNames = BenchCel.EnumerateProfiles()
For i = LBound(profileNames) To UBound(profileNames)
MsgBox profileNames(i)
Next
```

GetFirmwareVersion

```
BSTR GetFirmwareVersion()
```

Description

Method to programmatically retrieve firmware version of the device.

Parameters

None

Returns

A version string.

Visual C++ example

```
CString strFirmVer = m_BenchCel.GetFirmwareVersion();
```

Visual Basic example

```
Version = BenchCel.GetFirmwareVersion()
```

GetLabwareNames

```
VARIANT GetLabwareNames()
```

Description

Method to retrieve a list of defined labware. The strings in this array are the options that should be used for SetLabware.

Parameters

None

Returns

An array of labware names.

Visual C++ example

```
VARIANT vLabware = m_BenchCel.GetLabwareNames();
SAFEARRAY *psa = vLabware.parray;
if
(FAILED(SafeArrayAccessData(psa, reinterpret_cast<void**>(
&bstrArray))))
{
VariantClear(&vLabware);
return;
}
for (ULONG i = 0; i < psa->rgsabound[0].cElements; i++)
{
MessageBox(CString(bstrArray[i]));
}
SafeArrayUnaccessData(psa); VariantCLear(&vLabware);
```

Visual Basic example

```
LabwareNames = BenchCel.GetLabwareNames
For i = LBound(labwareNames) To UBound(labwareNames)
MsgBox labwareNames(i)
Next
```

GetLastError

```
BSTR GetLastError()
```

Description

Method to retrieve a text message explaining the last error. This method can be called in blocking mode, after a command returns with a failure code, or in non-blocking mode, after the Error event has been fired.

Parameters

None

Returns

An error string.

Visual C++ example

```
strError = m_BenchCel.GetLastError();
```

Visual Basic example

```
strError = BenchCel.GetLastError()
```

GetStackCount

```
LONG GetStackCount(LONG *pCount)
```

Description

Method to retrieve the number of stacks on the BenchCel device. This method must be called after a successful connection in order for it to indicate the current number.

Parameters

Argument Type	Argument Name	Range	Description
LONG*	pCount	Valid pointer to receive the stack count	If successful, the value pointed to by pCount should indicate the number of stacks the device has

Returns

S_OK if successful; other value otherwise.

Visual C++ example

```
1Result = m_BenchCel.GetStackCount(&numStacks);
```

Visual Basic example

```
1Result = BenchCel.GetStackCount(numStacks)
```

GetTeachpointNames

```
VARIANT GetTeachpointNames()
```

Description

Method to retrieve the teachpoints known to the device. This method must be called after initialization is complete and it returns an array of available teachpoints, including the stackers.

Parameters

None

Returns

A safe array of teachpoint names.

Visual C++ example

```
VARIANT vTeachpoints = m_BenchCel.GetTeachpointNames();
SAFEARRAY *psa = vTeachpoints.parray;
BSTR* bstrArray;
if
(FAILED(SafeArrayAccessData(psa,reinterpret_cast<void**>(
&bstrArray))))
{
VariantClear(&vTeachpoints);
return;
}
for (ULONG i = 0; i < psa->rgsabound[0].cElements; i++)
{
MessageBox(CString(bstrAdday[i])));
}
SafeArrayUnaccessData(psa);VariantClear(&vTeachpoints);
```

Visual Basic example

```
TeachpointNames = BenchCel.GetTeachpointNames
For i= LBound(teachpointNames) To UBound(teachpointNames)
MsgBox teachpointNames(i)
Next
```

GetVersion

```
BSTR GetVersion()
```

Description

Method to programmatically retrieve the version of the ActiveX.

Parameters

None

Returns

A version string.

Visual C++ example

```
CString strVersion = m_BenchCel.GetVersion();
```

Visual Basic example

```
Version = BenchCel.GetVersion()
```

Ignore

```
LONG Ignore()
```

Description

Method to ignore the previously issued error. This is not a recommended course of action, as the errors are issued for a reason. However, ignoring some errors, such as “Plate is rotated”, can be appropriate if the operator understands the implications.

Parameters

None

Returns

S_OK if success; other value otherwise.

Visual C++ example

```
m_BenchCel.Ignore();
```

Visual Basic example

```
BenchCel.Ignore
```

Initialize

```
LONG Initialize(BSTR Profile)
```

Description

Method to connect to the BenchCel device. A BenchCel profile specifies how to connect to the device (serial or Ethernet; if Ethernet, which device on the network and if serial, which port to use) and which teachpoint file to use. If this is called in non-blocking mode, the client application should wait for InitializeComplete before calling other methods. This method should be called before most other methods.

Parameters

Argument Type	Argument Name	Range	Description
BSTR	Profile	Valid profile name	The name of the profile to be used for initialization

Returns

S_OK (0) on success; other value otherwise.

Visual C++ example

```
LONG1Result =
m_BenchCel.Initialize("ethernet");
```

Visual Basic example

```
LONG1Result =
BenchCel.Initialize("ethernet")
```

IsConnected

```
LONG IsConnected()
```

Description

Method used to check whether a connection to the BenchCel device is established. The BenchCel device is ready to process commands from the BenchCel Active X driver when a connection has been established (using the Initialize() method).

Parameters

None

Returns

1 if there is a connection and 0 if disconnected.

IsPlatePresent

```
LONG IsPlatePresent(SHORT sStack, [in, out] VARIANT_BOOL*
pPresent
```

Description

Method to test whether a stack has a microplate and is loaded. If the stack is not loaded, the result returned through pPresent will not be meaningful. The stack number is 0-based. This method should be called after a successful connection.

Parameters

Argument Type	Argument Name	Range	Description
SHORT	sStack	0 to n-1, where n is the number of stacks	Which stack to check
VARIANT_BOOL*	pLoaded	Valid pointer to receive whether a microplate is present	On a successful call, the value pointed to by pPresent should indicate whether the stack is loaded and has a microplate available for downstacking

Returns

S_OK if successful, other value otherwise.

Visual C++ example

```
1Result = m_Benchcel.IsPlatePresent(1,&bPlatePresent);
```

Visual Basic example

```
1Result = BenchCel.IsPlatePresent(1,bPlatePresent)
```

IsStackLoaded

```
LONG IsStackLoaded(SHORT sStack, [in, out] VARIANT_BOOL*
pLoaded
```

Description

Method to test whether a stack has been loaded. The stack number is 0-based. This method should be called after a successful connection.

Parameters

Argument Type	Argument Name	Range	Description
SHORT	sStack	0 to n-1, where n is the number of stacks	Which stack to check

Argument Type	Argument Name	Range	Description
VARIANT _BOOL*	pLoaded	Valid pointer to receive whether or not the stack is loaded	On a successful call, the value pointed to by pLoaded should indicate whether the stack is loaded or not

Returns

S_OK if successful; other value otherwise.

Visual C++ example

```
1Result = m_Benchcel.IsStackLoaded(1,&bStackLoaded);
```

Visual Basic example

```
1Result = BenchCel.IsStackLoaded(1,bStackLoaded)
```

LoadStack

```
LONG LoadStack(SHORT sStack)
```

Description

Method to release a stack. To downstack from or upstack to a stack, the stack must be loaded. A loaded stack is locked into the stacker head and cannot be freely taken from the device. The stack number is 0-based.

Parameters

Argument Type	Argument Name	Range	Description
SHORT	sStack	0 to n-1, where n is the number of stacks	The stack to be loaded

Returns

S_OK if successful; other value otherwise.

Visual C++ example

```
1Result = m_BenchCel.LoadStack(0);
```

Visual Basic example

```
1Result = BenchCel.LoadStack(0)
```

MoveToHomePosition

```
LONG MoveToHomePosition()
```

Description

Method to move the device to the origin. This method is not commonly used.

Parameters

None

Returns

S_OK if successful; other value otherwise.

Visual C++ example

```
1Result = BenchCel.MoveToHomePosition();
```

Visual Basic example

```
1Result = BenchCel.MoveToHomePosition()
```

OpenClamp

```
LONG OpenClamp(SHORT sStack)
```

Description

Method used to open the stacker grippers of a given stack.

Parameters

Argument Type	Argument Name	Range	Description
SHORT	sStack	0 – (number of Stacks – 1)	Specify which stack's gripper to open

Returns

S_OK if successful; other value if there was an error.

Pause

```
LONG Pause()
```

Description

Disables the motors on the BenchCel device and pauses the motion.

See also the Unpause method.

IMPORTANT After the motors are disabled, the robot head and arms might have momentum and continue to move until they come to the end of the *x*-axis, *z*-axis, or *theta*-axis, or until they bump into an obstacle.

Parameters

None

Returns

S_OK if successful; other value if there was an error.

PickAndPlace

```
LONG PickAndPlace(BSTR PickFrom, BSTR PlaceTo, VARIANT_BOOL
bLidded, LONG nRetractionCode)
```

Description

Method to transfer a microplate. Stacker locations are called “Stacker 1”, “Stacker 2”, etc. Downstacking can be specified by using a stacker location for PickFrom and upstacking can be specified by using a stacker location for PlaceTo. bLidded indicates whether the robot should treat the microplate as if it has a lid. nRetractionCode should be 3 (reserved for future options).

Parameters

Argument Type	Argument Name	Range	Description
BSTR	PickFrom	Valid teachpoint name	Destination to pick from
BSTR	PlaceTo	Valid teachpoint name	Destination to place to
VARIANT_BOOL	bLidded	VARIANT_TRUE, VARIANT_FALSE	Whether the microplate is lidded
LONG	nRetractioCode	0–3	0– Do nothing 1– Retract normally 2– Not supported 3– Not supported

Returns

S_OK if success; other value otherwise.

Visual C++ example

```
1Result = m_BenchCel.PickAndPlace("Stacker 1",
"PlateLoc", FALSE, 2)
```

Visual Basic example

```
1Result = BenchCel.PickAndPlace("Stacker 1", "PlateLoc",
FALSE, 2)
```

ProtocolStart

```
LONG ProtocolStart()
```

Description

Method to be called at the beginning of a run. The device is not expected to move.

Parameters

None

Returns

S_OK on success; other value on failure.

Visual C++ example

```
1Result = m_BenchCel.ProtocolStart();
```

Visual Basic example

```
1Result = BenchCel.ProtocolStart()
```

ProtocolFinish

```
LONG ProtocolFinish()
```

Description

Method to be called at the end of a run. The device might home during this call.

Parameters

None

Returns

S_OK if success; other value otherwise.

Visual C++ example

```
1Result = m_BenchCel.ProtocolFinish();
```

Visual Basic example

```
1Result = BenchCel.ProtocolFinish()
```

ReleaseStack

```
LONG ReleaseStack(SHORT sStack)
```

Description

Method to release a stack. A released stack can be freely taken from the device for the loading or unloading of microplates. However, the BenchCel Microplate Handler cannot downstack from or upstack to a released stack. The stack number is 0-based.

Note: This method can also be used to perform the close clamp function.

Parameters

Argument Type	Argument Name	Range	Description
SHORT	sStack	0 to n-1, where n is the number of stacks	The stack to be released

Returns

S_OK if successful, other value otherwise.

Visual C++ example

```
1Result = m_BenchCel.ReleaseStack(0);
```

Visual Basic example

```
1Result = BenchCel.ReleaseStack(0)
```

Relid

```
LONG Relid(BSTR RelidFrom, BSTR RelidTo, LONG
nRetractionCode)
```

Description

Method used to put a lid on a microplate. You will need to specify where the lid is located and where the microplate is located. If the RelidFrom argument is blank, it is expected that the robot is holding the lid.

Parameters

Argument Type	Argument Name	Range	Description
BSTR	RelidFrom	Available teachpoints or blank string	Name of teachpoint where the lid is located
BSTR	RelidTo	Available teachpoints	Name of teachpoint where microplate that is getting the lid is located
LONG	nRetraction Code	0–3	How to position the robot arms after relidding the microplate, where 0– Do nothing 1– Retract normally 2– Not supported 3– Not supported

Returns

S_OK if successful; other value if there was an error.

Retry

```
LONG Retry()
```

Description

Method to retry an action after an error occurred. For example, if there is insufficient air pressure during a LoadStack operation, the application can call Retry after the air pressure has been increased.

Parameters

None

Returns

S_OK if success; other value otherwise.

Visual C++ example

```
m_BenchCel.Retry();
```

Visual Basic example

```
BenchCel.Retry
```

SetLabware

```
LONG SetLabware(BSTR bstrLabware)
```

Description

Method to set the labware to use. The selection will be in effect for all operations until a different labware is set. If diagnostics are shown and the user selects a different labware, the original labware will be restored when the diagnostics window is closed. This method should not be called when any movement is in progress.

Parameters

Argument Type	Argument Name	Range	Description
BSTR	bstrLabware	Valid labware name	Labware to be used for subsequent operations

Returns

S_OK if successful; other value if there was an error.

Visual C++ example

```
1Result = m_BenchCel.SetLabware("MyPlateType");
```

Visual Basic example

```
1Result = BenchCel.SetLabware("MyPlateType")
```

ShowDiagsDialog

```
LONG ShowDiagsDialog(BOOL bModal, SHORT iSecurityLevel)
```

Description

Method to show the graphical diagnostics menu that allows the user to troubleshoot and correct problems. This method can be called before Initialize to create a profile.

Parameters

Argument Type	Argument Name	Range	Description
BOOL	bModal	TRUE,FALSE	Whether the diagnostics should be shown modally

Argument Type	Argument Name	Range	Description
SHORT	iSecurityLevel	0-3	The security level that the user has to operate the diagnostics 0 = Administrator 1 = Technician 2 = Operator 3 = Guest –1 - No access

Returns

LONG —no meaning.

Visual C++ example

```
m_BenchCel.ShowDiagsDialog(TRUE,0);
```

Visual Basic example

```
BenchCel.ShowDiagsDialog 1, 0
```

ShowLabwareEditor

```
LONG ShowLabwareEditor(BOOL bModal, BSTR bstrLabware)
```

Description

Method to display the labware editor graphical user interface. Through this interface dialog, the user can specify labware parameters that will be used by the device to handle the microplates. Parameters such as microplate height and notch information will be associated with a labware name, which can be used by SetLabware to indicate to the device how to handle the next microplate.

Parameters

Argument Type	Argument Name	Range	Description
BOOL	bModal	TRUE, FALSE	Whether to show the editor modally or not
BSTR	bstrLabware	Valid labware name	The labware to be selected when the editor is displayed

Returns

S_OK if successful; other value otherwise.

Visual C++ example

```
m_BenchCel.ShowLabwareEditor(1,"MyPlateType");
```

Visual Basic example

```
BenchCel.ShowLabwareEditor 1,"MyPlateType"
```

Unpause

```
LONG Unpause()
```

Description

Re-enables the motors on the BenchCel Microplate Handler. The BenchCel Microplate Handler will resume any remaining movements that were in process before the call to pause the device.

See also the Pause method.

Parameters

None

Return

S_OK if successful; other value if there was an error.

Related topics

For information about...	See...
BenchCel Microplate Handler ActiveX properties	“Properties” on page 159
BenchCel Microplate Handler ActiveX events	“Events” on page 176
Overview of the ActiveX controls	“About ActiveX controls” on page 158
Reporting problems	“Reporting problems” on page 154

Events

About events

The events listed in this topic occur only if Blocking is set to false or 0.

Error

Description

This event starts when an error occurs during any BenchCel Microplate Handler operation or initialization.

Parameters

Name	Type	Description
Number	SHORT	Not used.
Description	BSTR*	Description of the error.
Scode	LONG	Not used.
Source	BSTR	Name of the device where the error occurs, for example, BenchCel.
HelpFile	BSTR	Not used.
HelpContext	LONG	Not used.
CancelDisplay	BOOL*	Set to TRUE to disable the stock event handler behavior, which is to display a dialog box with the description in it.

Returns

None.

DelidComplete

Description

This event occurs after completing a delid operation.

Parameters

None.

Returns

None.

InitializeComplete

Description

This event occurs after the device successfully initializes.

Parameters

None.

Returns

None.

LoadStackComplete

Description

This event occurs after completing a load stack operation.

Parameters

None.

Returns

None.

MoveToHomePositionComplete

Description

This event occurs after completing a move to home position.

Parameters

None.

Returns

None.

PickComplete

Description

This event occurs after completing a pick operation.

Parameters

None.

Returns

None.

PlaceComplete

Description

This event occurs after completing a place operation.

Parameters

None.

Returns

None.

ProtocolFinishComplete

Description

This event occurs after completing a protocol finish operation.

Parameters

None.

Returns

None.

ProtocolStartComplete

Description

This event occurs after completing a protocol start operation.

Parameters

None.

Returns

None.

ReleaseStackComplete

Description

This event occurs after completing a release stack operation.

Parameters

None.

Returns

None.

RelidComplete

Description

This event occurs after completing a relid operation.

Parameters

None.

Returns

None.

Related topics

For information about...	See...
BenchCel Microplate Handler ActiveX methods	“Methods” on page 161
BenchCel Microplate Handler ActiveX properties	“Properties” on page 159
Overview of the ActiveX controls	“About ActiveX controls” on page 158
Reporting problems	“Reporting problems” on page 154

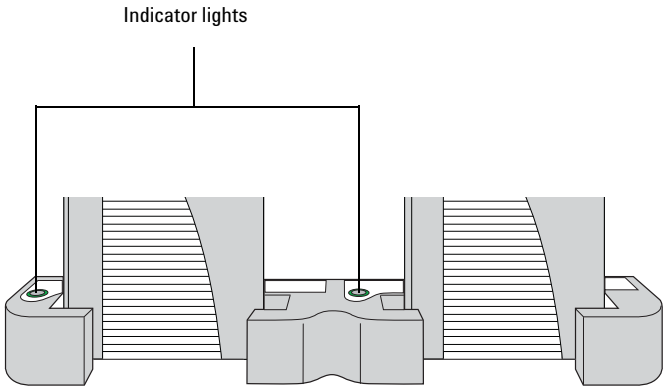
B
Quick reference

This appendix provides a quick reference of the following:

- "Rack-release button indicator light" on page 182
- "BenchCel Diagnostics - Controls tab" on page 183
- "BenchCel Diagnostics - Jog/Teach tab" on page 186
- "BenchCel Diagnostics - Labware tab" on page 189
- "BenchCel Diagnostics - General Settings tab" on page 193
- "BenchCel Diagnostics - Profiles tab" on page 195
- "Teachpoint Details dialog box" on page 198

Rack-release button indicator light

The rack-release button at the top of each stacker head displays different colors to indicate the status of the adjacent labware rack. The following table lists the possible colors and the corresponding status description.



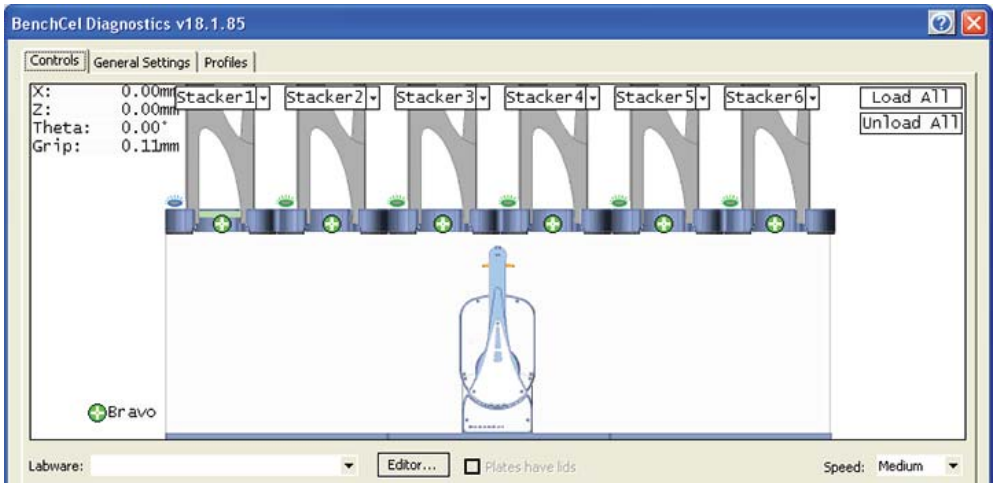
Color of indicator light	Meaning
Green	The labware rack is installed correctly on the BenchCel Microplate Handler and the stack of microplates are unloaded. • The stack of microplates are ready for processing. • You can unlock and remove the labware rack.
Green, flashing	The labware rack is unlocked and can be removed.
Blue	A microplate is loaded and the labware rack cannot be removed.
Red	The clamps are open without a rack installed. Do not install a rack until the clamps are closed.

BenchCel Diagnostics - Controls tab

The Controls tab contains the following areas:

- "Graphical display area" on page 183
- "BenchCel Diagnostics - Jog/Teach tab" on page 186
- "BenchCel Diagnostics - Labware tab" on page 189

Graphical display area



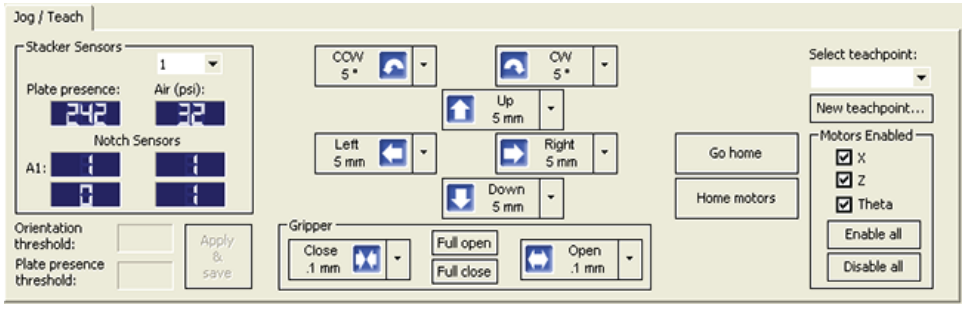
Selection or command	Description
Labware	Specifies the selected labware.
Editor	Starts the Labware Editor.
Plates have lids	Indicates that the labware you selected for processing have lids.
Speed	Specifies the relative speed at which the robot head and arms moves: Fast, Medium, and Slow. "Changing the robot speed" on page 140 This speed control applies only in BenchCel Diagnostics.
Load All	Places all the stacks of labware on the shelves in preparation for a protocol run. After a stack of labware is loaded, you cannot remove the labware rack.
Unload All	Places all the stacks of labware on the stacker grippers so that you can remove the labware racks.
Stacker n - Load plates	Moves a microplate on the shelves at the specified stacker in preparation for a downstack process or protocol run.
Stacker n - Unload plates	Moves the microplate back on the stacker grippers so that you can remove the labware rack.
Stacker n - Unlock rack	Retracts the locking pin to allow you to remove the labware rack.
Stacker n - Open stacker gripper	Opens the clamps that open the stacker grippers in the labware rack.
Stacker n - Close stacker gripper	Closes the clamps that close the stacker grippers in the labware rack.
Stacker n - Extend shelf	Extends the shelf at the specified stack.
Stacker n - Retract shelf	Retracts the shelf at the specified stack.
Move to Stacker n	Moves the robot into position to grip a microplate in the stack.
Downstack from Stacker n	Moves the first microplate from the specified labware rack in preparation for a protocol run.
Upstack to Stacker n	Moves the microplate into the specified labware rack.
Edit	Opens the Teachpoint Details dialog box. See "Teachpoint Details dialog box" on page 198.
Move to sensor	Moves the microplate to the sensor offset position.

Selection or command	Description
Move to <teachpoint>	Moves the robot from its current position to the selected teachpoint.
Pick from <teachpoint>	Picks up the plate from the selected teachpoint, and then the robot backs away from the teachpoint into the safe zone.
Place at <teachpoint>	Moves the robot from its current position and places the plate at the selected teachpoint. After placing the plate, the robot backs away from the teachpoint into the safe zone.
Transfer to <teachpoint>	Moves a plate from the currently selected teachpoint to the other selected teachpoint. To transfer a plate from a stack, you must first click Load Stacker. During the transfer, the robot downstacks the plate, places it at the other selected teachpoint, and then backs into the safe zone. If the robot is transferring a plate from one teachpoint to another, the robot picks up the plate from the currently selected teachpoint, places the plate at the other selected teachpoint, and then backs into the safe zone.
Delid from <teachpoint>	*Lidded labware only.* Removes the lid from the labware that is at the selected teachpoint.
Relid to <teachpoint>	*Lidded labware only.* Replaces the lid on the labware that is at the selected teachpoint.

BenchCel Diagnostics - Jog/Teach tab

You use the Jog/Teach tab for the following procedures:

- "Setting and managing teachpoints" on page 77
- "Setting sensor thresholds" on page 91
- "Sending the robot to the home position" on page 138
- "Homing the robot" on page 139
- "Disabling and enabling the robot motors" on page 139
- "Jogging the robot" on page 140



Stacker Sensors area

Setting, status, or command	Description
Stacker list	The stacker identifier, numbered from left to right. For example, to select the left-most stacker, select 1.
Plate presence	The plate-presence sensor reading.
Air (psi)	The internal air pressure measurement, in psi.
Notch Sensors	
A1	The plate-orientation sensor reading for the A1 corner of the microplate.
Top-right	The plate-orientation sensor reading for the top-right corner of the microplate.
Bottom-left	The plate-orientation sensor reading for the bottom-left corner of the microplate.
Bottom-right	The plate-orientation sensor reading for the bottom-right corner of the microplate.
Orientation threshold	The value that determines the presence of a microplate notch. A notch is present if the value is below this value. If the sensor value is above this threshold, no notch is reported. The default value is 100. *Note:* The setting is also available in the Labware tab.

Setting, status, or command	Description
Plate presence threshold	The value that determines if a microplate is detected. Any value equal to or greater than the threshold means a microplate is present. A lesser value means there is no microplate. *Note:* The setting is also available in the Labware tab.
Apply & save	The command that saves the updated settings in the Jog/Teach tab.

Robot movement area

Command	Description
CCW	Jogs the robot arm counterclockwise from the current position by the specified *theta*-axis increment.
CW	Jogs the robot arm clockwise from the current position by the specified *theta*-axis increment.
Left	Jogs the robot head left from the current position by the specified x-axis increment.
Up	Jogs the robot head up from the current position by the specified z-axis increment.
Right	Jogs the robot head right from the current position by the specified x-axis increment.
Down	Jogs the robot head down from the current position by the specified z-axis increment.
Gripper	
Open	Opens the robot grippers by the specified grip increment.
Close	Closes the robot grippers by the specified grip increment.
Full open	Opens the robot grippers to the robot Gripper open position set in the Labware tab.
Full close	Closes the robot grippers to the robot Gripper holding plate position set in the Labware tab.
Go Home	Moves the robot head to the home position, which is at the center of the BenchCel Microplate Handler, and the robot arms are perpendicular to the x-axis. You send the robot to the home position if you want the robot out of the way in a safe position.

Command	Description
Home Motors	Sends the robot to the factory-defined home position for each axis of motion. The homing process recalibrates the robot position along each axis. Home the robot if you notice that the robot is not accurately picking up or placing plates. You might also want to home the robot after recovering from an emergency stop. If a labware definition is selected when you click Home motors, the robot grippers return to the Gripper open position defined for the selected labware.

Teachpoint area

Selection or command	Description
Select teachpoint	Allows you to select from the list of available teachpoint files.
New teachpoint	Opens the Teachpoint Details dialog box. See "Teachpoint Details dialog box" on page 198.

Motors Enabled area

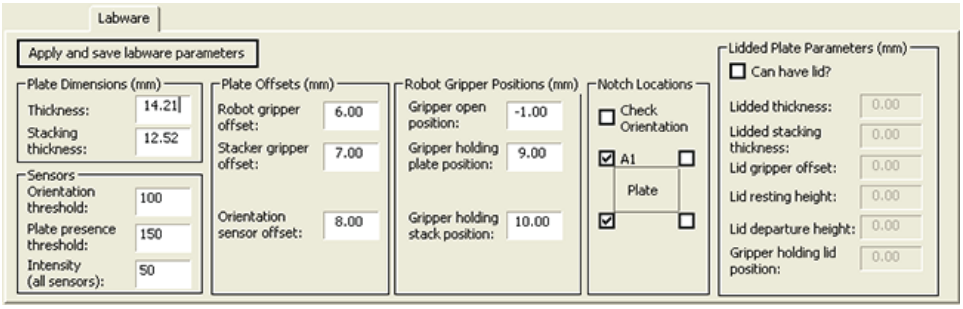
Command	Description
X	Enables or disables the *x*-axis motor. Select the check box to enable the motor. Clear the check box to disable the motor.
Z	Enables or disables the *z*-axis motor. Select the check box to enable the motor. Clear the check box to disable the motor.
Theta	Enables or disables the *theta*-axis motor. Select the check box to enable the motor. Clear the check box to disable the motor.
Enable all	Enables all of the robot motors simultaneously.
Disable all	Disables all of the robot motors simultaneously.

BenchCel Diagnostics - Labware tab

You can use the Labware tab to perform the following procedures:

- "Setting sensor thresholds" on page 91
- "Changing labware parameters" on page 146

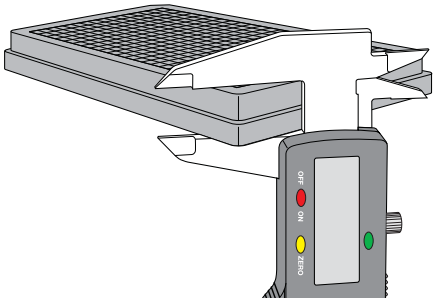
The settings in the Labware tab are also available in the Labware Editor.

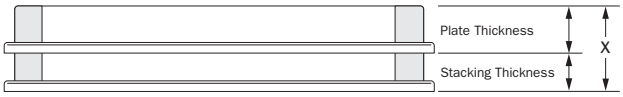


Commands

Command	Description
Apply and save labware parameters	Saves the updated settings in the Labware tab.

Plate Dimensions area

Parameters	Description
Thickness	The distance (mm) from the bottom surface of the plate to the top surface of the plate. For a tipbox, this is the distance from the bottom surface of the tipbox to the top of the tips. To increase the number of contact points, measure the distance at the corner of the plate or tipbox (using calipers). This method is especially useful if the plate has a lip at the top which could cause the caliper to angle inward, producing inaccurate measurements. 

Parameters	Description
Stacking thickness	The thickness (mm) of two stacked plates minus the thickness of one plate. For example: Thickness of two stacked plates (x) = 23.14 mm Thickness of one plate = 14.14 mm Stacking thickness: 23.14 mm - 14.14 mm = 9.00 mm 

Sensors area

Parameters	Description
Orientation threshold	The value that determines the presence of a microplate notch. A notch is present if the value is below this value. If the sensor value is above this threshold, no notch is reported. To check the sensors and for adjustment guidelines, see "Setting sensor thresholds" on page 91. *Note:* The setting is also available in the Jog/ Teach tab.
Plate presence threshold	The value that determines if a microplate is detected. Any value equal to or greater than the threshold means a microplate is present. A lesser value means there is no microplate. *Note:* The setting is also available in the Jog/ Teach tab.
Intensity (all sensors)	The intensity of the emitting sensor light. The value is a percent of the maximum intensity. Default: 50%. Some microplates are more reflective than others. Increase the intensity if microplate sensor readings are too low (not significantly higher than the corresponding threshold value) when either a microplate is present, or a notch is absent. *Note:* This setting applies to the plate-presence sensor, orientation sensor, and the rack-presence sensor. Changing this setting affects the sensor readings of the four orientation sensors. Always adjust the intensity and threshold values together. To check the sensors and for adjustment guidelines, see "Setting sensor thresholds" on page 91.

Plate Offsets (mm) area

Parameters	Description
Robot gripper offset	The distance (mm) from the bottom of a microplate to where the robot grippers will hold the microplate.
Stacker gripper offset	The distance (mm) from the bottom of a microplate to where the stacker grippers will hold the microplate.
Orientation sensor offset	The distance (mm) from the bottom of a microplate to where the orientation sensors will check for notches. See the procedure in "Determining the optimum Orientation sensor offset" on page 99.

Robot Gripper Positions (mm) area

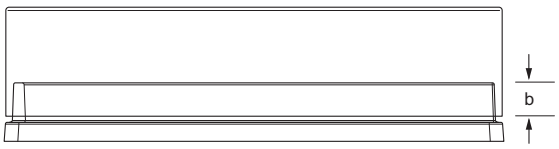
Parameters	Description
Gripper open position	The distance (mm) the grippers move from the home position as the robot releases a microplate. A larger value moves the grippers closer together. A smaller value opens the grippers wider.
Gripper holding plate position	The distance (mm) that the grippers move inward from their home position when holding a microplate that is not in a stack. A larger value moves the grippers closer together and holds the microplate tighter. A smaller value opens the grippers wider. *Note:* How tightly the robot grippers should hold a microplate depends on the microplate material and design. You might want to run some tests to optimize the parameter.
Gripper holding stack position	The distance (mm) the grippers move inward from the home position when holding a microplate that is in a stack. A larger value moves the grippers closer together and holds the microplate tighter. A smaller value opens the grippers wider. *Note:* Because the weight of the entire stack will be on the robot grippers, you should use a value greater than the Gripper holding plate parameter.

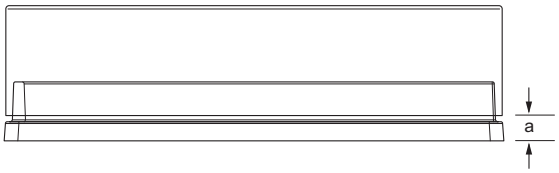
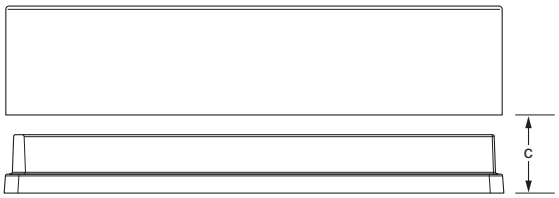
Notch Locations (mm) area

Options	Description
Check orientation	Turns on or turns off the plate-orientation sensors. Select the check box to turn on the sensors. Clear the check box to turn off the sensors.

Options	Description
Plate check boxes	
A1	Indicates that the plate A1 corner has a notch. Clear the check box if the A1 corner does not have a notch.
Upper right corner	Indicates that the plate upper right corner has a notch. Clear the check box if the upper right corner does not have a notch.
Lower left corner	Indicates that the plate lower left corner has a notch. Clear the check box if the lower left corner does not have a notch.
Lower right corner	Indicates that the plate lower right corner has a notch. Clear the check box if the lower right corner does not have a notch.

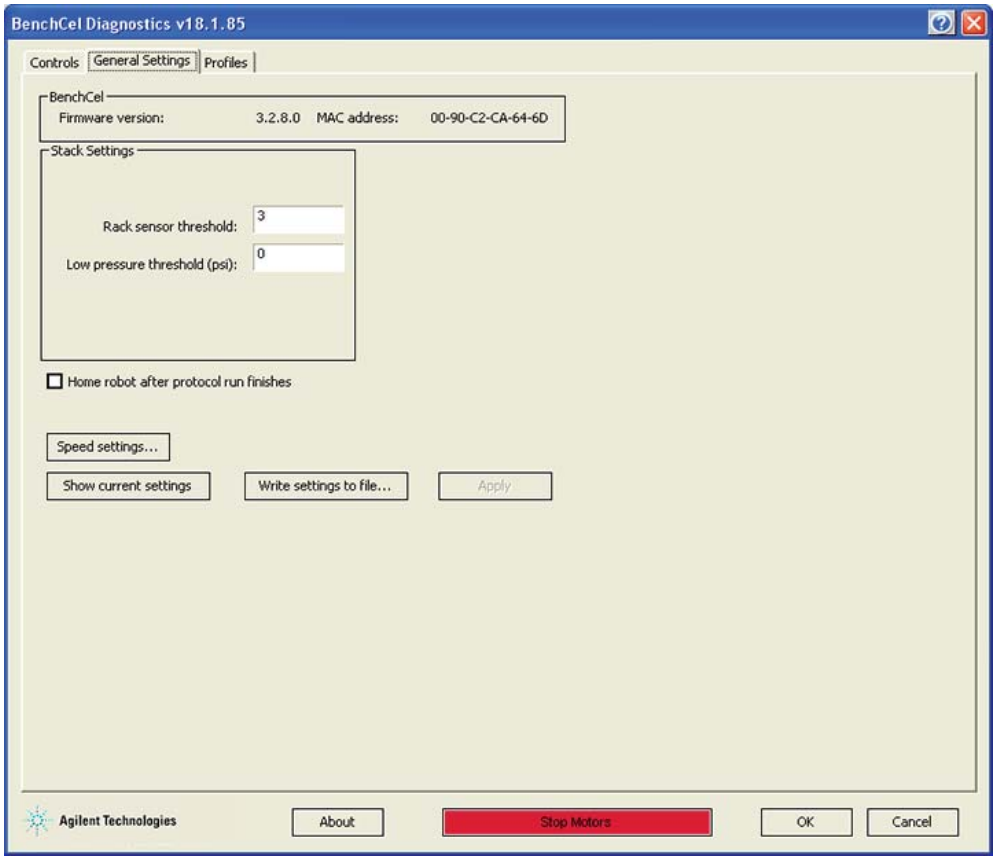
Lidded Plate Parameters (mm) area

Parameters	Description
Can have lid?	The option to include a microplate lid. If you select this option and plan to process lidded microplates, make sure you select the Plates have lids check box under the graphical display area.
Lidded thickness	The thickness (mm) of the plate with a lid in place. Available only if **Can have lid?** is selected.
Lidded stacking thickness	The stacking thickness (mm) of the plate with the lid in place. Available only if **Can have lid?** is selected.
Lid gripper offset	The height (mm) above the lid resting height at which to grip the lid. (Shown as *b* below.) 

Parameters	Description
Lid resting height	The height (mm) above the bottom of the plate at which the bottom of a plate lid rests. (Shown as *a* below.) 
Lid departure height	The height (mm) above the bottom of the plate to which the lid is lifted. 
Gripper holding lid position	The distance (mm) the grippers move inward from home position when holding a microplate lid. Increasing the value moves the grippers closer together and holds the lid tighter. Decreasing the value opens the grippers wider. In general, type a value that is less than the Gripper holding plate position to open the grippers slightly. Holding the lid too tightly might cause the microplate to be lifted with the lid.

BenchCel Diagnostics - General Settings tab

You use the General Settings tab to adjust various settings. See "Changing the general settings" on page 148.



Parameters	Description
Stack Settings area	
Rack sensor threshold	Any value at or higher than this means a rack is present. Below this value means there is no rack.
Low pressure threshold (psi)	The value at or below which the system displays a low-pressure warning. Default value: 30 psi *Note:* If this value is too low, the device could drop microplates without generating a low air-pressure warning.
Home robot after protocol run finishes	The option to return the robot to its home position after the protocol run is finished. This option applies to all BenchCel devices that are controlled by the same computer running the VWorks software.
Speed settings	The command that opens the Speed Settings dialog box, which enables you to set each speed (Slow, Medium, and Fast) as a percentage of the factory-set maximum speed.
Show current settings	The command that displays the parameter values that were last saved.

Parameters	Description
Write settings to file	The command that allows you to save the Advanced Settings information to a file.
Apply	The command that applies the changes so that the new values are used.

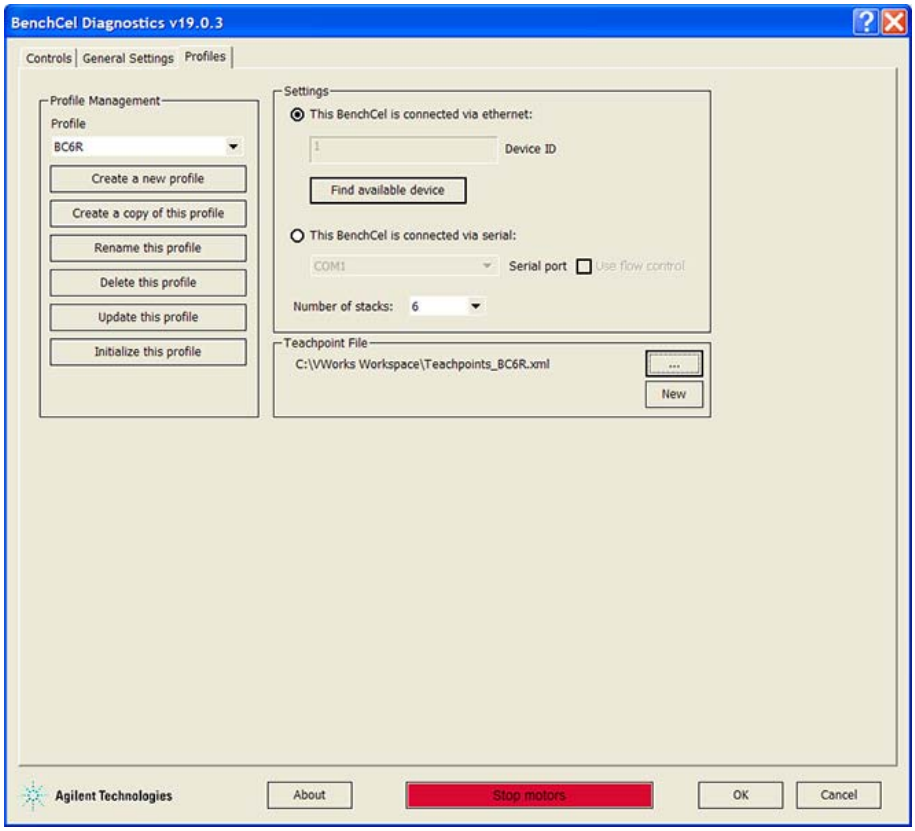
BenchCel Diagnostics - Profiles tab

You use the Profiles tab to create and initialize profiles. See "Creating profiles" on page 73.

The Profiles tab contains the following:

- "Profile Management area" on page 196
- "Settings area" on page 196
- "Teachpoint file area" on page 197

CAUTION Each profile can be used by multiple protocols. Deleting, renaming, or changing the parameters for a profile based on one protocol can invalidate other protocols that use the profile.



Profile Management area

The Profile Management area contains the following controls.

Control	Description
Profile name list	Specifies the active profile. Select the profile that you want to use from the list.
Create a new profile	Displays the Create Profile dialog box so that you can name the new profile. To add a profile, see "Creating profiles" on page 73.
Create a copy of this profile	Creates a copy of the profile selected in the Profile list. The new profile name has the prefix, *Copy of*.
Rename this profile	Displays the Rename Profile dialog box so that you can rename the profile selected in the Profile list.
Delete this profile	Confirms the profile to be deleted, and then deletes the selected profile from the Profile list.
Update this profile	Saves changes to the selected profile.
Initialize this profile or Reinitialize this profile	Initiates communication with the BenchCel Microplate Handler using the selected profile.

Settings area

Selections and commands	Description
This BenchCel is connected via ethernet	Specifies an Ethernet connection for communication between the controlling computer and the device.
Device ID	Displays the selected device.
Find available device	Opens the Discovered BioNet Devices dialog box. You select the BenchCel device in the dialog box to establish communication between the controlling computer and the device. Available if you select the Ethernet connection.
This BenchCel is connected via serial	Specifies a serial connection for communication between the controlling computer and the device.
Serial port	Specifies which COM port on the computer is connected to the device.

Selections and commands	Description
Use flow control	Allows the BenchCel device to stop the flow of data from the computer before it overruns the device communication buffer. Select this option to optimize communication via the serial connection.
Number of stacks	Enables you to create a profile for a BenchCel device that has a different number of stacks than the one connected to the controlling computer. **IMPORTANT** During initialization, the software automatically detects the actual number of stacks on the BenchCel Microplate Handler. If this number differs from the number specified by the profile, an error message appears and gives you the option to Abort, Retry, or Ignore. If you click Ignore, the software overwrites the Number of stacks value with the actual number of stacks.

Teachpoint file area

Commands	Description
	Allows you to select an existing teachpoint file for the profile.
New	Allows you to change the teachpoint file name or storage location from the default. The default teachpoint file name is Teachpoints_<profilename>.xml, where <profilename> is the name of the profile. The software saves the file in the C:\VWorks Workspace folder.

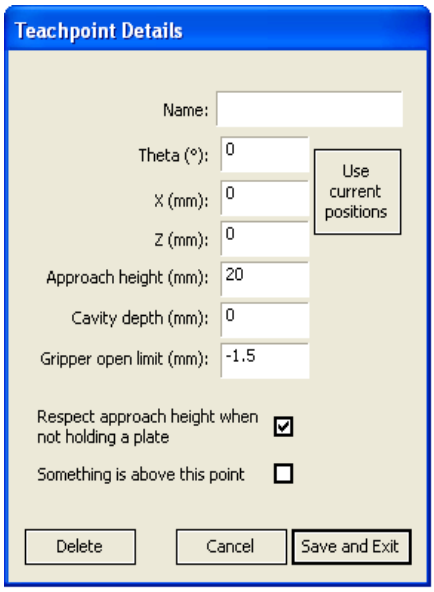
Teachpoint Details dialog box

You can use the Teachpoint Details dialog box to enter a new teachpoint ("Determining the teachpoint coordinates" on page 78) or edit an existing teachpoint.

To open this dialog box:

Do one of the following:

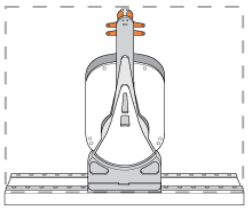
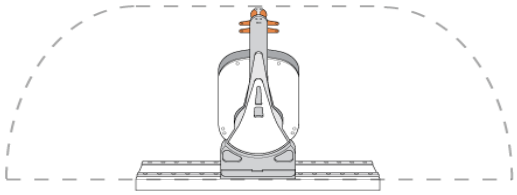
- On the **Jog/Teach** tab, click **New teachpoint**.
- In the graphical display area of the **Controls** page, double-click the plus sign ( ) for the teachpoint of interest.



Parameter or command	Description
Name	A name for the teachpoint. For example, if the teachpoint is on an integrated Microplate Labeler, you might want to name the teachpoint Labeler. This name appears in the graphical display area on the Controls page.
Theta	The angle that the robot arms are from their home position, in degrees. A positive value moves the arms counterclockwise from the home position. A negative value moves the arms clockwise from the home position. The range of movement is from -115° to 115°.

Parameter or command	Description
X	The horizontal distance (mm) from the home position. A positive value moves the robot head to the right of the home position. A negative value moves the robot head to the left of the home position. The range of movement depends on the number of stacker heads. For two stacker heads, the range is from -145 mm to 145 mm.
Z	The vertical distance from the home or lowest *z*-axis position. A positive value moves the robot head up from the home position. A negative value moves the head down from the home position. The range of movement is from -1.5 mm to 104 mm. **IMPORTANT** Ensure the Z value is greater than -1.5 mm. If it is not, jog the *z*-axis up to obtain a value that is larger. Otherwise, the software will issue a z-position out-of-bounds error if a plate with a smaller robot gripper offset is used.
Use current positions	The command that reads the robot's current coordinates and writes them in the Theta, X, and Z boxes.
Approach height	The height clearance (mm) the robot maintains above the teachpoint as it moves towards or away from the teachpoint location. The valid range is from 0 mm to 40 mm. Use this setting to prevent the robot from colliding with raised tabs or walls at the teachpoint location. You can start with the approach height set to 20 mm (default). However, if there is an obstruction above the teachpoint, a smaller approach height might be required to prevent a collision. *Note:* This value applies when the robot is holding a microplate. When it is not holding a microplate, the robot will approach the teachpoint at the height of the teachpoint, unless you select the Respect approach height when not holding a plate option.

Parameter or command	Description
Cavity depth	This setting is not commonly used and should be set at 0 mm for most applications. You can use this setting to account for teachpoints that have a depth (or negative height). To do this, type the depth (mm) as an offset to the Robot gripper offset. A positive value causes the grippers to grab higher on the plate by the specified amount. A negative values causes the grippers to grab lower on the plate. For example, suppose the Robot gripper offset is 5 mm and the platepad you want to use has depth of 9 mm. When the microplate sits in the platepad, the robot grippers cannot reach the offset height, as the following diagram shows. To account for this depth, you can set the Cavity depth at –9 mm. The robot grippers will grip the microplate 9 mm above the 5 mm offset (at 14 mm).
Gripper open limit	The maximum distance (mm) the robot grippers are allowed to open as they prepare to grip the microplate at the teachpoint. The maximum value you set is less than or equal to the Robot Gripper Open Position value set in the Labware tab. Use this setting if the teachpoint area is narrower than the robot grippers open position. (To see this value, click Save and exit, and then click the Labware tab on the Controls page.) *Note*: This value is used only at the teachpoint and not during other operations.
Respect approach height when not holding a plate	Select the check box to use the approach height even when the robot is not holding labware. **CAUTION** If you want to clear this check box, verify that the grippers will not run into the locating tabs of the stage. Otherwise, clearing this check box can result in a crash.

Parameter or command	Description
Something is above this point	The option to limit the robot's movements within the robot safe zone. With this selection, the robot will only move along the *theta*-axis as long as all of its parts (head, arms, and grippers) are within the safe zone when approaching or moving away from the teachpoint.  Clear the check box to allow the robot to use the workspace. The robot's *theta*-axis movements are not limited when approaching and moving away from the teachpoint.  Select the check box to limit the robot's movements to prevent collision when approaching a teachpoint. For example, when moving labware to and from a multi-shelf device such as the Vertical Pipetting Station, this option prevents the robot from colliding with the shelf above the target teachpoint.

Glossary

cassette The column of shelves or slots in a Labware MiniHub or the Plate Hub Carousel.

clamps (BenchCel) The components inside of the stacker head that close and open the stacker grippers during the loading, unloading, downstacking, and upstacking processes.

controlling computer The lab automation system computer that controls the devices in the system.

cycle See seal cycle.

deadlock An error that occurs when the number of locations available in the system is less than the number of microplates in the system. Because the microplates cannot move to the expected locations, the protocol pauses.

device An item on your lab automation system that can have an entry in the device file. A device can be a robot, an instrument, or a location on the lab automation system that can hold a piece of labware.

device file A file that contains the configuration information for a device. The device file has the .dev file name extension and is stored in the folder that you specify when saving the file.

downstack The process in which a microplate is moved out of the stack.

error handler The set of conditions that define a specific recovery response to an error.

home position The position where all robot axes are at the 0 position (the robot head is approximately at the center of the x-axis and at 0 of the z-axis, and the robot arms are perpendicular to the x-axis).

homing The process in which the robot is sent to the factory-defined home position for each axis of motion.

hot plate (PlateLoc) A heated metal plate inside the sealing chamber that descends and presses the seal onto the plate.

insert A pad placed under the plate to support the bottom of the wells for uniform sealing.

location group A list of labware that can be moved into or out of particular slots in a storage device.

plate group A list of specific labware that can be moved into or out of a storage device without regard for the slot locations.

plate instance A single labware in a labware group that is represented by the process plate icon.

plate stage The removable metal platform on which you load a plate.

plate-stage support (Centrifuge) The structure on which you load a plate stage. The plate-stage support extends when the door opens.

profile The Microsoft Windows registry entry that contains the communication settings required for communication between a device and the VWorks software.

process A sequence of tasks that are performed on a particular labware or a group of labware.

protocol A schedule of tasks to be performed by a standalone device, or devices in the lab automation system.

regrip station A location that enables the robot to change its grip orientation (landscape or portrait), or adjust its grip at the specified gripping height. Grip height adjustment might be necessary after a robot picks up a labware higher than the specified gripping height because of physical restrictions at a teachpoint.

robot grippers The components that the robot uses to hold labware.

run A process in which one or more microplates are processed. In a standalone device, the run consists of one cycle. In a lab automation system, a run can consist of multiple cycles that are automated.

safe zone The boundary within which the robot is allowed to move without colliding with external devices.

seal cycle The process in which a single plate is sealed on the PlateLoc Sealer.

seal entry slot The narrow entry on the back of the PlateLoc Sealer where the seal is inserted into the device.

seal-loading card A rectangular card that is used to facilitate the seal loading process on the PlateLoc Sealer.

seal-roll support The triangular structures at the top of the PlateLoc Sealer where a roll of seal is mounted.

sealing chamber The area inside of the PlateLoc Sealer where the seal is applied to a plate.

shelves (BenchCel) The components inside of the stacker head that provide leveling surfaces for the microplates, thus ensuring accurate robot gripping, during the downstacking process.

stacker grippers The padding at the bottom of the stacker racks that hold microplates when a microplate is loaded, downstacked, or upstacked.

subprocess A sequence of tasks performed as a subroutine within a protocol. Typically the subprocess is performed by a single device type, such as the Bravo device.

task An operation performed on one or more labware.

task parameters The parameters associated with each task in a protocol. For example, in a labeling task, the parameters include the label value.

teachpoint A set of coordinates that define where the robot can pick up or place labware and the location of a known object.

teachpoint file The XML file that contains the settings for one or more device teachpoints.

touch screen The interface on the front of the PlateLoc Sealer where sealing parameters are set, the seal cycle can be started or stopped, and the seal cycle can be monitored.

upstack The process in which a microplate is moved back into the stack.

waypoint A set of coordinates that define a location the robot passes through on its way to a teachpoint.

workspace The boundary within which the robot can move without limitations.

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